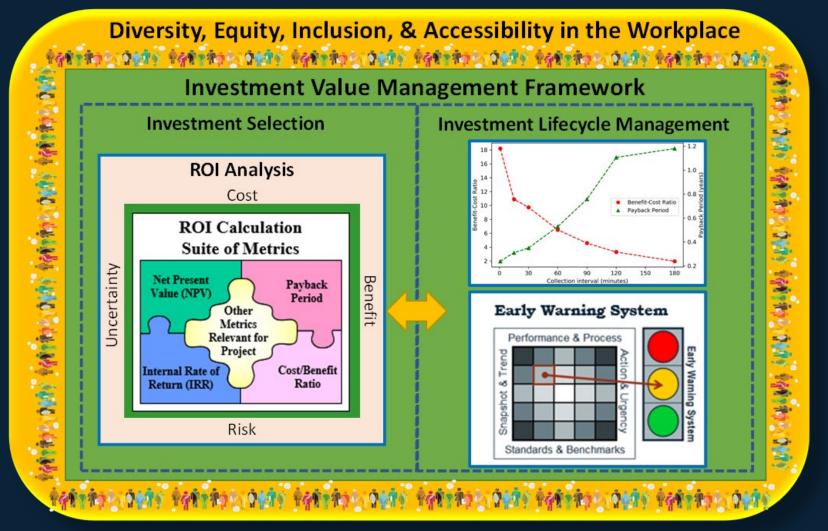
Return on Workplace Diversity, Equity, Inclusion, and Accessibility (DEIA) Investment Applying MITRE's Investment Value Management Framework (IVMF)



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SOLVING PROBLEMS FOR A SAFER WORLD[®]

Context

- The Administration is committed to overcoming the systemic problems of discrimination that arise from implicit and unconscious bias (EO 14035)
- Government agencies are encouraged to make significant DEIA investments, including conducting DEIA assessments, developing strategic plans, and managing and reporting performance of DEIA programs on a quarterly basis (EO 14035)
- GAO recently highlighted that agencies need "ways to measure progress and enhance accountability" to foster diverse and inclusive workplaces
- DEIA outcome metrics are not always measured consistently nor applied effectively to inform workforce investments
 - Agencies are seeking capability to quantify the value of DEIA outcomes to justify long-term investments and sustain enduring change



Scope of DEIA Investment and On-Going Expenditure

DEIA workplace and workforce investments for government organizations as described in Biden EOs 13985 and 14035

- Data collection
- Paid internships
- Partnerships and equitable recruitment
- Professional training
- Pay equity

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• Employment opportunities and advancing equity for marginalized groups



Executive Order (EO) 14035: Diversity, Equity, Inclusion, and Accessibility (DEIA) in the Federal Workplace (opm.gov)

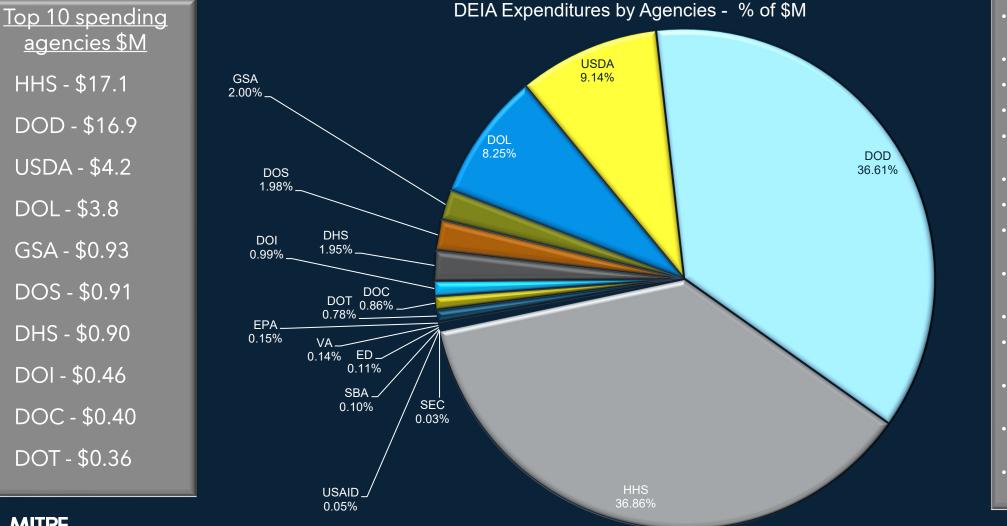
Problem Statement Problem Statement

- Government agencies must address new EO directives, and make investments in DEIA with existing appropriations
- The list of mandated agency DEIA requirements is extensive, and expected upfront investments and on-going expenses will be significant relative to other agency expenditures
- Agencies must justify investments in DEIA workplace initiatives just as they do for other investments
 - Many DEIA benefits, uncertainties, and risks are difficult to monetize
 - There is limited DEIA investment experience and experiential data



