

# **Cost Estimate Kick-Starters**

#### **Dan Harper**

Special thanks to contributors Olivia Mooney, Eugene Cullen

May 2022



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#### Introduction/Background

- Estimators have inadequate access to pricing data
- Too much time is required to conduct data collection
- There are a number of publicly-available cost resources with useful data
  - Data is not in a database/searchable format, many are in "PDF" formats
- These three tools were created to harness these data sources:
  - SLiCE [Software License Cost Estimator] lookup tool containing over 4,000 prices (and growing) for software licenses, training, etc.
  - LaRRGE [Labor Rate Reference Guide for Estimators] Labor Rates resources including newly added Cyber Labor Rates
  - GRIPS [GSA Robust Infrastructure Pricing Solutions] The GSA Enterprise Infrastructure Solutions Pricer, or "TurboTax<sup>®</sup>" for Enterprise Infrastructure Solutions



# Kick-Starter 1: The Software License Cost Estimator (SLiCE)

#### SLiCE: Software License Cost Estimator

Date: April 2021

Developers: Olivia Mooney, Eugene Cullen, Joe Lombardo, Dan Harper

#### Section 1. Description

SLICE [Software License Cost Estimator] lookup tool containing over 4,000 prices (and growing) for software licenses, training, etc.

All PRICES FY20\$

#### Section 2. Resources

The DoD Enterprise Software Initiative is an official DoD initiative sponsored by the DoD CIO to lead in the establishment and management of enterprise COTS IT agreements, assets, and policies.

o Index 2. Price lookup 3 MasterTable 4 Data and Lists Lookups GRIPS graphics

DoD ESI lowers the total cost of ownership across the DoD, Coast Guard and Intelligence Communities for commercial software, IT hardware, and services."

https://www.esi.mil/



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GSA Advantage SIN 132-33

IA90001 Cases (All Vendors, 202

#### **SLICE**

### The Challenge that Led to SLiCE

- No data or SMEs for a short-cycle estimate of an Enterprise Security Optimization Center
  - The only alternative was to reach out directly to software re-sellers, vendors, or simply start googling
  - This method of data collection frequently results in having to provide emails, phone numbers, etc. and making an appointment with a sales rep, only to have to follow-up with a tech POC
  - Time prohibitive, especially for dozens of software tools
- The Partial Solution -- The DoD Enterprise Software Initiative, a great resource for software licensing and maintenance pricing data



# Harnessing DoD Pricing Data

- The DoD Enterprise Software Initiative is a website hosting Blanket Purchase Agreements, Catalogues and other Schedules with negotiated prices for thousands of software products
- The DoD ESI is sponsored by the DoD CIO to lead in the establishment and management of enterprise COTS IT agreements, assets, and policies
- The purpose is to lower the total cost of ownership across the DoD, Coast Guard and Intelligence Communities for commercial software, IT hardware, and services
- Publicly-available at https://www.esi.mil/
  - For an overview of DoD ESI, watch this [https://www.esi.mil/contentview.aspx?id=719]





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#### **SLICE**

### **DoD ESI Overview**

# These publicly available *agreements* are basically catalogues of different pricing schedules, BPAs, and software license agreements made across DoD with various vendors

Vour prefe		Search Advanced Search	Your preferred source for IT Acquisition across the DoD Advanced Search
HOME TRAINING ~ A	GREEMENTS 👻 ASK AN EXPERT	RESOURCES / TOOLS	HOME TRAINING ~ AGREEMENTS ~ ASK AN EXPERT RESOURCES / TOOLS
All Agreements			ForeScout
Type Show All 🗸 Orde	ering Open to Show All 🗸 Products	Show All	Ordering Open To: All DoD
Inventory Exists	OMB Designated Best in Class		Publisher: ForeScout
Software			Type: ESI - BPA Brand Name LSJ Required: Yes - per FAR 8.405-6 required for New licenses only.
ActivIdentity (1)	ForeScout (1)	Recorded Future (1)	Resellers / Direct Sales
Adobe (1)	Fornetix (1)	Red Hat (3)	Alamo City Engineering Services, Inc. Ordering Info POCs Terms & Conditions Policy & Guidance Contract & Mods
AppDynamics (1)	HPE (1)	Riverbed Technology, Inc. (1)	Carahsoft Technology, Corp.
Archibus (1)	HyTrust (1)	RSA (1)	ImmixTechnology THREE WIRE SYSTEMS, LLC 3
Autodesk (1)	Ivanti (1)	SafeNet (1)	THREE WIRE SYSTEMS, LLC Ordering Guide Product & Price List
Axway (1)	LogZilla (1) source: KindPNG.com, Do	SAP Public Services, Inc. (2) D Enterprise Software Initiative	Effective Date: 11/09/2020 Expiration D Contract #: N66001-21-A-0030 Business Size: Small

### **DoD ESI Available Agreements - Example**

- PDF data typically includes thousands of rows across dozens of product families, around half a dozen types, ranging from hardware to software licensing and maintenance, and thousands of SKUs and descriptions as well as prices for anywhere from 1 to 3 years
- Each pdf varies some have tables between 6 and 10 columns, some are not in table form
- Good data, but it's in hundreds of pdf files scattered across the site

