

Don't Just Use Your Data... Exploit It

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> ICEAA 2019 Professional Development & Training Workshop Revision 1 (3/31/2019)

Using data science techniques to better normalize, categorize, store, and analyze larger volume cost data

The Data Age is here. Data are being collected at an exponential rate and cost analysts are struggling to exploit it. Limited structured contextual information and clunky formatting are significant barriers to efficient use. This paper demonstrates the importance of establishing a modern data strategy that considers how analysts identify, access and use data in the context of an example exploitation of a large CCDR data set for the Army's Stryker Family of Vehicles.

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1 Introduction

Cost analysts have historically operated on small data sets. Although identifying, collecting, and preparing the 'best' data for analysis can prove tedious and time consuming, the small volume of information made for a manageable effort to acquire, ready, and analyze the data. The combination of modern data management tools *and* an ever-increasing volume of centrally collected/stored cost (and to a lesser extent, technical, and programmatic) data represents a tremendous opportunity for the DoD cost analysis community and the various consumers of its analytical products.

This paper discusses an approach to normalize, categorize, and analyze data as applied to a large subset (1,000,000+ records) of the OSD Cost Assessment and Program Evaluation (CAPE) managed Contractor Cost Data Report (CCDR) dataset. The resulting product is a compact, usable database that can answer any question the data itself is capable of answering, without additional prep work. Example problems quickly answered (by virtue of a dynamic dashboard) include investigating labor rates over time, cost trends by WBS, and cost growth.

The methodologies presented are consistent with data science best practices – formalized by the popular "grammar of data manipulation" implemented in R through the collection of tidyverse packages.¹² The goal is to communicate a flexible, scalable thought process which can be applied to the remainder of the CCDR library, as well as any other dataset.

Why are we doing this?

The motivation for this paper is a project initiated in fall 2017 by the Project Manager Stryker Brigade Combat Team (PM-SBCT). The cost team had amassed a large collection of CCDRs and was looking for new ways to exploit the data. More specifically, the goal of this project was to develop a Stryker-specific CCDR database and analysis tool to assist in the advanced validation and benchmarking of future data submissions.

The CCDR dataset employed for this effort is voluminous and inconsistent. Past CCDR-oriented research typically involved a limited data subset to target a specific, isolated question. This approach resulted in a never ending cycle of data cleansing and rework each and every time.

In the interest of future efficiencies, this project operated on the entire Stryker dataset for the purpose of normalizing the data for any/all future analytical purposes. As part of this forward-looking non-recurring effort, the work also established a consistent framework and structure to streamline data maintenance and analysis. While the primary goal of the work described in this paper was analysis of Stryker data, the workflow and data strategies were developed for use with any subset

² https://www.tidyverse.org/



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¹ R Core Team (2018). R: A language and environment for statistical computing. R Foundation for Statistical Computing, Vienna, Austria. https://www.R-project.org/

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of the CCDR data available to cost analysts today. As such, virtually all the work discussed herein can be easily adapted to another program (or programs).

What's wrong with Excel?

Excel is often our tool of choice. Nearly all analysts are trained in its use and it is available on virtually all government workstations. While convenient, Excel has severe limitations. Working with data in it is actually quite difficult. It is very hard to produce repeatable workflows, and it struggles to keep up with even a moderately sized dataset. The software itself enforces no sense of consistency. As a result, Excel analyses tend to be "throw away" – built for a specific task but far too difficult to maintain and expand as a living solution.

What are the other options?

There are a variety of software tools on the market to work with data. An option growing rapidly in popularity is R, an open source project focused on statistical computing. For decades it lived as a niche product, but has exploded in popularity during the "data science" boom in the mid-2000s. R is able to handle larger sets of data much more easily than Excel. As a scripting language, it is easy to create repeatable, reproducible work.

This paper discusses best practices for working with data through the lens of R. However, the concepts are not specific to the software package itself. The topics discussed in this paper can be applied to any other software choice, including Excel.



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2 Working with Data

All data analysis projects follow a series of steps. Practitioners across a wide variety of disciplines may argue the specifics, but a general workflow involves:

- (1) Research question formulation
- (2) Data collection
- (3) Data manipulation and cleaning (wrangling)
- (4) Exploratory data analysis
- (5) Formal analysis

This workflow can become very cyclical in nature. A specific research question may guide data collection, cleaning, and analysis. If the analysis yields unexpected results, then the process is restarted – hopefully reusing some of the original data.

It is very difficult to perfectly execute each step. However, a well-executed data collection followed by proper manipulation and cleaning creates a strong foundation for both exploratory and formal analyses. This foundational dataset should be able to support multiple research questions, including ones of the future.

The remainder of Section 2 discusses best practices for storing, structuring, and manipulating data. This is not an exhaustive list; it takes experience to fully grasp data manipulation best practices.

2.1 Storing and Structuring Data

It all starts with the data structure. More often than not, if you find yourself spending a lot of time reorganizing data before performing a task (e.g., summarizing data, creating a graphic) it is because your data are inefficiently structured. While some post processing will always be required, simple techniques exist to greatly ease data manipulation down the road.

Data should be convenient for the computer to work with. This is not necessarily natural and easy for a human to read! This is a critical distinction. Data are **stored** to be easy to use and manipulate. Data are **reported** to be easy to consume by a human – be it graphical, tabular, or another form.

Rows and Columns

It sounds obvious at first, but structured data are best organized in a tabular format. Think of the table as a collection of rows and columns.

Rows represent unique data observations. Each data row must be consistently defined. Deviation from this definition across rows must be avoided.