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• DEIA investments are anticipated to be significant based on the Biden EOs but published spending data is incomplete and difficult to identify

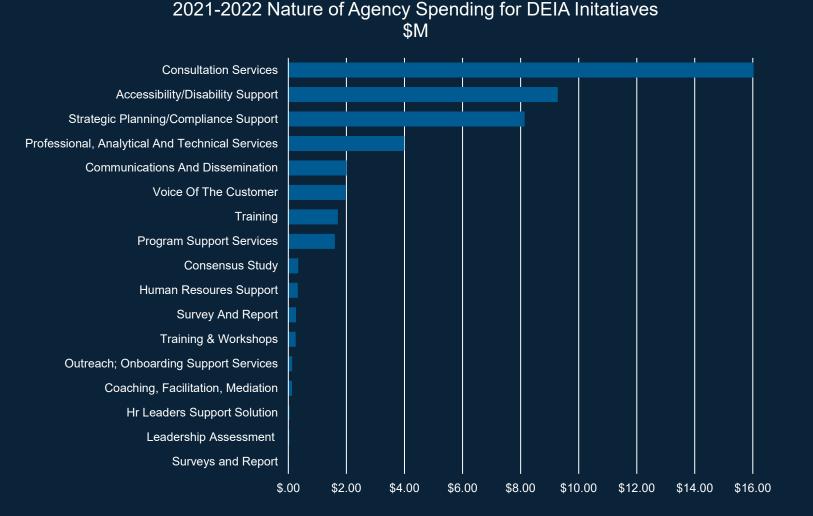


Abbreviations

- HHS = Health & Human Services
- DoD = Dept of Defense
- USDA = US Dept of Agriculture
- DOL = Dept of Labor
- GSA = General Svcs Admin
- DOS = State Dept
- DHS = Dept of Homeland Security
- DOI = Dept of Interior
- DOC = Dept of Commerce
- DOT = Dept of Transportation
- EPA = Environmental**Protection Agency**
- VA = Veterans Admin
- ED = Department of Education
- SBA = Small Business Admin
- USAID = Agency forInternational Development
- SEC = Securities & **Exchange** Commission

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2021-2021 DEIA Spending Categories



Approximately 34% of the total DEIA spending is dedicated to Consultation Services

USASPENDING.gov

 The total DEIA spending from 2021 to 2022 by 16 Agencies is ~\$46M

Purpose of Our Work

- Create a decision-making framework government agencies can apply to objectively select, prioritize, and manage workplace DEIA investments
- Example investment decision:

Employees lack a sense of belonging because of recent organizational changes. Leadership focuses on increasing sense of belonging by:

- Hiring staff, including a Chief Diversity Officer
- Administering surveys and conducting focus group sessions
- Investing more in the corporate mentorship program
- Creating more opportunities for staff to get together socially
- Advertising counseling opportunities for employees feeling left out
- Highlighting achievements and struggles of diverse and underserved employees in newsletters

How do you compare alternative investment courses of action on an ROI basis?

DEIA IVMF Overved at the ICEAA 2023 Professional Development & Training Workshop Constraine.com/sat2023

Supports more informed and evidenced-based DEIA investment decisions



?

Considers the cost, benefit, risk, and uncertainty of proposed DEIA courses of action

Answers the question as to which DEIA course of action is the most effective and affordable relative to the status quo

Benefit Score							
	Benefit Categories	Weight	Status Quo	Investment	Delta		
	Enhance Organizational Capacity	25%	3.0	3.6	▲ 19%		
	Improve Customer Satisfaction	11%	3.0	3.8	▲ 28%		
Non- Monetary Benefits	Improve Operational Effectiveness	54%	3.0	3.6	▲ 19%		
Denents	Improve Cybersecurity and Information Assurance	11%	3.0	4.2	▲ 39%		
	Non-Monetary Benefits Subtotal	100%	3.0	3.7	a 22%		
	rmalized score is based on a scale from 1 to 5		Legend				
	It a continuous range from 0 to 100. A score of greement with the statement and a score of "1		Red		eptable		
	greement with the statement. A score of "1 ement with the statement. A score of "50" repr		Amber Green		acceptable		
neither absolute	disagreement nor absolute agreement.						