Three Wire Systems, LLC.GS3	5F0300T					
*DoD ESI BPA Unit Prices shal	l include	the 2% ACT fee.		YEAR 3	YEAR 4	YEAR 5
PRODUCT FAMILY	ТҮРЕ	LIC SKU	LIC SKU DESCRIPTION	*DoD ESI BPA UNIT PRICE YR 3	*DoD ESI BPA UNIT PRICE YR 4	*DoD ESI BPA UNIT PRICE YR 5
CounterAct Appliance Std	НW	CT100/A	CounterACT - 6 Copper Ports - 500 Devices	\$10,350.24	\$10,350.24	\$10,350.24
CounterAct Appliance Std	HW	CT100/AF	CounterACT - 4 Copper/2 Fiber Ports - 500 Devices	\$11,089.81	\$11,089.81	\$11,089.81
CounterAct Appliance Std	HW	CT1000/A	CounterACT - 8 Copper Ports - 1000 Devices	\$21,443.74	\$21,443.74	\$21,443.74
CounterAct Appliance Std	HW	CT1000/AF2	CounterACT - 4 Copper/4 Fiber Ports 1000 Devices	\$23,662.44	\$23,662.44	\$23,662.44
CounterAct Appliance Std	HW	CT10000/A	CounterACT - 8 Copper 10000 Devices	\$110,931.31	\$110,931.31	\$110,931.31
CounterAct Appliance Std	HW	CT10000/AF10G	CounterACT - 6 Copper/ Dual Fiber 10g 10000 Devices	\$134,703.95	\$134,703.95	\$134,703.95

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### **The SLiCE Solution**

- Pulled data from various formats into Excel using a combination of the <u>Get Data</u> feature in Excel and good-old cut-and-paste
- Parsed it into columns, added metadata from the *agreements* (e.g., Contract Number, Vendor)
- Determined appropriate fiscal year for pricing data [in some case, the actual FY had to determined, e.g., "YR1" assumed to be agreement date]
- Added filter and lookup capabilities, some logic

DoD ESI Agreement	Vendor Name	Product Family	Reseller GSA P/N or Prod Tyl	Manufactur er P/N or LIC SKU	Product Title/Description	List Price	SIN	NAICS Code	PSC	Contract Number	Price List Effective Date	Comments
ForeScout	Three Wire Systems	Flexx Perpetual	LIC	FS-LIC-	Forescout See + Control license for	\$ 1,479.13				GS35F0300T	11/9/2020	*DoD ESI BPA Unit Prices shall
			1	SEECONTROL-100	100 endpoints (eyeSight + eyeControl)	4		1				include the 2% ACT fee. Only one
			4/	4/	A	4		1/				price provided, "Unit Price"
ForeScout	Three Wire Systems	Flexx Perpetual	LIC	FS-LIC-	Forescout Resiliency license for 100	\$ 184.89	, <u> </u>			GS35F0300T	11/9/2020	*DoD ESI BPA Unit Prices shall
	1	1	'	RESILIENCY-100	endpoints (eyeRecover)		, I	1	1			include the 2% ACT fee. Only one
	ا ا	<u> </u>	<u> </u>	<u> </u> '			ا ا	'				price provided, "Unit Price"
ForeScout	Three Wire Systems	Flexx Perpetual	LIC	FS-LIC-SEE-100	Forescout See license for 100	\$ 1,183.31				GS35F0300T	11/9/2020	*DoD ESI BPA Unit Prices shall
			1	1	endpoints (eyeSight)		/	4				include the 2% ACT fee. Only one
					A	4		1				price provided, "Unit Price"
ForeScout	Three Wire Systems	Flexx Perpetual	LIC	FS-LIC-	ForeScout - Flexx License Migration	\$ 295.83	, <u> </u>	, i		GS35F0300T	11/9/2020	*DoD ESI BPA Unit Prices shall
	1	1	'	MIGRATION-100	fee for 100 endpoints		, I	1	1			include the 2% ACT fee. Only one
	I	<u> </u>	'	'			ر ا	<u> </u> '				price provided, "Unit Price"
ForeScout	Three Wire Systems	Flexx Perpetual	LIC	FS-LIC-SIGHT-	Forescout eyeSight and eyeControl	\$ 1,479.13				GS35F0300T	11/9/2020	*DoD ESI BPA Unit Prices shall
			4	CONTROL-100	license for 100 endpoints	4		1				include the 2% ACT fee. Only one
			1	<u> </u>				1				price provided, "Unit Price"

# SLiCE Price Lookup Wizard: Step-by-Step

- 1. In "Price Lookup" tab, choose product family
- 2. Choose product title to obtain price

	А	В	C			E	Н
1							
2				76			FY20\$
						Catalog	
3		Product Family		Product Title/Description			List Price
4		Flexx Perpetual	rescout eyeSight license f	or 100 endpoints		List Price	\$ 1,183.31
	led Module						
Flexx F	Perpetual						
	Hardware						
Flexx 1							
		ion Support					
Verita							
Archib					1		
Caran	sont rechnol	ogy Corporation	I				
			А	В		С	
						76	

	76				FY20\$
Product Family	2 Product Title/Description		Catalog	L	ist Price.
Flexx Perpetual	Forescout eyeSight license for 100 endpoints	-	t Price	\$	1,183.31
	Forescout eyeSight license for 100 endpoints Forescout eyeRecover license for 100 endpoints ActiveCare Basic 1 year - Forescout See + Control for 100 endpoints (eyeSight + eyeControl) ActiveCare Basic 1 year - Forescout Resiliency for 100 endpoints (eyeRecover) ActiveCare Advanced 1 year - Forescout See + Control for 100 endpoints (eyeSight + eyeControl) ActiveCare Advanced 1 year - Forescout Resiliency for 100 endpoints (eyeRecover) ActiveCare Advanced 1 year - Forescout Resiliency for 100 endpoints (eyeRecover) ActiveCare Advanced 1 year - Forescout eyeRecover for 100 endpoints ActiveCare Advanced 1 year - Forescout eyeRecover for 100 endpoints	~			



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### **SLiCE Stats to Date**

- Dozens of Product *families* including:
  - Hardware
  - Software Support Services
  - Enterprise Software
  - Integration Modules
  - Security
  - Training Classes
- 67,000 records and growing
- Thousands of prices from 25 vendors