Columns represent variables. Variables are either hard coded data or calculations based on other variables. The consistent definition across all rows within a column allows for the use of vector operations. Vector operations require some practice at first, but are simpler (and more computationally efficient) in the long run.



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Consider the following data structure in Table 1. This represents a reporting format, not a storage structure.

- (1) There is white space within the table in the form of blank cells. While easy to read, this creates problems recognizing data entries from a computer's perspective. This includes both blank rows and spacing in the System column.
- (2) Column definitions are inconsistent. Sometimes this is unavoidable, but often there are better ways to handle it. In this example we are mixing three ideas. There is cost data (Engine, Remaining, PM), quantity data (Number of Units), and then a calculation (*Cost* × *Units*) for Total Cost.

System	WBS Element	Cost (\$)
Truck A		
	Engine Cost	50,000
	Remaining Cost	150,000
	PM Cost	1,500
	Number of Units	10
Truck B	Total Cost	2,015,000
11001115	Engine Cost	40,000
	Remaining Cost	120,000
	PM Cost	2,500
	Number of Units	5
	Total Cost	812,500

Table 1: Example poor data structure

System	Metric Element		Value
Truck A	Unit Cost	Engine	50000
Truck A	Unit Cost	Remaining	150000
Truck A	Unit Cost	\mathbf{PM}	1500
Truck A	Unit Cost	Surface Vehicle	201500
Truck A	Quantity	Surface Vehicle	10
Truck B	Unit Cost	Engine	40000
Truck B	Unit Cost	Remaining	120000
Truck B	Unit Cost	\mathbf{PM}	2500
Truck B	Unit Cost	Surface Vehicle	162500
Truck B	Quantity	Surface Vehicle	5

Table 2: Improved data structure

Table 2 shows a much improved structure. At a quick glance this actually appears more difficult to read. The summary Total Cost is gone, which some may find to be valuable information. The repetition in System adds more text which can be distracting. However, this structure is much more convenient to work with computationally.

For larger applications, the structure shown across Table 3 and Table 4 may be even better. Duplication has now been removed. Row and column definitions are clear and consistent. Adding (appending) additional data is easy and the data tables are easily to manipulate to create a more desirable reporting table or graphic.



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System	Element	Cost
Truck A	Engine	50000
Truck A	Remaining	150000
Truck A	PM	1500
Truck B	Engine	40000
Truck B	Remaining	120000
Truck B	PM	2500

Table 3: Cost data table

Table 4: Quantity data table

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System	Quantity		
Truck A	10		
Truck B	5		

Single Purpose Variables

Always create single purpose variables. A prime example of this is within a Work Breakdown Structure (WBS). It is very common to see a WBS with Model incorporated into the structure. In this case, the WBS now represents both a Model and a Cost Element. For example:

Surface Vehicle System
 1.1 Variant A
 1.1.1 Surface Vehicle
 1.1.1 Engine
 1.1.2 Remaining Vehicle
 1.2 Variant B
 1.2.1 Surface Vehicle
 1.2.1.1 Engine
 1.2.1.2 Remaining Vehicle

This structure is useful for reporting, but makes analysis painful. For 1.2.1.1 Engine, we must trace up to its grandparent element, 1.2, to know that it belongs to Variant B. This is not an easy task to do repeatedly within an analysis. A much better structure would be to move the Model out of the WBS into a column tag, as shown in Table 5.

Original WBS	Modified WBS	Element	Model
1	1	Surface Vehicle System	
1.1.1	1.1	Surface Vehicle	Variant A
1.1.1.1	1.1.1	Engine	Variant A
1.1.1.2	1.1.2	Remaining Vehicle	Variant A
1.2.1	1.1	Surface Vehicle	Variant B
1.2.1.1	1.1.1	Engine	Variant B
1.2.1.2	1.1.2	Remaining Vehicle	Variant B

Table 5: Single purpose WBS tagging

This is not intended as an instruction on how to develop a WBS, but instead a demonstration of a preprocessing step to structure the data more effectively for analysis.

Other Data Tips

The following sections briefly overview some other topics to consider when structuring data.



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Variable Names

Naming variables can be hard. Names should be descriptive, yet concise. Create variable names that:

- are unique (i.e., do not name two different columns the same thing)
- do not have special characters (except the underscore)
- do not have spaces
- start with a letter

Use underscores and/or CamelCase to string together multiple words. In general, use common sense and include a data dictionary or definition so that there are no questions as to what a specific variable represents.

Bad Name	Better Name
Work Breakdown Structure	WBS
% Complete	PercComp
Cost (TY \$K)	CostTY_K
Unit Cost (FY18)	UnitCost_FY18
1970	Cost_1970

Table 6: Example variable names

Ordered Records

Do not ascribe meaning to the physical sequencing of data. Data in a table are unordered. Data rows should be able to be shuffled randomly without any loss of information.

Define a variable to store any information that may be required to preserve the ordering of a dataset. Simply sort on that variable should something happen to the data and you need to restore or utilize the ordering.

Formatting

There is an important distinction between a data **value** and a data **format**. The value is the true representation of the data. The formatting is simply what is being displayed. Table 7 shows a few common examples.

Value	Formatted
100000	100,000
2018-10-05	October 5, 2018
2695.255648	\$2,695.26

Table 7: Values and formatting

Best practice is to store unformatted data. Formatting is later applied during reporting. Excel's usefulness with formatting varies from convenient to highly problematic. Conveniently, Excel allows a cell to store a value, but display formatting. For example, a cell value may be 37284.345, but Excel will display 37,284.3 on the screen. No information is lost, and Excel retains the true cell value for calculations. Problematically, Excel sometimes "guesses" wrong (such as formatting WBS element



1.10 to 1.1) and exports formatted values that are not easily recognized by other software. This is discussed in more detail in the following section.