BENEFIT

CES #	Cost Element (\$k) 20		2023		2024		20	
0.0	INITIAL CASE	\$1	0,350	\$1	0,350	\$10		
1.0	New Non-Recurring Investment	\$1	0,350	\$10,350		\$10		
1.1	Program Management Investment	\$	1,000	\$	1,000	\$	1	
1.2	Concept Exploration	\$	2,000	\$	2,000	\$	2	
1.3	System Development	\$	5,600	\$	5,600	\$	5	
1.3.1	System Design and Specification	\$	4,000	\$	4,000	\$	4	
1.3.2	Development, Prototype & Test Site Invest	\$	350	\$	350	\$		
1.3.3	Software Development	\$	400	\$	400	\$		
1.3.4	System Documentation	\$	250	\$	250	\$		
1.3.5	Test & Evaluation	\$	350	\$	350	\$		
1.3.6	Other System Development	\$	250	\$	250	\$		
1.4	System Procurement	\$	1,750	\$	1,750	\$	1	
1.4.1	Hardware	\$	500	\$	500	\$		
1.4.2	Software	\$	1,000	\$	1,000	\$	1	

DEIA IVMF Model

INVESTMENT SELECT

Project XYZ				Without	With
Method	Financial Metrics			Uncer	rtainty
	Incremental NPV (\$M)			\$2.4	(\$0.8)
Monetized	Incremental IRR			20.2%	4.1%
woneuzeu	Incremental DPP (years)			5.9	0.1
	Incremental BCR			0.63	-0.1
	Benefit	Score			
	Benefit Categories	Weight	Status Quo	Investment	Delta
	Enhance Organizational Capacity	25%	3.0	3.6	▲ 19%
	Improve Customer Satisfaction	11%	3.0	3.8	🔺 28%
Non- Monetary	Improve Operational Effectiveness	54%	3.0	3.6	▲ 19%
Benefits	Improve Cybersecurity and Information Assurance	11%	3.0	4.2	▲ 39%
	Non-Monetary Benefits Subtotal	100%	3.0	3.7	🔺 22%

RISK

	Investment Risk Assessment							
		Statu	s Quo	Scena	ario 2			
Risk Category		Rank	Score	Rank	Score			
	Implementation	м	53.0	ML	33.0			
Non- Monetary	Performance	мн	77.0	ML	30.0			
Risks	Reliability	мн	60.0	ML	30.0			
	Organizational	м	50.0	м	50.0			
	Max Average	МН	74.0	м	42.0			



Supports lifecycle management using the same metrics as were applied to inform initial investment selection



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Includes process guidelines to better manage DEIA programs and investments

INVESTMENT MONITOR

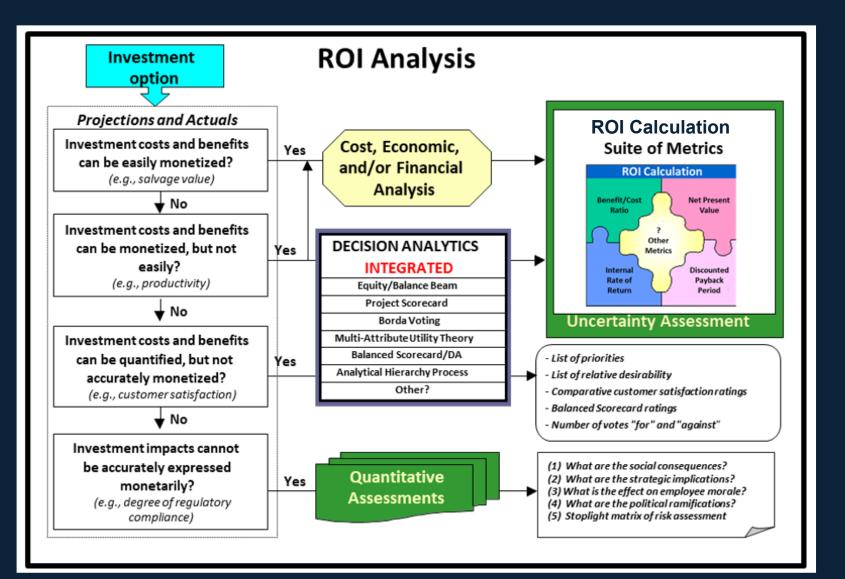
Select High Impact			No	Lege t acceptable Marginally	acceptable Acceptable			
Costs								
WBS Number	Cost Element	Init	tial Expectation (\$k)	Current Actual (\$k)	Percent Change (%			
1.1.1	Leadership	\$	1,000		50.05			
1.1.2	Program Control	\$	9,000	\$ 8,500	-5.6			
1.1.3	Contracts	\$	8,000	\$ 8,000	0.0			
1.1.5	Business Process Management	\$	4,000	\$ 4,000	0.0			
1.1.7	Performance Measures	\$		\$ -	0.0			
Non-Monetary Ber	nefits	Init	tial Expectation	Current Actual	Absolute			
Increase adaptability by promoting competition - MOP - Increase effective number of suppliers		-	4.00	4.00	0.0			
	promoting competition - eMOP - Increa ng processes created or refined	se#or	5.00	4.00	1.0			
Risk Assessment		Initi	ial Expectation	Current Actual	Absolute			
Life-cycle DEIA Standard	Is Conformability		10.00	10.00	0.0			
Opportunity Cost			30.00	70.00	40.0			
Other performance risks	1		30.00	30.00	0.0			
Variance Analysis	s Financial	Non	Monetary Benefits	Risk Assessment				
# of red variable	s 1		0	1				
# of amber variable	s 0		1	0				
# of green variable	s 4		1	2				
	EWS Recommend			determine if ROI analysi	is will be reassessed			
EWS Choices:		Thres						
Stay the Course			If no red variables and <= 3 amber variables					
Investment is flagged fo	r closer EWS monitoring rmine if ROI analysis will be reassessed		ted if > 3 variables an ted if ANY variable is					