# Kick-Starter 2: Labor Rate Reference Guide for Estimators (LaRRGE)

LaRRGE – Labor Ra Table of Contents	LaRRGE – Labor Rate Reference Guide for Estimators Table of Contents					
Reference Title	Labor Rate Information Related To:	Workbook Tab				
CIO-SP3 All	IT Services for Biomedical Research; Health Sciences, and Healthcare; Cyber; Software Development	<u>CIO-SP3 All</u>				
CIO-SP3 Tool	IT Services for Biomedical Research; Health Sciences, and Healthcare; Cyber; Software Development	<u>CIO-SP3 Tool</u>				
GSA Enterprise Infrastructure Solutions	Telecommunications; Internet; cloud; voice; virtual private network; security; satellite services; ethernet; dark fiber; trusted Internet	<u>GSA-EIS</u>				
GSA Alliant	IT, Artificial intelligence (AI), distributed ledger technology (DLT), robotic process automation (RPA), and other types of emerging technologies.	<u>GSA-Alliant</u>				
NASA Solutions for Enterprise Wide Procurement (SEWP) Contract	IT hardware, including servers, laptops and supercomputers ; Network and telecommunication products ; Software products, including software as a service ; Cloud computing ; Audiovisual products ; Teleconferencing and videoconferencing products ; Peripherals and supplies, including printers and power supplies ; Maintenance and warranties ; Installation ; Site planning ; Product training ; Product-based engineering services	<u>NASA SEWP</u>				

### **The Challenge/The Solution**

- Estimators need labor rates across an ever-increasing array of labor categories, e.g., cloud, cybersecurity
- Rates are available across the web via public schedules, but not in a useable format for estimators
- The Labor Rate Reference Guide for Estimators (LaRRGE) provides a ready source for use of labor rates in the estimating process
  - 1000s of Labor categories (LCATs) and rates added over past 2 years
  - 738,000 cells with labor rate or other meta data
  - Government Site, Contractor Site, FFRDC rates
  - Includes average labor rates, median rates, low/high-rate ranges, etc.

### LaRRGE Sources

Reference Title	Labor Rate Information Related To:
CIO-SP3 All	IT Services for Biomedical Research; Health Sciences, and Healthcare; Cyber; Software Development
CIO-SP3 Tool	IT Services for Biomedical Research; Health Sciences, and Healthcare; Cyber; Software Development
GSA Enterprise Infrastructure Solutions	Telecommunications; Internet; cloud; voice; virtual private network; security; satellite services; ethernet; dark fiber
GSA Alliant	IT, Artificial intelligence (AI), distributed ledger technology (DLT), robotic process automation (RPA), more
NASA Solutions for Enterprise-Wide Procurement (SEWP)	IT hardware, Network and telecommunication products ; Software products, including software as a service ; Cloud computing
Federal Pay Calculator	Maintains updated pay charts for most types of military compensation
Occupational Outlook Handbook	Bureau of Labor Statistics online calculator that allows user to look at salaries on hundreds of LCATs and occupations
GSA Calculator	The CALC tool helps users find awarded prices to use in negotiations for labor contracts

Reference Title	Labor Rate Information Related To:
Army Civilian Manpower Rates	Includes OCONUS , e.g., work wages paid to German nationals and Korean service Corps personnel
GSA FAS	IT Schedule 70 offers federal, state, and local governments innovative solutions to their IT needs
GSA IT70	IT Schedule 70 offers federal, state, and local governments innovative solutions to their IT needs
DHS Beagle	"Border Enforcement Applications for Government Leading Edge; Provides IT labor rates
O*Net	Hundreds of standardized and occupation-specific descriptors on almost 1,000 occupations covering the entire U.S. economy
CIO-SP3 Wizard	IT Services for Biomedical Research; Health Sciences, and Healthcare; Cyber; Software Development
ENCORE III	Enterprise IT Policy and Planning; Integrated Solutions Management; Process, Performance, and Strategic Benchmarking; more

**17 different schedules/tools/websites** 

### **Instructions Sheet**

LaRRGE – Labor Rate Reference Guide for Estimators

Introduction

Date: May 2021



Developers: Olivia Mooney, Eugene Cullen, Dan Harper, Jerry Szelc (MITRE Corp.) This document serves as a source of labor rate information and other helpful data that can aid in the development of cost estimates.

It's recommended that you start with the Table of Contents (*TOC*) tab that provides a summary listing of the various sources of information. A standard template containing a set of data elements (*Elements*) captures the information for each source. The Elements tab in this worksheet provides descriptions of the various data elements.

Labor rate sources are stratified into three types: contracts/schedules, calculators, and standalone Excel-based tools. The following icons help to quickly identfy each category.



This icon indicates that rates are a contract source- most likely in Word or pdf format.



A calculator icon indicates a web-based tool where user can select categories or other criteria.



Excel icon indicates labor rates are in a workbook. The rates may come from a pdf doc originally, but may have been formatted for easier lookup and search.

# **Includes Metadata and Documentation**

- Applicable labor groups
- Source of data
- Additional data such as overhead % or other fees
- Period of Performance
- List of rate sources and meta-data and links

Last up	odated: 11/6/2019		
Reference Title	GSA Alliant Return to		
Labor Group(s)	IT Labor the TOC		
Labor Sub-groups	Artificial intelligence (AI), distributed ledger technology (DLT), robotic process automation (RPA), and other types of emerging technologies.		
Description	The Alliant 2 and Alliant 2 Small Business GWACs represent the next generation GWAC vehicles for comprehensive information technology (IT) solutions through customizable hardware, software, and services solutions purchased as a total package. Alliant 2, a Best-in-Class GWAC that is preferred governmentwide solution, offers artificial intelligence (AI), distributed ledger technology (DLT), robotic process automation (RPA), and other types of emerging technologies. It provides best-value IT solutions to federal agencies, while strengthening chances in federal contracting for small businesses. GSA's Alliant 2 GWAC is a multiple-award, indefinite delivery, indefinite-quantity (IDIQ) Governmentwide Acquisition Contract (GWAC) offering complete and flexible		
Source	GSA GWAC		
Location/Link	https://www.gsa.gov/technology/technology-purchasing-programs/governmentwide-acquisition- contracts/alliant-2-governmentwide-acquisition-contract-gwac		
Optional/Additional Info			
Burden Rate(s) / Additional Fees       The loaded hourly labor rates include wages, overhead, general and administ expenses, and profit for work performed in the continental United States. Th apply only to time-and-materials and labor-hour orders. They do not include 0.75 percent contract access fee			
Regional factors	N/A		

MITRE

# Kick-Starter 3: LaRRGE, Cyber Edition (LaRRCE)

#### LaRRCE - Labor Rate Resource Cyber Edition

Last update: Jan 2022

Developers: Dan Harper (MITRE Corp.)