Data Types

Be sure to understand your variable data types. There are three generic data types:

- (1) numeric
- (2) date
- (3) text

Software developers break these down even further, but less formal applications are fine considering just these three. The following are brief notes on each data type.

- (1) **Numeric** data are any type of number; be it a {0, 1} field to represent true and false, an integer, or a number with decimals. A formatted number such as 1,000 is not a numeric field. It looks like a number, but the comma character is text. This is an issue particularly when exporting data as CSV from Excel.
- (2) Date data are actually a special case of numeric data. Computers store dates as the number of days from some start date (1/1/1900 for Excel). The start date is generally different for each software package. Therefore, the safest way to store a date is as a character string in the ISO date format: YYYY-MM-DD.³ This is an internationally recognized standard that any software will be able to interpret with certainty.
- (3) **Text** data are basically anything that is not a number. Any formatting of a numeric variable causes the data to be converted to text. Some software packages will automatically convert back to numeric for you, but most will not.

When in doubt, it is best to control data types on your own. In our cost analysis world, WBSs can be highly problematic. A WBS "number" is actually a text field. Most data analysis packages will handle this naturally by defining the entire variable as text. However, we must be careful in Excel.

	Α	В
1	Text Format	General Format
2	1	1
3	1.1	1.1
4	1.1.1	1.1.1
5	1.1.2	1.1.2
6	1.2	1.2
7	1.9	1.9
8	1.10	1.1
9	1.11	1.11

Figure 1: WBS issues in Excel

Figure 1 exemplifies what occurs in Excel when you allow it to handle formatting. Column A shows a WBS number with the Number Format set to Text. Column B contains the same values, but with

³ https://www.iso.org/iso-8601-date-and-time-format.html



the General format selected. Excel adheres to standard convention of left justifying text and right justifying numbers, by default.

Clearly, this automatic formatting is a problem. Excel recognizes the WBS to be numeric, with the exception of 1.1.1 and 1.1.2, which are treated as text. In particular, 1.10 is now 1.1, as it dropped the trailing zero.

This is actually more problematic than it appears. The naive solution is simply to format any WBS column as text. Unfortunately, this fails. A simple SUMIF(), for example, will match 1.1 to both 1.1 and 1.10, summing values incorrectly. The following are some ways to mitigate this issue:

- Prefix the WBS with a letter (e.g., X1.1, X1.1.1, etc.) to force the structure into text
- Fill in a complete WBS to the lowest level with zeros (e.g., 1.0.0, 1.1.0, 1.1.1)
- Parse the WBS into multiple numeric fields (e.g., 1.2.3 becomes three fields: {1, 2, 3})
- Do not use Excel

Redundant Information

Avoid storing redundant data. Redundant data can be calculated from other data fields. Below are a few examples:

- (1) Only store the child element values of a WBS. The values for the parent tasks can easily be created by summing their children.
- (2) Do not store subtotals and totals. These can also be calculated very easily. A common occurrence is non-recurring and recurring costs. There is no need to store total cost in this case.
- (3) Do not store values that can be derived from a formula. There is no need to store density in a dataset that contains mass and volume, assuming the simple equation holds.

$$density = \frac{mass}{volume}$$

Intermediary Tables

Redundant information may actually be important and it is tedious and inefficient to constantly recreate it. Using example (3) from the prior section, your main variable of interest may be density. In this case, create intermediary tables as part of your workflow.



Figure 2: Intermediary table workflow

Assuming properly structured data tables, simple transformations (such as those described in the next section) easily and automatically create the intermediary tables. Base your analysis on these representations rather than the raw data for a clean, logical, and maintainable workflow. This strategy naturally segregates data from analysis, making the data more useful for alternative use cases.



Sparse Data

Data are considered sparse if many of the records have values equal to zero. The representation in Table 8 is considered the dense representation. We can reduce the amount of information stored by assuming that any value not referenced is in fact a zero.

wbs	recurring	non_recurring
1.1	0	0
1.2	0	0
1.3	1000	0
1.4	2000	0
1.5	0	0
1.6	0	0

T	able	8:	Dense	table	example
---	------	----	-------	-------	---------

The data in Table 9, Table 10, and Table 11 can be used to rebuild that in Table 8. While this does involve an extra step, creating these tables constitutes best practice in a database environment. Under this representation, we only need to store two versus 12 data records.

T	able 9: Spa	arse WBS	Table 10:	Sparse categories		Table 11: S	Sparse va	lues
	id_wbs	wbs	id_rec	r_nr	id	id_wbs	id_rec	value
	1	1.1	1	recurring	1	3	1	1000
	2	1.2	2	non_recurring	2	4	1	2000
	3	1.3						
	4	1.4						
	5	1.5						
	6	1.6						

Storing data under a sparse model is not always appropriate. But in certain cases, it yields powerful results by greatly reducing the total volume of data.

2.2 Understanding a Grammar

Grammar, the rules to which we abide within a language, enables us to communicate in a structured, repeatable way – even if the meaning itself is nonsensical. While most known in the context of written and spoken language, grammars have become popular elsewhere. Two of the most well-known grammars in data science are the:

- (1) Grammar of Graphics
- (2) Grammar of Data Manipulation

gram·mar (noun)

The whole system and structure of a language or of languages in general, usually taken as consisting of syntax and morphology (including inflections) and sometimes also phonology and semantics.