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ROIAnalysis Overview

- Decisions are made regarding best analytic approach to apply based on degree of monetizability for cost, benefit, uncertainty, and risk considerations
- Monetizable implications are incorporated in ROI calculation
- Other implications are evaluated separately but incorporated in overall analysis results

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Estimate DEIA Cost of Investment and Sustainment



Estimate DEIA Costs

• Apply GAO Cost Estimating and Assessment Guide to develop a lifecycle cost estimate

Initiation and Research

Your audience, what you are estimating, and why you are estimating it are of the utmost importance

Assessment

Cost estimate steps are iterative and can be accomplished in varying order or concurrently

Analysis

The confidence in the point or range of the estimate is crucial to the decision maker

Analysis, presentation, and updating the estimate steps can lead to repeating previous assessment steps

Identify Determine ground rules Define the the Update estimating & program the Develop Define structure assumptions Document Present the estimate Conduct Conduct the the the estimate to risk & to reflect sensitivity estimate's estimating estimate management uncertaintv actual purpose plan Develop the point estimate & for approval costs/ analysis Obtain the compare it to an independent changes data cost estimate

Source: GAO Cost Estimating and Assessment Guide 2020

Presentation

decision outcome

Documentation and presentation

make or break a cost estimating



Develop DEIA Cost Estimating Structure (CES) (1 of 2)

	DEIA Investment CES		DEIA Investment CES
1.0	Non-Recurring Costs	1.2.7	Acquisition/Procurement
1.2	Stand-up of DEIA	1.2.7.1	Hardware
1.2.1	Recruit & Hire	1.2.7.1.1	Desktop Hardware
1.2.1		1.2.7.1.2	Peripheral Devices
	Program Management	1.2.7.1.3	Communication Network Hardware
1.2.2.1	Define Program Governance	1.2.7.1.4	Other Hardware
1.2.2.2	Setup Tools & Standards	1.2.7.2	Software
1.2.2.3	Planning & Tracking	1.2.7.3	Logistic Support Equipment
1.2.2.3.1	Financial Planning & Tracking Management	1.2.7.4	Contract Services
1.2.2.3.2	Risk Management Plans	1.2.7.5	Facilities
1.2.2.3.3	Quality Control Standards & Tracking Mechanism	1.2.7.6	Other
1.2.2.3.4	Change control Procedures & Tracking Mechanism	1.2.8	Development/Infrastructure Modernization
1.2.2.3.5	Strategic Plans	1.2.8.1	Information System Infrastructure Investment
1.2.2.3.6	Stategic Flans Stateholder/Leadership Engagement Plan	1.2.8.1.1	DEIA Website
		1.2.8.1.2	Data Center/Data Ecosystem
1.2.2.3.7	Evaluation Plans	1.2.8.2	Infrastructure Investment
1.2.2.4	Performance Measures	1.2.8.3	Inclusion Roadmap
1.2.3	DEIA Policies & Procedures	1.2.8.4	Human Resources (HR)
1.2.3.1	Define the Purpose	1.2.8.4.1	Training
1.2.3.2	Development	1.2.8.4.2	Recruitment & Hiring
1.2.3.3	Prepare for Implementation	1.2.8.4.3	Talent Attraction & Retention
1.2.3.4	Feedback & Assignment	1.2.8.4.4	Human Capital
1.2.3.5	Implementation & Improvement	1.2.8.4.5	Work-Life Balance Program
1.2.4	Legal & Compliance Process	1.2.8.4.6	Referral Program
1.2.4.1	Complaints & Litigation Process	1.2.8.4.7	Other
1.2.4.1.1	Grievance Investigation & Resolution	1.2.8.5	Resource Channel
1.2.4.1.2	Civil Litigation	1.2.8.5.1	Hotline
1.2.4.1.3	Regulatory Compliance Investigation & Audits	1.2.8.5.2	Onsite Staff
1.2.4.2	Coordination with EEO	1.2.8.5.3	Employee Assistance Services
1.2.5	Business Process Management	1.2.8.5.4	Other
1.2.5.1	Design	1.2.8.6	Communication Channel
1.2.5.2	Model	1.2.8.6.1	Questionnaires & Surveys
1.2.5.3	Execution	1.2.8.6.2	Listen/Learn/Feedback
1.2.5.4	Monitor	1.2.8.7	Maturity Model
1.2.6	Change management	1.2.9	Implementation & Deployment

