











## Agenda

Step 1: Tell them what you're going to tell them

Step 2: Tell them

Step 3: Tell them what you told them.

- Army Training Manual

- The Australian context
- My team
- Co-designed policy through consultation
- Australian culture and costies
- Always improving
- Where to next

### Defence in the Australian Context

7th

2.1%

\$AU48.6bn

Small **globally**, large **locally** 

**Connecting** estimates with actuals

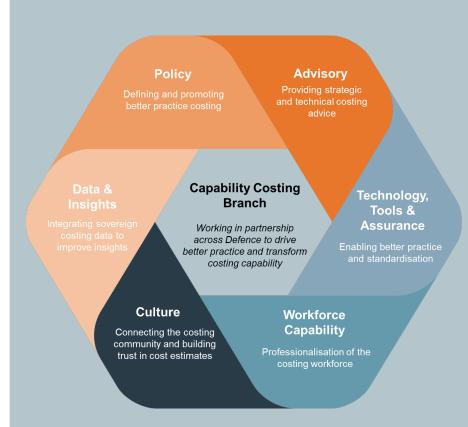
Pre-emptive strike!

# Riding a wave of support

# Consultation allowed for **ground truth-ing**

# Connecting with our vision

Manage expectations to consistently deliver



### A guiding policy co-designed with our mates

#### Consistent approach to costing

- Estimates are robust & repeatable
- Estimates are high quality, comprehensive and internally consistent

 Estimated and actual total cost of ownership and in-year funding are more aligned

#### Standardised tools and systems

- · Standard suite of costing tools and systems
- Improves quality, transparency and traceability
- Allows for repeatability and comparative analysis
- Supports the flexible deployment of costing workforce

#### **Transparent data**

- Data is captured and governed
- Data is managed and accessible to all to support analysis
- Data is re-usable to inform cost estimates

#### **Build Workforce Capability**

- Improved cost literacy
- Defined qualifications, competencies & career pathways
- Ongoing learning and development opportunities
- Network of national and international cost professionals

#### **Partnerships**

- Build partnerships with industry, government and allies to build a wealth of cost data, knowledge and capability
- Improve methodologies and professionalisation
- Collaboration in costing design, delivery and data management to better inform defence capabilities

#### **Continuous Improvement**

- Capture lessons learnt
- Active engagement to improve
- Built into the process of the branch

## Growing and shaping our costie culture

Taking time to build community, to get to know your people will have long lasting benefits

Clifton Taubert

Understanding the workforce to develop the right motivations

Cost professionals can be **3-in-1** 

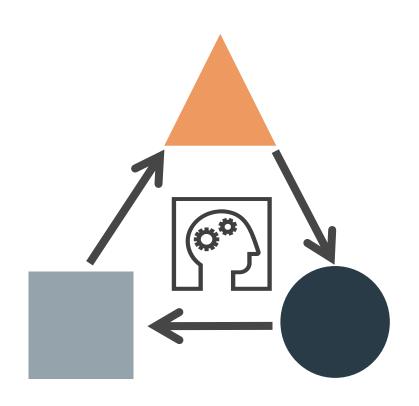
What we've **done** and what's to **come** 

# Embedding change takes forever. Embedding cultural change takes longer.

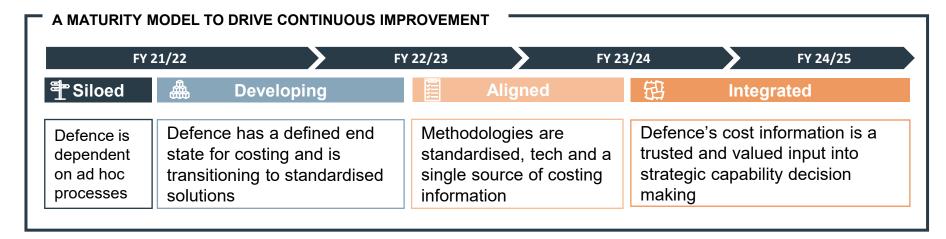
Changing mindsets and adding value

Consensus means an 80% win

Clearly define your role in assurance



# Where to continuously improve next



## Policy, Data & Technology

- Make policy and manual documents "forgettable"
- Develop and integrate an enterprise costing solution
- Coalese data to allow "collect once use many"

### Support & Assurance

- Become an integrated part of the capability system
- Ensure alignment with assurance partners
- Provide insights, not checklists

### Workforce Capability & Culture

- Develop an inspiring career path for public servants
- Bring the "I" into ICEAA
- Be the central hub for cost professionals and their managers

### Time for a boomerang

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