- OED Online, Oxford University Press



These two grammars have been implemented with great success by Hadley Wickham and RStudio in the extremely popular R packages ggplot2 and dplyr.⁴ The grammars provide a set of instructions, guided by a **noun** (i.e., a dataset) and a set of **verbs**. These concepts translate well to other languages and modeling tools, including Excel and Access. Section 4 demonstrates how we leveraged the Grammar of Data Manipulation to create a flexible, scalable framework to analyze Stryker cost data.

Grammar of Data Manipulation

Data manipulation is an essential step in any analytical environment. In R, "dplyr is a grammar of data manipulation, providing a consistent set of verbs that help you solve the most common data manipulation challenges". The authors maintain the following primary verbs are sufficient for the vast majority of common data manipulation challenges:⁵

- mutate() adds new variables that are functions of existing variables
- select() picks variables based on their name
- filter() picks cases based on their values
- summarize() reduces multiple values down to a single summary
- arrange() changes the ordering of rows

An additional verb that serves as a natural helper is:

• group_by() – perform any operation "by group"

Other secondary verbs (non-exhaustive) exist which are useful in other situations:

- distinct() filter down to unique observations
- spread() pivot data from a column into multiple columns
- gather() consolidate data from multiple columns into a single column

Each operation is simple in itself, although it requires practice to frame more complex problems in this way. Those well versed in SQL will instantly notice the similarities. The following sections cover each primary verb in more detail with supporting examples.

Mutate

Mutate creates a new variable as a function of other variables. This can be a simple mathematical operation, such as multiplication, or a complex function with case logic (e.g., if-then criteria).

⁵ https://dplyr.tidyverse.org/



⁴ Hadley Wickham (https://github.com/hadley) is a Chief Scientist at RStudio, focusing on tool development to "make data science easier, faster, and more fun". He is viewed as an expert and thought leader in the development of the open source software R, specifically in the areas of data manipulation and visualization.

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Example 1	$cost_BY2020 = \frac{cost_BY2010 \times escalation}{Cost_BY2010 \times escalation}$					
1	1000					
Example 2	$density = \frac{mass}{volume}$					
Example 3	$size = egin{cases} small, & weight < 10000 \ large, & weight \ge 10000 \end{cases}$					

Select

Select chooses which variables to include in an analysis. If cleverly implemented, you can derive a lot more power than simply grabbing a few columns of data. The obvious inverse of including a variable is excluding a variable. A more powerful extension is including/excluding variables based on a pattern.

Example 1	include variables: <i>fiscalyear</i> , <i>cost</i> , <i>hours</i> , <i>volume</i> , <i>mass</i>
Example 2	exclude variables: <i>volume</i> , mass
Example 3	include variables: starting with <i>FY</i>

The shading in Table 12 demonstrates the variables returned from a notional dataset based on the three examples above.

Example	fiscalyear	cost	hours	volume	mass	escalation	speed	FY2011	FY2012	FY2013
1	Х	х	Х	Х	X					
2	X	х	Х			Х	X	Х	Х	Х
3								Х	X	Х

Filter

Filter is a very simple operation as well. It subsets a dataset based on the values of one or more variables. This may be a specific level of a categorical variable, or a numerical value (or range) from a continuous variable.

Example 1	include observations: <i>engine</i> = <i>diesel</i>
Example 2	include observations: $fiscalyear \ge 2000$
Example 3	include observations: $metric = hours$ include observations: $fiscalyear \ge 2000$

The shading in the Ex (Example) 1-3 columns in Table 13, below, demonstrate the observations returned from a notional dataset based on the three examples above.

This dataset structures the metric of cost or hours into one column instead of two. This method allows us to filter the dataset based on either metric, and then any analysis follows easily. For



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example, you may have a common visualization (such as a bar chart) which displays the total by year. In this case, it may be easier to set up one graphic and filter the rows to either cost or hours than to select a cost or hours columns.⁶

Obs	Ex 1	Ex 2	Ex 3	fiscalyear	metric	engine	value
1	Х	Х		2010	cost	diesel	10
2				1992	cost	gas	8
3	Х	Х		2011	cost	diesel	2
4	Х	Х		2006	cost	diesel	19
5	X	X	Х	2008	hours	diesel	22
6	Х			1989	hours	diesel	14
7	Х	Х	Х	2016	hours	diesel	16
8		X	X	2014	hours	gas	9

Table 13: Data rows returned by 'filter'

Distinctions such as this take practice and experience. However, the right structure can be the difference between a complex, slow, repetitive workflow and one that is streamlined.

Summarize

Summarize allows you to summarize data into an overall aggregation. This, in essence, turns multiple rows of data into a single consolidated row. Summarize will typically drop all variables from the output, except those which are relevant to the aggregation. For example, if you summarize by summing over an entire table, your result may have only one row named Total, and only the columns which you elected to sum over.

Example 1	count number of rows
Example 2	sum over the rows
Example 3	calculate a summary statistic (e.g., mean, variance)

This may sound very elementary and uninteresting. However, it is a basic building block of any data manipulation and, when utilized with group_by, becomes much more powerful.

Arrange

Arrange sorts or otherwise logically orders the data. Most commonly this is a sort, but you can also abstract the concept into a more robust type of order. This would order the entire dataset based on some criteria set by one or more variables.

⁶ This is especially true when working in Excel. Filtering rows is much more natural in Excel than selecting columns in most cases.