#### Section 1. Description

GSA Highly Adaptive Cybersecurity Services (HACS) Includes a wide range of fields such as, the seven-step Risk Management Framework services, information assurance, virus detection, network management, situational awareness and incident response, secure web hosting, and backup, security services and Security Operations Center (SOC) services. HACS vendors are cataloged under the 5 subcategories of High Value Asset Assessments; Risk and Vulnerability Assessments, Cyber Hunt, Incident Response, and Penetration Testing.

#### Section 2. Labor Rate Resources

GSA Cyber HASC Labor Rates

Information Technology	
Category	Description
	Highly Adaptive Cybersecurity
54454114.00	Services (HACS) Includes a wide
54151HACS	range of fields such as, the seven-
	step Risk Management Framework
	services. information assurance.
https://www.gsaadvantag	ge.gov/ref text/GS35F540GA/0VSGQD.3RITP4 GS35F540GA GS-35F-540GA-11-6-2020-478592.PDF
https://www.gsaadvantag	ge.gov/ref_text/GS35F540GA/0VSGQD.3RITP4_GS35F540GA_GS-35F-540GA-11-6-2020-478592.PDF
https://www.gsaadvantag	ge.gov/ref_text/GS35F540GA/0VSGQD.3RITP4_GS35F540GA_GS-35F-540GA-11-6-2020-478592.PDF
Section 3. Tab Inc	
Section 3. Tab Inc	
Section 3. Tab Inc	
Section 3. Tab Inc Sheet index: Intro	
Section 3. Tab Inc Sheet index: Intro Normalizing Rules	lex / Links

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#### **The Challenge/The Solution**

- Cybersecurity is a relatively new discipline; not a lot of sources compared to other labor groups
- Labor categories not refined, e.g., Security Engineer vs. more specific Penetration Tester - Level 1
- 1500+ cyber labor categories tracked in tool
- Labor rate data from 28 vendors on Highly Adaptive Cybersecurity Services (HACS) GSA schedule [all in PDF format and therefore not useable in Excel]
- 7 GSA schedule items & 132 Special ID Numbers (SINs are labor types, e.g., 132-45A Penetration Testing)

# **GSA Highly Adaptive Cybersecurity Services (HACS) Rates**

 The GSA HACS Multiple Award Schedule includes 467 (and growing) vendors offering a wide range of cyber LCATs, e.g., information assurance, virus detection, situational awareness and incident response, secure web hosting, and Security Operations Center (SOC) services

MAS	Multiple Award Schedule					
Information	n Technology - IT Services					
Category	Description					
54151HAC	<ul> <li>S Highly Adaptive Cybersecurity Services (HACS) Includes a wide detection, network management, situational awareness and in HACS vendors are cataloged under the 5 subcategories of Hig Testing.</li> <li>NOTE: Subject to Cooperative Purchasing</li> </ul>	ncident resp	onse, secure web	hosting, and back	kup, security services and,s	Security Oper
467 contractors Display: All Socio-Economic Indicators Small Business Woman Owned Business						Se
Download Co	Sources-		Hold the 'Ctrl' key	y to select all that apply		
Contractor			Contract #	Phone	City, State 🗢	Socio- Economic
1 SYNC TEC	CHNOLOGIES, LLC	COOP DISAST PURCH PURCH	47QTCA18D00AR	334-219-3921	MONTGOMERY ,AL	s/d/8a
21ST CENT	URY TECHNOLOGIES INC.	COOP DISAST PURCH PURCH	47QTCA18D00KW	(703)402-2542	LURAY ,VA	s/h
22ND CENT	TURY TECHNOLOGIES INC.	COOP PURCH	GS-35F-0579T	7034364597	MCLEAN ,VA	0
ABACUS TE	ECHNOLOGY CORPORATION	DISAST	GS-35F-720GA	301-215-7593	CHEVY CHASE ,MD	0
ABILE GRO	UP, INC.	DISAST	47QTCA19D00FR	703-917-4257	HARWOOD ,MD	s/w/wo/ew/d
ABLEVETS	LLC	COOP DISAST PURCH PURCH	GS-35F-315DA	703-214-1258	CHANTILLY ,VA	0
ACCENTUR	E FEDERAL SERVICES LLC	COOP PURCH	GS-35F-0371N	571-414-4033	ARLINGTON ,VA	0
ACCENTUR	E FEDERAL SERVICES LLC	COOP PURCH	GS-35F-540GA	571-414-4033	ARLINGTON ,VA	0
ACCENITUD		COOP DISAST	GS-35F-580AA	571-414-4033	ADUMICTON VA	n

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#### Image source: GSA HACS <sup>18</sup>

#### LaRRCE

# **Companies Included**

- 28 Companies so far (of 467)
- Socio-economic indicators available e.g., small business, women-owned, veteran-owned

Socio-Eco	nomic Indicators key:
s	- Small business
0	- Other than small business
w	- Woman Owned business
wo	- Women Owned Small business
ew	- Economically Disadvantaged Women
	Owned Small business
v	- Veteran Owned Small business
dv	- Service Disabled Veteran Owned Small
d	- SBA Certified Small Disadvantaged
8a	- SBA Certified 8(a) Firm
h	- SBA Certified HUBZone Firm