Develop DEIA CES (2012) Professional Development & Training Workshop - www.iceaaonline.com/sat2023

DEIA Sus	tainment CES
2.0	O&M - Recurring Costs
2.1	Operations & Maintenance
2.1.1	Program Management
2.1.1.1	Financial Planning & Tracking
2.1.1.2	Risk Management
2.1.1.3	Quality Control Standards & Tracking
2.1.1.4	Tracking & Change Control Procedures
2.1.1.5	Communication Plans
2.1.1.6	Evaluation Plans
2.1.1.7	Strategic Plans
2.1.1.8	Stakeholder/Leadership Engagement Plan
2.1.1.9	Performance Measures
2.1.2	Policies & Procedures
2.1.3	Legal & Compliance Process
2.1.4	Communication/Coordination EEO
2.1.5	Business Process
2.1.5.1	Monitor
2.1.6	Change Management
2.1.7	Annual Operations Procurement & Leasing
2.1.8	IT System
2.1.9	Tech Refresh/Upgrade

DEIA Sust	ainment CES
2.1.10	DEIA HR Process
2.1.10.1	Recurring/Sustaining Training
2.1.10.1.1	Training Equipment/Materials
2.1.10.1.2	Recurring Training Services
2.1.10.1.3	Training Facilities
2.1.10.2	Recruitment Process
2.1.10.3	Talent Attraction & Retention Process
2.1.10.4	Work-Life Balance Program
2.1.10.5	Referral Program
2.1.10.6	Other
2.1.11	Resource Channel Operations
2.1.11.1	Hotline
2.1.11.2	Onsite Staff
2.1.11.3	Employee Assistance Services
2.1.11.4	Other
2.1.12	Communication Channel Operations
2.1.12.1	Questionnaires & Surveys
2.1.12.2	Listen/Learn/Feedback
2.1.13	Maturity Model
2.1.14	Infrastructure
2.1.14.1	Facilities, Lease & Maintenance
2.1.14.2	Other

Estimate Cost Uncertainty

Notional Data

WBS Level	WBS Number	Cost Element	Probability Distribution	Uncertainty Range (Low)	Uncertainty Range (High)	Peak Value	Random Number (0,1)	Monte Carlo Sample
3	1.2.3	DEIA Policies & Procedures	Triangular	90%	130%	100%	0.36	1.02
3	1.2.5	Business Process Management	Uniform	100%	110%	100%	0.26	1.03
3	1.2.6	Change Management	Triangular	90%	130%	100%	0.19	0.99
3	1.2.4.1	Compliance & Litigation Process	Triangular	90%	130%	100%	0.78	1.14
3	1.2.8.4.2	Recruitment & Hiring	Uniform	95%	125%	100%	0.02	0.96
3	1.2.8.4.4	Human Capital	Uniform	95%	120%	100%	1.00	1.00
2	2.1.1	Program Management Policies & Procedures	Uniform Triangular	Se	lect High Impac	t Variable	es	
2	2.1.2	Policies & Procedures	Triangular		ieee mBit imput	er variabit		
3	2.1.3	Legal & Compliance Process	Uniform (
3	2.1.6	Change management	Triangular			Adjust n	number of v	ariables to includ
3	2.1.7	Annual Operations Procurement & Leasing	Triangular				-	
2	2.1.8	IT System	Triangular			the unco	ertainty ass	essment
					•	Count:	5	
				Ru	n Uncertainty A	ssessmer	nt	
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Evaluate DEIA Benefits

Translate Goal-Aligned Metrics to Benefits Workshop - www.iceaaonline.com/sat2023