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Example 1	sort ascending on a variable or variables
Example 2	sort descending on a variable or variables
Example 3	order the data by the observation number

Group_by

Grouping allows you to treat the dataset in blocks. This is very helpful when summarizing data by a categorical variable or when iterating over some criteria. Grouping may be done on a single variable, multiple variables, or some combination or calculation (best derived beforehand by mutate).

Example 1	group data by the metric (cost or hours)
Example 2	group data on the fiscal year
Example 3	group data on the engine type and metric

The following example in Table 14 shows how groups can be divided based on Example 1. This has the effect if breaking the dataset into two blocks: cost data and hour data. Grouping, paired with the primary verbs described earlier, creates a very powerful way to work with data.

Obs	Group	fiscalyear	metric	engine	value
1	1	2010	cost	diesel	10
2	1	1992	cost	gas	8
3	1	2011	cost	diesel	2
4	1	2006	cost	diesel	19
5	2	2008	hours	diesel	22
6	2	1989	hours	diesel	14
7	2	2016	hours	diesel	16
8	2	2014	hours	gas	9

Table 14: Grouping in Example 1 based on metric

Putting it all Together

To this point, we have described the basic components of the grammar of data manipulation. Back to the English language, we can now build basic sentences:

- The boy ran.
- The cost analyst jumped.
- The cow mooed.

This is a rather simplistic way to communicate, but we can add complexity by combining statements:

- The boy ran and jumped.
- The cost analyst mooed and then swam to the moon.

While a bit silly and nonsensical, the second statement is grammatically correct. Keep this point in mind with data manipulations. A grammar will allow you to write and execute statements that simply



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make no sense. Much like it is up to the author to write thoughtful, meaningful words, it is up to the analyst to construct useful and meaningful data manipulations.

A Simple Example

Consider the following vehicle dataset in Table 15.

Obs	fiscalyear	metric	engine	value	escalation
1	2010	cost	diesel	10	1
2	1992	cost	gas	8	0.8
3	2011	cost	diesel	2	1.02
4	2006	cost	diesel	19	0.96
5	2008	hours	diesel	22	n/a
6	1989	hours	diesel	14	n/a
7	2016	hours	diesel	16	n/a
8	2014	hours	gas	9	n/a

Table 15: Vehicle data

A common task would be to view average cost and hours, accounting for escalation. This breaks down into the following steps:

- (1) Divide the dataset into cost and hours
- (2) For each of the cost values, adjust for escalation
- (3) Calculate the average for the escalation adjusted costs
- (4) Calculate the average for the hours

In the grammar of data manipulation, this translates into the following pseudo code representation:

```
1: Vehicle data
2: mutate value_adj =
3: if (metric = cost) then (value / escalation)
4: else value
5: group_by metric
6: summarize avg =
7: mean of value_adj
```

This may look a bit odd and complex, but it really is a simple representation. Here is an explanation line-by-line.

Operate on the Vehicle dataset
 Utilize a mutate to calculate a new variable: value_adj
 If the metric is cost, divide value by escalation
 If the metric is anything else, simple take the value
 Group by the metric variable (cost and hours)
 Utilize a summarize to output to variable named average
 In this new variable, calculate the mean

The results from this example would look something like Table 16.

Table 16: Putting it all together results

metric	avg
cost	10.44
hours	15.25



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Here, summarize() dropped everything except the results relevant to the aggregation. In this case, we requested in line 5 to group_by() the metric. So, we returned a row for each of the two groups. We then stated in line 7 that we wish to create a new column avg based on the value_adj column. Therefore, this is the only other column returned.

This pseudo code is very close to what actual code would look like in the dplyr package in R. Given a data frame (R's internal representation of a data table) named vehicledata, the following would return the result in Table 16 based on the data in Table 15:

```
vehicledata %>%
  mutate(value_adj = if_else(metric == "cost", value / escalation, value)) %>%
  group_by(metric) %>%
  summarize(avg = mean(value adj))
```

The point here is not to teach R, but to demonstrate how simple data manipulation problems can be with the right tool.

2.3 Translating the Grammar into Excel

This way of thinking works very well in a scripting language, such as R. But sometimes it is more practical (or the only choice) to use Excel. Fortunately, the grammar works quite well in this setting. The PivotTable is a natural extension to the grammar. It takes a structured, tabular input and outputs some summarization based on user input. Custom Excel sheets can be created using data structures and formulas which adhere to the grammar.⁷

Excel is very flexible in that it allows you to do almost anything you want with your data. However, this flexibility can also be the downfall of a large, complex data project. Some of the many drawbacks include:

- (1) Ability to mix data types within a column
- (2) Ability to name multiple columns the same thing
- (3) Ability to mix definitions (e.g., formulas) within a column
- (4) Slow calculation speeds
- (5) Inability to abstract repeated tasks into functions
- (6) Lack of ability to perform iteration

In essence, the main problem is **lack of consistency**. A practitioner can do anything they want, so Excel sheets tend to be unstructured and freeform – the opposite of what a grammar should represent.

⁷ This is not intended to serve as a training guide for advanced Excel modeling. Many concepts discussed here are elaborated on in extreme detail by a simple Google search. This paper assumes a strong familiarity with Excel and its common functions.



The Table Object

The word 'table' can be a bit ambiguous in the Excel world. Most users employ the term simplistically to describe a grouping of cells in which data are stored. While not wrong, a 'table' is also a distinct and powerful object within the Excel universe.