Contractor	Contract #	City, State	Socio-Economic
1 SYNC TECHNOLOGIES, LLC	47QTCA18D00AR	MONTGOMERY ,AL	s/d/8a
21ST CENTURY TECHNOLOGIES INC.	47QTCA18D00KW	LURAY ,VA	s/h
ADVANCED THREAT ANALYSIS INC.	47QTCA20D0014	SEVERN ,MD	s/dv/h
ANVAYA SOLUTIONS, INC.	47QTCA19D00AV	FOLSOM ,CA	s/w/wo/ew/d
AVESHKA, INC.	GS-35F-609GA	VIENNA ,VA	s
B&M CONSULTING GROUP, INC.	GS-35F-122BA	ROCKVILLE ,MD	s/w/wo/ew/h
BLUE GLACIER MANAGEMENT GROUP INC.	GS-35F-0440W	ENGLEWOOD ,CO	s/v
BUSINESS COMPUTERS MANAGEMENT CONSULTING	GS-35F-321AA	FALLS CHURCH ,VA	s/d/8a
CLEARFOCUS TECHNOLOGIES LLC	GS-35F-444CA	LEESBURG ,VA	s/h
CSIOS CORPORATION	GS-35F-657GA	LA PLATA ,MD	s/v/d
DARK WOLF SOLUTIONS, LLC	GS-35F-484DA	HERNDON ,VA	S
DSB MANAGEMENT CONSULTANTS LLC	47QTCA19D00JM	ANNANDALE ,VA	s/w/wo/ew/d
EMAGINE IT, INC.	GS-35F-0217T	FAIRFAX ,VA	0
FIRST IT SERVICES, INC	GS-35F-0364X	ARLINGTON ,VA	s/dv/d
GLOBAL NETWORKS INC.	47QTCA20D0070	COLUMBIA ,MD	s/w/wo/ew/d
GUIDEHOUSE LLP	GS-35F-0263P	MCLEAN ,VA	0
I TECH AG LLC	47QTCA19D00B2	ARLINGTON ,VA	s/d/8a
INFORMATION INTERNATIONAL ASSOCIATES, INC.	GS-35F-410DA	OAK RIDGE ,TN	0
MAKO GROUP LLC, THE	GS-35F-357DA	CARMEL ,IN	S
MINDPOINT GROUP, LLC	GS-35F-018BA	SPRINGFIELD ,VA	s/w/wo/ew/d/8a
NEW DIRECTIONS TECHNOLOGIES, INC.	GS-35F-0621Y	RIDGECREST ,CA	s/dv
NORTHROP GRUMMAN SYSTEMS CORPORATION	GS-35F-0165Y	MCLEAN ,VA	0
OBSIDIAN GLOBAL, LLC	GS-35F-292GA	WASHINGTON ,DC	S
PRINCIPLE ITC	GS-35F-190GA	HOUSTON ,TX	s/d/8a/h
ROOT9B, LLC	47QTCA20D002U	COLORADO SPRINGS ,CO	S
SENTAR, INC.	GS-35F-233DA	HUNTSVILLE ,AL	s/w/wo
STRATA CONSULTING SERVICES LLC	GS-35F-347GA	ALEXANDRIA ,VA	s/d
USMAX CORPORATION	47QTCA18D001L	FAIRFAX ,VA	s/d
VERIS GROUP, LLC	GS-35F-0621T	STERLING ,VA	0

# Kick-Starter 4: GRIPS [GSA Robust Infrastructure Pricing Solutions]



#### **Background - GSA EIS Online Pricer**

- The GSA Robust Infrastructure Pricing Solutions [GRIPS] is an Excel tool derived from the GSA Enterprise Infrastructure Services (EIS) Online Pricer
- "Turbotax®"- like tool for pricing Enterprise Infrastructure Solutions
- Based on GSAs EIS telecommunications contract, which replaced GSA's Networx schedule for government telecommunications and infrastructure solutions
  - https://eis-public-pricer.eos.gsa.gov/

#### MITRE

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#### **GRIPS** Background - GSA EIS Online Pricer

- EIS Service Guides walk the user through how to estimate each service
- General EIS Services: 25 Services, calculated using General EIS Pricing
- Catalog-Based Services: 7 EIS services that are defined in a contractor's online catalog. The prices for these services are calculated using Catalog-Based Pricing

Catalog-Based Services				
Service	EIS Service Category			
Commercial Satellite Communication Service				
Infrastructure as a Service	Cloud Service			
Managed Security Service	Managed Service			
Platform as a Service	Cloud Service			
Service Related Equipment				
Software as a Service	Cloud Service			
Wireless Service				

General EIS Services				
Service	EIS Service Category			
Access Arrangements				
Audio Conferencing Service	Managed Service			
Cable & Wiring				
Circuit Switched Data Service	Voice Service			
Circuit Switched Voice Service	Voice Service			
Colocated Hosting Service				
Contact Center Service				
Content Delivery Network Service	Cloud Service			
Dark Fiber Service	Data Service			
DHS Intrusion Prevention Security Service (DHS Only)	Managed Service			
Ethernet Transport Service	Data Service			
Internet Protocol Service	Data Service			
IP Voice Service	Voice Service			
Managed Mobility Service	Managed Service			
Managed Network Service	Managed Service			
Managed Trusted Internet Protocol Service (MTIPS)	Managed Service			
Optical Wavelength Service	Data Service			
Private Line Service	Data Service			
Service Related Labor				
Synchronous Optical Network Service (SONETS)	Data Service			
Toll Free Service	Voice Service			
Unified Communications Service	Managed Service			
Video Teleconferencing Service	Managed Service			
Virtual Private Network Service	Data Service			
Web Conferencing Service	Managed Service			

## **GSA EIS Online Pricer: Pricing Overview**

- All EIS services are priced by combining one or more of the following four price components:
  - 1. Non-recurring Charge (NRC): This is a one-time fee, generally for set-up, activation or installation of a service, or some other similar task
  - 2. Monthly Recurring Charge (MRC): This is a fixed amount billed on a monthly basis
  - 3. Usage Charge: These are charges based on a quantity consumed, e.g., price per minute for a voice call, price per gigabyte of data stored, price per text message sent, etc.
  - 4. Feature Charge: This is an additional charge for a capability, capacity, or function not included with the basic service. For example, transcription services associated with the Audio-Conferencing Service, would have a feature charge
- More info: https://eis-public-pricer.eos.gsa.gov/service-guides/