Logic Model			W. K. Kell	Cellogg Foundation Logic Model			
Impact	-> Outcome	🔿 Output 🛱	> Activity 🔿	Resources/Input			
IVMF Goal to Metric Translation	Initiative Goals	Initiative Strategies	Initiative Tactics	Funding, Work Effort, Processes			
Customer Satisfaction	More diverse organizational	Enhance strategic outreach and recruitment	Establish outreach and recruitment organization	Hire/promote to staff the outreach and recruitment organization			
	culture	Fair, open, and inclusive hiring practices	Establish and implement fair, open, and inclusive hiring policies	Identify current hiring policy gaps and monitor success at gap mitigation			
Organizational Resilience	More equitable organizational	Equitable pay, recognition, and disciplinary actions	Audits and assessments of pay, recognition and disciplinary actions				
Employee	culture	Equitable access to benefits/services					
Well-Being and		Enhance career enhancement					
Innovation and Learning	Greater sense of belonging	Enhance and promote DEIA training					
		Create capability to monitor work environment health					
Compliance	More accessible organizational culture						
Compliance and Litigation Mitigation	Greater accountability and sustainability						
	Measure of Effectiveness	Measure of Perf	formance	Enabling Process Measure			
Measurement Model	Measurement Model MOE MOP						
MITRE							

IVMF Benefits Assessment

Notional Data

		Status	Quo	Investment - Initial		Investment	- Updated
EXCERPT NOTIONAL DATA	Weight	Benefit Assessment (1-5 scale)*	Weighted score	Benefit Assessment (1-5 scale)*	Weighted score	Benefit Assessment (1-5 scale)*	Weighted score
Increase Equity in Customer Service	14.0%	3.0	0.43	3.5	1.61	3.8	6.79
Increase customer satisfaction index for disadvantaged groups	14.0%	3.0	0.43	3.5	1.61	3.8	6.79
Reduction in monetary benefits awarded for DEIA complaints	4.0%	3	0.12	3	0.36	4	1.44
Improvement in creating or refining existing customer service policies to address requirements for equity in customer services	4.0%	4	0.16	5	0.80	5	4.00
Improvement in complying with enhanced customer service policies that promote equity	3.0%	3	0.09	3	0.27	3	0.81
Improvement in reducing complaint resolution wait time for disadvantaged groups and overall	3.0%	2	0.06	3	0.18	3	0.54
Increase Employee Satisfaction	15.0%	2.5	0.36	3.0	1.07	3.1	3.33
Design equitable systems	4.0%	3.0	0.12	3.0	0.36	3.0	1.08
Completion with technology infrastructure, tools, and supports needed to drive ease of access and usability	1.0%	3	0.03	3	0.09	3	0.27
Increase in degree of pay equity for disadvantaged groups	1.0%	4	0.04	3	0.12	3	0.36
Improvement in creating/refining equitable pay policies	1.0%	3	0.03	3	0.09	3	0.27
Improvement in complying with equitable pay policies	1.0%	2	0.02	3	0.06	3	0.18
Improve health of disadvantaged employees	4.0%	2.5	0.10	3.0	0.30	3.0	0.90
Improvement in average health assessment overall and by disadvantaged group	2.0%	3	0.06	3	0.18	3	0.54
Improvement in establishing and implementing employee health awareness and improvement initiatives	2.0%	2	0.04	3	0.12	3	0.36
Improve trust in leaders	7.0%	2.0	0.14	2.9	0.41	3.3	1.35
Reduction in quantity of employee complaints	1.0%	2	0.02	3	0.06	3	0.18
Establishing and maintaining complaint reporting, analysis, and follow-up processes and systems that provide detailed breakouts by disadvantaged group and overall	1.0%	1	0.01	2	0.02	3	0.06
Improvement in Leaders Lead Employee Engagement Index	1.0%	2	0.02	3	0.06	3	0.18
Quantity and value of awards recognizing accomplshments by disadvantaged group and overall	1.0%	2	0.02	3	0.06	4	0.24
Quantity and quality of senior leader direct engagements with employees	1.0%	2	0.02	3	0.06	3	0.18
Improvement in Supervisors Employee Engagement Index	1.0%	2	0.02	3	0.06	4	0.24
Quantity and quality of supervisor direct engagements with employees	1.0%	3	0.03	3	0.09	3	0.27

Prioritizing Presented at the ICEGA 2023 Professional Development & Training Workshop - www.iceaaonline.com/sat2023

Notional Data

1. Identify mission areas and benefits

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- 2. Score each benefit on a scale of 0 to 100.
- 3. Translate benefits to a Likert* scale of 1 to 5, where a rating of 5 is assumed to be 5 times better than a rating of 1
- 4. Assign weights (relative importance) to each benefit
- 5. Multiply the weight by the benefit score to arrive at the alternative's weighted score