The Table object enforces several of our best practices for structuring data and has many benefits.⁸ Specifically, the Table object:

- can be named as an object, providing easy use and access
- requires each column to be uniquely named
- processes column operations more efficiently (and therefore faster)
- allows for reference to a column of data by name rather than row numbers
- suggests (but does not require) consistency within a column

The final bullet is very important for proper data management. A Table wants to treat a column with absolute consistency, but does allow for deviation if a user (perhaps foolishly) chooses to do so. For example, when a formula is entered into a cell in the table, Excel automatically applies it to the entire column (i.e., a consistent column definition). However, the user can then go back in and manually overwrite specific cells with custom values and/or different formula specifications.

The Table can be very helpful when dealing with data. The fact that you can refer to data by a vector (column) name instead of row numbers means formulas are able to scale more easily when data are added or subtracted. Further, it helps encourage good practice for data storage.

PivotTables

The following components make up a PivotTable, as seen in the Excel sidebar when you have it "Show Field List":

- PivotTable Fields analogous to the select verb
- Filters analogous to the filter verb
- Columns analogous to the group_by helper verb
- Rows analogous to the group_by helper verb
- Values analogous to the summarize verb

The arrange verb is considered within the PivotTable itself, where you have the option to sort on columns, rows, and values. It is possible to mutate, or calculate values within the PivotTable, but it is often easier to add a new column to your input dataset.

Consider the same simple example, using the data in Table 15. Our first task is to mutate to adjust the value for escalation. In Excel, this is easy. We add a new variable in column **G** and name it

⁸ The Table object can be found under the INSERT menu in the Excel Ribbon.



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'value_adj'. Starting in cell **G2**, we drag down the formula: =IF(C2 = "cost", E2 / F2, E2). The result is shown in Figure 3.

	Α	В	С	D	E	F	G
1	Obs	fiscalyear	metric	engine	value	escalation	value_adj
2	1	2010	cost	diesel	10	1	10
3	2	1992	cost	gas	8	0.8	10
4	3	2011	cost	diesel	2	1.02	1.960784
5	4	2006	cost	diesel	19	0.96	19.79167
6	5	2008	hours	diesel	22	n/a	22
7	6	1989	hours	diesel	14	n/a	14
8	7	2016	hours	diesel	16	n/a	16
9	8	2014	hours	gas	9	n/a	9

Figure 3: Excel example of 'mutate'

Now, we can add in a Pivot Table. Under the ROWS criteria, we add in 'metric'. This sets our group_by criteria. For VALUES, we add in 'value', and change the calculation from Sum to Average. This is equivalent to summarize. The resulting pivot table is shown in Table 17.

Table 17: Excel pivot table results for Vehicle data example

Row Labels	Average of value_adj
cost	10.43811275
hours	15.25
Grand Total	12.84405637

Here, Excel also provided a Grand Total line by default. Excel Pivot Tables are highly customizable and can be tuned to user liking.

Cell Formulas

While possible, Excel makes it very difficult to implement a flexible, traceable, repeatable data management solution. A simple set of instructions applied to a dataset (i.e., what the grammar constitutes) often requires a series of manual steps to implement within Excel.

Today

Effectively using cell formulas according to the grammar means the datasheet must be designed using sound foundations (see Section 2.1 Storing and Structuring Data). Appendix A contains a short discussion on each of the verbs. These methodologies work best when using with data stored in a Table.



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Future

Excel continues to be an actively developed and rapidly advancing product. At the writing of this paper, several new functions are being tested as beta features.⁹ Following are a few highlights of the new functions as they pertain directly to the grammar.

- (1) **FILTER()** is an implementation of the *filter* primary verb.
- (2) SORT () (and SORTBY ()) are implementations of the *arrange* primary verb.
- (3) UNIQUE () is an implementation of the *distinct* secondary verb.

While still not perfect, these pending additions demonstrate the recognition for an improvement in data management best practices within Excel.

⁹ https://support.office.com/en-us/article/filter-function-f4f7cb66-82eb-4767-8f7c-4877ad80c759



3 CCDR Data

The Contractor Cost Data Report (CCDR) is a data Contract Data Requirements List (CDRL) item for a population of DoD contracts related to acquiring and sustaining weapons and automated information systems. The report is largely unchanged since the 1960s and collects contractor cost and hours by:

- work breakdown structure
- functional category
- recurring/non-recurring breakout

OSD CAPE manages the collection and hosts the data in the Cost Assessment Data Enterprise (CADE) system.¹⁰

The CCDR itself is comprised of multiple data formats. The two primary formats are the Cost Data Summary Report (CDSR) and the Functional Cost-Hour Report (FCHR), known as the DD Forms 1921 and 1921-1, respectively. Table 18 highlights their content.

Feature	1921	1921-1
report metadata (e.g., contractor, contract, dates)	\checkmark	\checkmark
cost (dollars) data	\checkmark	\checkmark
hours data		\checkmark
work breakdown structure breakout	\checkmark	\checkmark
recurring/nonrecurring breakout	\checkmark	\checkmark
contract summary (i.e., G&A, UB, MR, FCCM, fee)	\checkmark	
functional category breakout		\checkmark

Table 18: DD Form 1921 and 1921-1 comparison

This information is extremely useful, but the reports show their age. The forms are exactly that, forms. This medium is useful to view on the screen in Excel or in hard copy, but not much else. Both forms represent perfect examples of reporting formats, but they are unfortunately not storage formats. Analyzing CCDRs in their native medium is difficult, frustrating, and time consuming. Example 1921 and 1921-1 forms are shown in Figure 4 and Figure 5 on the following pages, respectively.