## **Pricing Example: Access Arrangements**

- Access Arrangements (AAs) provide a dedicated, reliable connection from an agency's location to the service provider's network
- Many agencies use AAs daily to deliver applications such as desktop video conferencing, distance learning, and transferring of large files (e.g., 1.544 Mbps T1 line)
- Inputs that determine price:
  - AA type, e.g., T1 Access, Shared Ethernet Access-300 Mbps committed
  - MRC determined by Domestic/Non-Domestic
  - Location
  - Dates of service

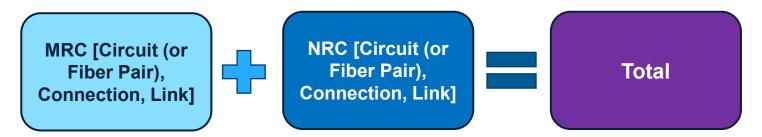


Image source: GSA EIS Service Guide



# **GSA Online Pricing Tool Example: Access Arrangements**

- The next few slides will illustrate how to estimate these costs using the GSA online pricing tool, then we will switch to Excel for a demo of GRIPS.
- Using the On-line GSA Pricing Tool, select T1 Access
  - Choose CLINs AA00003 (NRC) and AA00103 "T1 (1.536 Mbps)" (MRC)
  - 1 Click "Add Price"
  - 2 Click "Next Step"

GSA EIS Public Pricer 🗱 Tools 💌	Add Price
Unit Pricer Melcome to the Unit Pricer. This tool allows you to search To get started, click the Add Price button. To learn more a	or pric       Click the Next Step button below to begin.         • User Guide: Learn about the Unit Pricer.
Image source: GSA EIS Service Guide	× Close

# **Pricing Example: Access Arrangements**

GRIPS

×

3 Type "AA00103" and "Return"

4 Double Click "Appropriate CLIN"

- Overview
   Service: All Services ▼
   Service: All Services ▼
   AA00103
   This tab allows you to find a Contract Line Item Number (CLIN). What is a CLIN?
   Search for a CLIN:

   1. Enter search terms in the text field above. You can search by CLIN, service, or description. Examples: "vs130" or "sre".

   Add Price
- Overview
   Service: All Services
   Service: All Services
   AA00103
   AA00103
   T1 (1.536 Mbps)
   Frequency: MRC, Unit: CIRCUIT
  - Add Price AA AAU0103 11 (1.536 Mbps) MRC



5 Double Click "Domestic MRC", "Next"

Image source: GSA EIS Service Guide

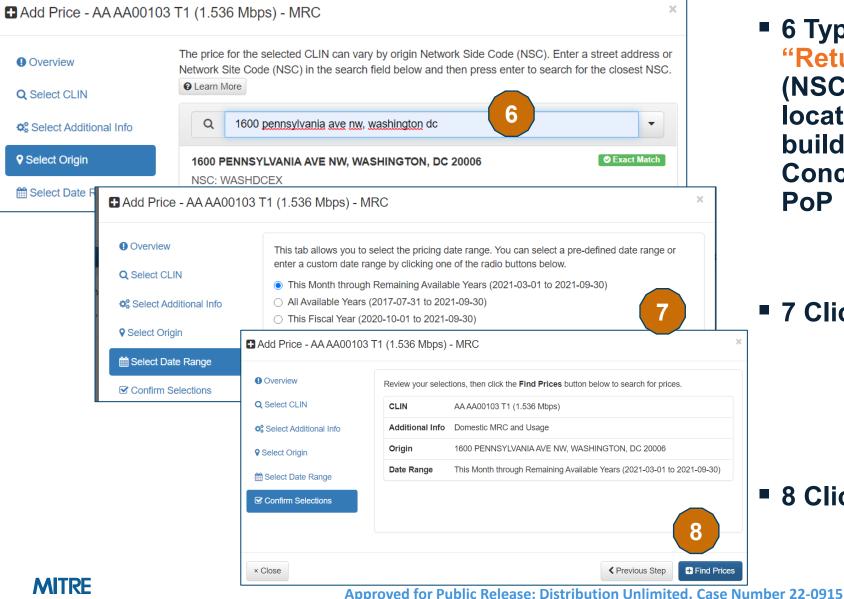
× Close

Previous Step
 Next Step >

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## **Pricing Example: Access Arrangements**



 6 Type "address" or "NSC" and "Return". Network Site Code (NSC) – identifies a physical location, a customer agency building, Physical Concentration Location, and/or PoP

7 Click "This Month"

#### 8 Click "Find Prices"

27

Image source: GSA EIS Service Guide

## **Pricing Example: Access Arrangements**

- 9 Click "Add Price" to see Results
- Can export to Excel

9 I Unit Pricer	Help
<ul> <li>Add Price ▲ Download</li> <li>♣ Result Sets ▼</li> <li>♦ Vendor: All ▼</li> </ul>	Clear Results
* Price results include the AGF fee.	

AA AA00103 T1 (1.536 Mbps), MRC, CIRCUIT, Origin: 1600 PENNSYLVANIA AVE NW, WASHINGTON, DC 20006										
Start Date	Stop Date	AT&T	BT Federal	CenturyLink	Core Technologies	Defined Technologies	Granite	L3Harris	MetTel	Verizon Federal
2021-03-01	2021-09-30	\$82.36	\$57.61	\$86.97	\$90.66	\$65.77	\$78.56	\$66.13	\$101.60	\$53.80

Image source: GSA EIS Service Guide

#### **Next Steps**

- Focus on tool refinement, data organization and validation
- Standardize Nomenclature, e.g., "Product Type: "license, licensing, licenses"
- Add capabilities e.g., search by <u>GSA SIN\* or NAICS</u>\*\*
- Add additional data
- Release to partners. These tools were developed based on publiclyavailable data, but need to go through public release process to share.