* A psychometric scale commonly involved in research that involves questionnaires. <u>Likert scale - Wikipedia</u>

6. Scores are summarized per mission area and overall



Data Analytics to Support Quantification of Benefits

- Data analytics support objective assessment of benefits within the IVMF. For example, we compare related data sets to identify correlations :
 - Federal Employment Viewpoint Survey (FEVS) 2022-23 currently has index scores for "Employee Engagement" ("Leaders Lead", "Supervisors", "Intrinsic Work Experience"), "Global Satisfaction", and the newly published DEIA index (Diversity, Equity, Inclusion and Accessibility), which was previously the "Inclusion Quotient"
 - The Equal Opportunity Employment Commission (EEOC) maintains a dashboard with data related to complaints, counseling, investigations, and resolutions

https://www.eeoc.gov/federal-sector/annual-report-dashboard

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Evaluate DEIA Risk

Evaluating DEIA RISKS

Notional Data

		Statu	s Quo	Scer	nario 1	Scenario 2	
Risks Category and Metric	Risk Definition		Score	Rating	Score	Rating	Score
Implementation		Rating M	53	ML	37	ML	33
Complexity	The extent to which scope of introducing DEIA represents risk that the implementation will not succeed.	мн	70	м	50	м	50
Schedule	The extent to which there is understated complexity or insufficient time allocated to perform additional (DEIA related) tasks, other new risk of errors in schedule estimation, or additional external impacts and constraints. Includes increased risk of not meeting a pre-fixed event or milestone.	м	50	ML	30	L	10
Affordability	The extent to which scope of introducing DEIA represents risk that costs will exceed budget or be otherwise unacceptable.	м	50	м	50	м	50
Opportunity Cost	The extent to which resources to be dedicated to implementing DEIA eliminates the opportunity to pursue a different course of action that would represent greater value.	мн	70	ML	30	ML	30
Information Security	The extent to which the Government or its partners (including private sector organizations) will access PII data and possible data spillage	м	50	м	50	L	10
Other execution risks	The extent to which attributes besides complexity, schedule, affordability, and data rights represent risk that the implementation will not succeed.	ML	30	L	10	м	50
Performance		МН	77	М	43	ML	30
Operational Effectiveness	The extent to which there is risk that introduction of DEIA reduces system / overall effectiveness in operational environments.	мн	70	м	50	м	50
Life-cycle DEIA Standards Conformability	The extent to which the stakeholders will not be able to maintain conformance with DEIA standards over the life-cycle, reducing the positive impacts of DEIA.	н	90	ML	30	L	10
Other performance risks	The extent to which attributes besides complexity, schedule, affordability, and data rights represent risk that the DEIA-enabled system will not meet performance requirements.	мн	70	м	50	ML	30
Reliability		МН	60	м	50	ML	30
Reliability / Availability	The extent to which there is risk that introduction of DEIA reduces overall reliability or availability	М	50	М	50	L	10
Other Reliability	The extent to which there is risk that introduction of DEIA reduces overall reliability or availability to the system	мн	70	м	50	м	50
Organizational		М	50	м	57	м	50
Government	The extent to which there is risk that Government stakeholders will not consistently provide DEIA championship or needed resources to implement and execute DEIA - such as funding, assets, or training. Includes and is not limited to senior leadership, funding sources, labs, test organizations.	ML	30	м	50	м	50
Contractor	The extent to which there is risk that private sector and other non-government stakeholders will not be amenable to DEIA implementation, or will not consistently provide needed resources to implement and execute DEIA	мн	70	м	50	м	50
Other organizational risks	The extent to which introduction of DEIA creates risks sourced in organizations besides those in the Government and contractors directly supporting the capability development or sustainment.	м	50	мн	70	м	50
Simple Average		м	59	м	44	ML	36
Max Average		МН	74	м	57	м	42

CEAA 2023 Professional Development & Training Workshop - www.iceaaonline.com/sat2023 IVMF Model Outputs

- Automated reporting \bullet
- Monetizable and non-monetizable ROI dimensions are not combined
- Users determine best COA based on reported results \bullet