¹⁰ https://cade.osd.mil/



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COST DATA SUMMARY REPORT								Form Approved OMB No. 0704-018	
The public repor this burden estir shall be subject	ting burden for this collection of information is estimated to average 6 nate or any other aspect of this collection of information, including sug o any penalty for failing to comply with a collection of information if it TO RETLIDEN YOLD COMPLETED FORM TO THE ABOVE OP26	8 hours per response, including the ti ggestions for reducing the burden, to does not display a currently valid ON ANIZATION	me for reviewing instruction Department of Defense, W IB control number.	s, searching existing data sou ashington Headquarters Servi	ces, gathering and maintaining t ces, Executive Services Director	he data needed, and co ate (0704-0188). Resp	mpleting and reviewing the collec ondents should be aware that not	tion of information. Send c withstanding any other prov	omments regarding ision of law, no perso
1. PROGRAM	STRETORN TOOR COMPLETED FORM TO THE ABOVE ORGA	2. PRIME MISSION PRO	DUCT	3. CONTRACTOR TYPE (X	(one)	4. NAME/ADDRESS	(Include ZIP Code)	5. APPROVED PLAN N	UMBER
a. MDAP:	H-99 Powhatan			X PRIME / ASSOCIATE	,	N	lystery. Inc.		
b. PHASE:	Production	H-99 F	owhatan	DIRECT-REPORTING S	UBCONTRACTOR	5493 Jinkies Ro	oad, St. Louis, MO 61183	A-09-0	Q-C5
6. CUSTOMER	(DIRECT-REPORTING SUBCONTRACTOR USE ONLY)	7. CONTRACT TYPE	8. CONTRACT PRICE	9. CONTRACT CEILING	10. TYPE ACTION				
		FED	¢450.000.4	N1/A	a. CONTRACT NO.:	W84HSK-11-C-43	C. SOLICITATION NO.:		
		FFP	\$458,680.4	IN/A	b. LATEST MODIFICATION:		d. NAME:		
11. PERIOD OF	PERFORMANCE	12. APPROPRIATION		13. REPORT CYCLE	14. SUBMISSION NUMBER		15. RESUBMISSION NUMBER	16. REPORT AS OF (Y)	YYMMDD)
a. START DATE	(YYYYMMDD): 20101210	RDT&E		INITIAL					
b. END DATE ((YYYMMDD): 20150627	X PROCUREMENT		INTERIM	2		0	20130	429
		O&M		X FINAL					
17. NAME (Last	, First, Middle Initial)	18. DEPARTMENT		19. TELEPHONE NUMBER	R (Include Area Code)	20. EMAIL ADDRES	5	21. DATE PREPARED	YYYYMMDD)
	Scooby Doo	Business	Operations	555-3	314-2275	scooby.d	oo@mystery.inc.com	20130	628
WBS		NUMBER OF			TE	NUMBER OF	COSTS IN		N
ELEMENT	WBS REPORTING ELEMENTS	UNITS		COSTS INCORRED TO DA	AIE	UNITS AT	COSISIN	CORRED AT COMPLETIC	///
CODE	Р	TODATE	NONRECURRING	RECURRING	TOTAL	COMPLETION	NONRECURRING	RECURRING	TOTAL
1.0	B H-99 Powbatan	49.7	\$0.0	\$353,260,5	\$353,260,5	50.0	п 1002	\$365 202 3	\$365 202 3
1.0	Air Vehicle (AV)	49.7	\$0.0	\$352 152 8	\$352 152 8	50.0	\$0.0	\$364 126 6	\$364 126 6
111	Airframe	49.7	\$0.0	\$308,794.5	\$308 794 5	50.0	\$0.0	\$323 654 7	\$323 654 7
1.1.2	Propulsion	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.1.3	AV Applications Software	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.1.4	AV System Software	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.1.8	Fire Control	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.1.9	Data Display and Controls	49.7	\$0.0	\$39,108.6	\$39,108.6	50.0	\$0.0	\$35,903.2	\$35,903.2
1.1.15	Armament	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.1.16	Weapons Delivery	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.1.17	Auxiliary Equipment	49.7	\$0.0	\$0.0	\$0.0	50.0	\$0.0	\$0.0	\$0.0
1.1.18	Crew Station	49.7	\$0.0	\$4,249.7	\$4,249.7	50.0	\$0.0	\$4,568.7	\$4,568.7
1.2	System Engineering/Program Management	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.3	System Lest and Evaluation	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.4	Data	0.0	\$0.0	\$0.0 \$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.5	Data Deculiar Support Equipment	0.0	\$0.0	\$0.0 ¢1 107 7	\$0.0 ©1 107 7	0.0	\$0.0	\$0.0 ¢1.075.7	\$0.0 ¢1.075.7
1.0	Common Support Equipment	0.0	\$0.0	\$1,107.7 \$0.0	\$1,107.7 \$0.0	0.0	\$0.0	\$1,075.7	\$1,075.7
1.7	Operational/Site Activation	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0 \$0.0
1.0	Industrial Facilities	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
1.10	Initial Spares and Repair Parts	0.0	\$0.0	\$0.0	\$0.0	0.0	\$0.0	\$0.0	\$0.0
	Subtotal Cost				\$353,260.5				\$365,202.3
	Reporting Contractor G&A Reporting Contractor Undistributed Budget Reporting Contractor Management Reserve Reporting Contractor FCCM Total Cost				\$42,391.3 \$2,022.7 \$397,674.5				\$43,824.3 \$0.0 \$0.0 \$2,022.7 \$411,049.3
	Reporting Contractor Profit/Loss or Fee Total Price				\$33,197.4 \$430,871.9				\$47,631.1 \$458,680.4