If you would like to partner with us to improve these tools, or have any suggestions please contact djharper@mitre.org

\*GSA Special ID Numbers are labor types, e.g., 132-45A Penetration Testing

\*\*North American Industry Classification System (NAICS) is the standard used by Federal statistical agencies in classifying business establishments for the purpose of collecting, analyzing, and publishing statistical data related to the U.S. business economy.

## **Questions?**



# Backup



#### **SLICE**

### **DoD ESI License Pricing Models**

- **Concurrent Users:** License price is based on the maximum number of users who could be using the software at any given point in time
- Named Users: License price is based on the total number of individuals in the user population
- **Processor-Based:** License price is based on the number of computers (CPUs) to which the software can be deployed
- Site-Based: A pricing model used when applications are deployed to a fixed location within an enterprise
- **Subscription:** This model calls for periodic payments instead of a lump sum payment. It may also be selected when a customer does not want to deploy the software within its IT environment
- Enterprise License:
  - License price is based on a decision to deploy the software across an entire enterprise (as defined by the customer). Managed by one point of contact between vendor and enterprise - one "Ship To", one "Bill To", one Support Contact, one Payment.
  - This model is used primarily with large, multinational or global customers with large numbers of users (usually > 10,000)

# **SLiCE Data Included: DoD ESI Available Agreements**

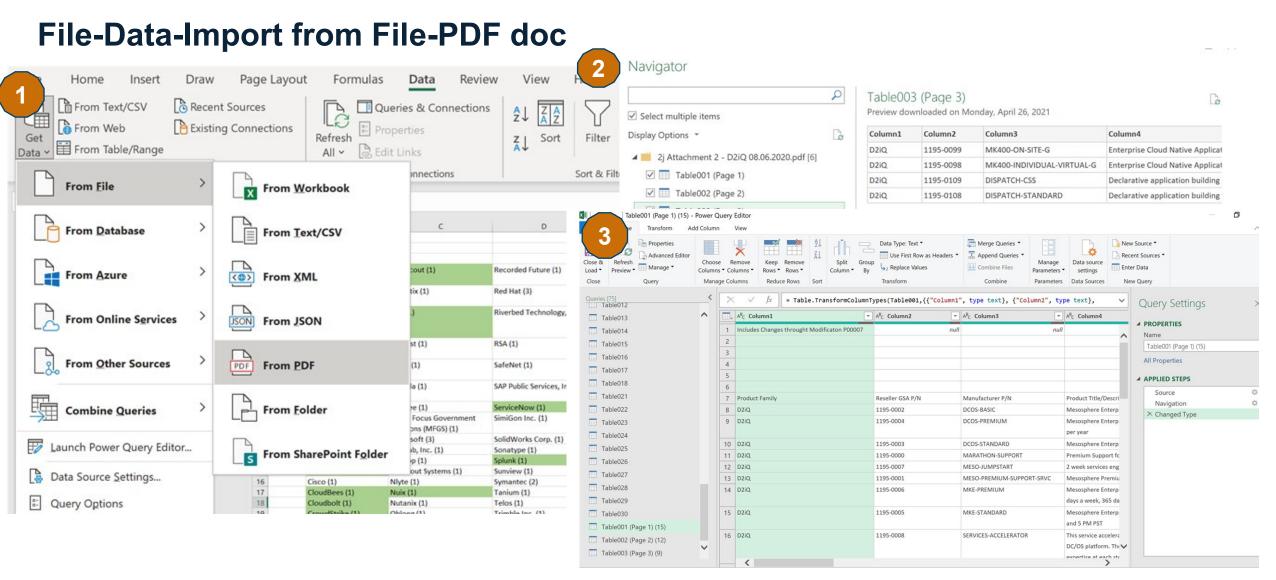
Software Agreements		
ActivIdentity (1)	ForeScout (1)	Recorded Future (1)
Adobe (1)	Fornetix (1)	Red Hat (3)
AppDynamics (1)	HPE (1)	Riverbed Technology, Inc. (1)
Archibus (1)	HyTrust (1)	RSA (1)
Autodesk (1)	Ivanti (1)	SafeNet (1)
Axway (1)	LogZilla (1)	SAP Public Services, Inc. (2)
Azul Systems (1)	McAfee (1)	ServiceNow (1)
Belarc (1)	Micro Focus Government Solutions (MFGS) (1)	SimiGon Inc. (1)
BeyondTrust (1)	Microsoft (3)	SolidWorks Corp. (1)
BMC/Remedy (1)	Minitab, Inc. (1)	Sonatype (1)
CA Technologies (2)	NetApp (1)	Splunk (1)
Checkmarx (1)	NetScout Systems (1)	Sunview (1)
Cisco (1)	Nlyte (1)	Symantec (2)
CloudBees (1)	Nuix (1)	Tanium (1)
Cloudbolt (1)	Nutanix (1)	Telos (1)
CrowdStrike (1)	Oblong (1)	Trimble Inc. (1)
D2iQ (1)	Oracle (3)	Tripwire, Inc. (1)
DataLocker (1)	Packet Viper (1)	UiPath (1)
Decision Lens (1)	Palantir Technologies (1)	Veritas (2)
Denodo (1)	PC Matic (1)	VMware (1)
Expanse (1)	Polyverse (1)	Voicebrook (1)
FireEye (1)	PTC (1)	ZeroFox (1)
Flexera (1)	Quest Software (1)	Zscaler (1)

Hardware Agreements	
Army Desktop & Mobile Computing	Department of Health & Human
(ADMC)	Services (HHS), NIH NITAAC CIO-CS
Ordering Open To: All Federal, All	Naval Enterprise Networks & End
DoD, Army	User Hardware (NEN EUHW)
Ordering Open To: All Federal	General Services Administration (GSA)
	IT Schedule 70
Ordering Open To: All Federal, All	NETCENTS-2 NetCentric Products
Army IT Enterprise Solutions (ITES)	NASA Solutions for Enterprise-Wide
	Procurement (SEWP)