Notional Data

ROI Analysis Report Return to TOC			Scenario 2		Cun	Cumulative Discounted Cash Flows and Breakeven					IVMF Early Warning	Return to TOC					
Spreadsheet Objective: This is a top-level summary report of the ROI assessment, with					\$2,000							DEIA General Version					
monetized and quantified components, and risk matrix plots. Financial Ratios				al Ratios				/									
Investment Owner Requirements: The five quantified weights are inputted on the Current Scenario					\$												
					tations								5/12/2023		Investment Sc	Investment Scenario: Scenario 2	
Project XYZ With				Without	With	\$(2,000)	- Total Cash Flow w/o Uncertainity				inity				Legend		
Method Financial Metrics				Unce	rtainty	\$(4,000)						This button selects the hi	gh impact variables below. Sele	ct High Impact Variables	Red Amber	Not acceptable Marginally acceptable	
Monetized	Incremental NPV (\$M)			\$2.4 (\$0.8)			Discounted Payback w/o Uncertainity							Green	Acceptable		
						\$(6,000) 2023	O23 2024 2025 2026 2027 2028 2029 2030 2031 2031 Monetizable (from ROI Calculation)										
	Incremental IRR				4.1%		Year					CES Number	Cost Element	•		I (\$k) Percent Change (%)	
	Incremental DPP (years)				0.1	\$40.000	Annual Costs					1.1.1	Leadership		1,000 \$	1,500 50.0%	
	Incremental BCR		0.63	-0.1	240,000						1.1.2	Program Control Contracts		9,000 \$ 8.000 \$	8,500 -5.6% 8,000 0.0%		
l	Incrementar bett				-0.1		Investment Annual Costs w/Uncertainty			1.1.3	Business Process Management		4,000 \$	4,000 0.0%			
Dans Ch Carro						\$30,000 -	Investment Annual Costs w/ Orcertainty					1.1.5	Performance Measures	Ş	- \$	- 0.0%	
Benefit Score																	
Benefit Categories Weight Status Quo Investment Delta				: Delta	\$20,000 -	Status Quo Annual Costs						Non-Monetary Benefits	Initial Expectat	ion Current Ac	ual Absolute Difference		
Non- Monetary Benefits							Increase adaptability by promoting competition - MOP - Increase effective							4.00	0.00		
	Enhance Organizational Capacity	25%	3.0	3.6	📥 19%	\$10,000 -	Increase adaptabilit				Increase adaptability by pr	romoting competition - eMOP - Increase # or %	5.00	4.00	1.00		
											Risk Assessment	Initial Expectat	ion Current Ac	ual Absolute Difference			
	Improve Customer Satisfaction	11%	3.0	3.8	28%	¢.						Life-cycle DEIA Standards	Conformability	10.00	10.00	0.00	
	P	-				2023	2023 2024 2025 2026 2027 2028 2029 2030 2031 2032		1 2032	Opportunity Cost		30.00	70.00	40.00			
		= 40/	2.0	2.6			Year	ur				Other performance risks		30.00	30.00	0.00	
	Improve Operational Effectiveness	54%	3.0	3.6	🔺 19%		Investment Risk Assessment								Non-Mone	ary	
	Improve Cybersecurity and Information	11%	3.0	4.2	A 39%		Status Quo Scenario 2					Variance An		Benefits	Risk Assessment		
	, , ,								· ·				# of red var		0	1	
	Assurance						Risk Category	Rank	Score	Rank	Score		# of amber var		1	0	
	Non-Monetary Benefits Subtotal	100%	3.0	3.7	A 22%	Non-	Implementation	М	53.0	ML	33.0		# of green var	ladies 4	1	2	
	•		0.0	0.7	/		Performance	МН	77.0	ML	30.0		EWS Recommendation?	Contact the C	RB to determine if ROI	nalysis will be reassessed	
* Quantitative normalized score is based on a scale from 1 to 5. The values of 1 to 5 Legend					Monetary	Reliability	МН	60.0	ML	30.0							
			Red	Not acceptable		Risks	Organizational	M	50.0	M	50.0		EWS Choice	s:	lf an and an inte	Threshold	
			Amber		/ acceptable								Stay the Course Investment is flagged for closer EWS monitori	20		es and <= 3 amber variables ariables are amber	
agreement with the statement. A score of "50" represents neither absolute Green Acceptable disagreement nor absolute agreement.				ptable		Max Average MH 74.0 M 42.0						Contact the CRB to determine if ROI analysis v	<u> </u>	Selected If > 3 V			
disagreement nor absolute agreement.						Go to "Risk Assess" tab for details						contact the end to determine if nor dildivisis v		Sciected if ANT			



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Reevaluation

plan

Sustaining IVMF Planning for IVMF **Best practice** management plan Monitor Review • Consistent • Change Take action Revise Assessment red flag Review to mitigate Board (CRB) monitoring gaps in plan of ROI steps in if the expected through an EWS flags an ROI or to investment Early recalibrate Warning in revisiting ROI System ROI expectations Implementation (EWS) plan

Any Questions?

Thank you from the MITRE Team:

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