Service Agreements	
Cisco (1)	Forrester (1)
Fedmine LLC (1)	Gartner (1)
Microsoft Enterprise Services (MES) IDIQ (1)	

**MITRE** 

### **DoD ESI Available Agreements-Import Demo**



MITRE

**SLICE** 

### **SLiCE Use Cases**

#### Department of Commerce – Enterprise Security Optimization Center [Mar 2021]

- This was the spark that inspired the creation of SLiCE
- DoC gave us a list of dozens of product families and tools with number of licenses... SLiCE allowed us to quickly find prices

#### DHS ServiceNow Estimate [April 2021]

 This was a high visibility quick-turnaround (1-week) effort to develop a program lifecycle cost estimate for DHS migration from <u>Remedy</u> to <u>ServiceNow</u> including IT Service Management, Security Operations, and Cloud Services



# **GSA EIS laaS pricing**

- Some CLINS, including all EIS laaS CLINS, are priced as ICB (Individual Case Basis) CLINs – identifier for an EIS service or product that is defined in the EIS contracts, <u>but not priced</u>
- However, you can still see prices using the following "hack:"
- 1 Select CLIN
- 2 Type in "1" to get all 216 data points for CLIN IA90001 to get Case Numbers

	Service: Infrastructure as a Service ▼	↓ <sup>▲</sup> Sort: Name <del>▼</del>	Help
	Q		•
1	laaS IA90001 laaS Cloud Service Catalog Item Frequency: NRC, Unit: EACH		ICB
	laaS IA90002 laaS Cloud Service Catalog Item Frequency: MRC, Unit: EACH		ICB
	laaS IA90003 laaS Cloud Service Catalog Item Frequency: Usage, Unit: EACH		ICB
	laaS IA99990 laaS Task Order Unique Frequency: NRC, Unit: ICB		ICB

Add Price - IaaS IA90001 IaaS Cloud Service Catalog Item - NRC

	Overview	Vendor: All Vendors
	Q Select CLIN	
	E Select Case Number	
ta points for	🛗 Select Date Range	AT&T IAxALLx101817x000001 Account creation and customer onboarding - this is the master CLIN, all other CLINs are listed as auto-sold 00000N
nbers	Confirm Selections	AT&T IAxALLx101817x000001 Account creation and customer onboarding - this is the master CLIN, all other CLINs are listed as auto-sold 00000N
		AT&T IAxALLx101817x000001 Account creation and customer onboarding - this is the master CLIN, all other CLINs are listed as auto-sold 00000N
		AT&T IAxALLx101817x000001 Account creation and customer onboarding - this is the master CLIN, all other CLINs are listed as auto-sold 00000N
Image source: GSA	EIS Service Guide	H         <         1/5         >         H <b>±</b> Download         1 - 50 of 215 Row





## **GSA EIS laaS pricing**

Type in Case Number for desired CLIN to get price Add Price - IaaS IA90001 IaaS Cloud Service Catalog Item - NRC

• Overview		Vendor: All Vend	tors 🔻		Show Cas	se Details 🕜 Help
Q Select CLIN		Q 11000	97			
E Select Case <b>≣</b>	Number					
🛗 Select Date I	Range 3	case number in	IN you have select order to continue.	What is a Case Nu	Case Basis (ICB) CLIN mber?	, you must select a
🌣 🔹 laaS	IA90001 laaS Clo	ud Service Cata	alog Item, NRC, M	IINUTE, Case Nu	mber: 1100097	
Start Date	Stop Date	AT&T	BT Federal	CenturyLink	Core Technologies	Det
2021-04-01	2021-09-30	n/a	n/a	n/a	\$147.776063	n/a



×

# **GSA EIS laaS pricing**

#### Combine data for CLIN laaS IA90001 from 2 searches into table [future effort]

vendor_name	case_number 💌 c	ase_description	unit_name	💌 start_date 💌 s	top_date 💌	CLIN 🔽	Name 💌	Frequency -	Case Number 🔽	AT&T	BT Federal	CenturyLink 🔻	Core	Technologies 💌
AT&T	00001 n	Account creation and customer onboarding - this is the master CLIN, all other CLINs are listed as auto-sold 00000N	SERVICE INITIATION	10/1/2018	9/30/2019	laaS IA90001	IaaS Cloud Service Catalog	NRC	IAxALLx101817x 000001		1	n/a	n/a	
Core Technologies	2	vmware Managed Virtual Server Basic Plus (2 vCPU Cores, 2 GB RAM, 20 GB Useable SAN Storage, Windows Server 2016 Standard, Advanced Performance Monitoring) - Setup OIVMWM001	MINUTE	9/1/2020	9/30/2020	laaS IA90001	Item IaaS Cloud Service Catalog	NRC	1100097	n/a	n/a	n/a	\$	147.78
Core Technologies	2	vmware Managed Virtual Server Basic Plus (2 vCPU Cores, 2 GB RAM, 20 GB Useable SAN Storage, Windows Server 2016 Standard, Advanced Performance Monitoring) -	MINUTE	10/1/2020	9/30/2021		Item							
Core Technologies	R	vmware Managed Virtual Server Pro (4 vCPU Cores, 4 GB RAM, 80 GB Useable SAN Storage, Windows Server 2016 Standard, Advanced Performance Monitoring) - Setup	MINUTE	10/1/2020	9/30/2021									
Core Technologies	R	vmware Managed Virtual Server Pro (4 vCPU Cores, 4 GB RAM, 80 GB Useable SAN Storage, Windows Server 2016 Standard, Advanced Performance Monitoring) - Setup	MINUTE	9/1/2020	9/30/2020									

Price of VMware Managed Virtual Server Basic Plus (2 vCPU Cores, 2 GB RAM, 20 GB Useable SAN Storage, Windows Server 2016 Standard, Advanced Performance Monitoring) - \$147.78/minute