Figure 4: CDSR Report (DD Form 1921)



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		FUNCTIONAL COST-HO	OUR REPORT				Form Approved OMB No. 0704-0188
The public reporting burden for this collection of estimate or any other aspect of this collection of penalty for failing to comply with a collection of ir	information is estimated to average 16 hours per response, including the time for re- information, including suggestions for reducing the burden, to Department of Defens nformation if it does not display a currently valid OMB control number.	viewing instructions, searching ex e, Washington Headquarters Se	kisting data sources, gathering an rvices, Executive Services Direct	nd maintaining the data needed torate (0704-0188). Responde	, and completing and reviewing the nts should be aware that notwithsta	collection of information. Sena anding any other provision of lav	d comments regarding this burden w, no person shall be subject to any
1. PROGRAM	2. PRIME MISSION PRODUCT	3. CONTRACTOR TYPE (X O	ne)	4. NAME/ADDRESS (Include 2	Zip Code)		
a. MDAP:	U.O. Dewheter	X PRIME / ASSOCIATE	· /				
b. PHASE: Production	H-99 Pownatan	DIRECT-REPORTING SU	JBCONTRACTOR		Wystery, Inc., 5493 Jinki	es Road, St. Louis, MO 6	1183
5. APPROVED PLAN NUMBER	6. CUSTOMER (Direct-Reporting Subcontractor Use Only)			7. TYPE ACTION			
A-09-Q-C5		a. CONTRACT NO.: b. LATEST MODIFICA			W84HSK-11-C-4311 N:	c. SOLICITATION NO.: d. NAME:	
8. PERIOD OF PERFORMANCE	9. RE	PORT CYCLE	10. SUBMISSION NUMBER		11. RESUBMISSION NUMBER	2	12. REPORT AS OF (YYYYMMDD)
a. START DATE (YYYYMMDD): 20101210	b. END DATE (YYYYMMDD): 20150627	INITIAL INTERIM	2	2	0		20130429
	X	FINAL					
13. NAME (Last, First, Middle Initial)	14. DEPARTMENT	15. TELEPHONE NO. (Include	Area Code)	16. EMAIL ADDRESS			17. DATE PREPARED (YYYYMMDD)
Scooby Doo	Business Operations	555-3	314-2275		scooby.doo@mystery.inc.c	om	20130628
18. WBS ELEMENT CODE	19. WBS REPORTING ELEMENT	20. NUMBER OF UNITS			21. APPROPRIATION		
				50.0	RDT&E		
1.0	H-99 Powhatan	a. TO DATE: 49.7	b. AT COMPLETION:	50.0	X PROCUREMENT		
		COST	S AND HOURS INCURRED TO	DATE	COSTS	AND HOURS INCURRED A	TCOMPLETION
ļ	FUNCTIONAL DATA ELEMENTS	A. NONRECURRING	B. RECURRING	C. TOTAL	D. NONRECURRING	E. RECURRING	F.TOTAL
ENGINEERING							
(1) DIRECT ENGINEERING LABOR	RHOURS	0.0	26.5	26.5	0.0	27.4	27.4
(2) DIRECT ENGINEERING LABOR	DOLLARS	\$0.0	\$3,066.5	\$3,066.5	\$0.0	\$3,170.2	\$3,170.2
(3) ENGINEERING OVERHEAD DO	LLARS	\$0.0	\$898.5	\$898.5	\$0.0	\$928.9	\$928.9
(4) TOTAL ENGINEERING DOLLAR	RS	\$0.0	\$3,965.1	\$3,965.1	\$0.0	\$4,099.1	\$4,099.1
MANUFACTURING OPERATIONS							
(5) DIRECT TOOLING LABOR HOU	IRS	0.0	0.0	0.0	0.0	0.0	0.0
(6) DIRECT TOOLING LABOR DOL	LARS	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
(7) DIRECT TOOLING & EQUIPMEN	NT DOLLARS	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
(8) DIRECT QUALITY CONTROL LA	ABOR HOURS	0.0	0.0	0.0	0.0	0.0	0.0
(9) DIRECT QUALITY CONTROL LA	ABOR DOLLARS	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
(10) DIRECT MANUFACTURING LA	ABOR HOURS	0.0	1,271.3	1,271.3	0.0	1,314.3	1,314.3
(11) DIRECT MANUFACTURING LA	ABOR DOLLARS	\$0.0	\$46,626.0	\$46,626.0	\$0.0	\$48,202.1	\$48,202.1
(12) MANUFACTURING OPERATIO	ONS OVERHEAD DOLLARS (Including Tooling and Quality Control	\$0.0	\$71,494.4	\$71,494.4	\$0.0	\$73,911.2	\$73,911.2
(13) TOTAL MANUFACTURING OP	ERATIONS DOLLARS (Sum of rows 6, 7, 9, 11, and 12)	\$0.0	\$118,120.4	\$118,120.4	\$0.0	\$122,113.3	\$122,113.3
MATERIALS							
(14) RAW MATERIAL DOLLARS		\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
(15) PURCHASED PARTS DOLLAR	RS	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
(16) PURCHASED EQUIPMENT DO	DLLARS	\$0.0	\$222,655.4	\$222,655.4	\$0.0	\$230,182.1	\$230,182.1
(17) MATERIAL HANDLING/OVERH	IEAD DOLLARS	\$0.0	\$6,853.9	\$6,853.9	\$0.0	\$7,085.6	\$7,085.6
(18) TOTAL DIRECT-REPORTING S	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
(19) TOTAL MATERIAL DOLLARS		\$0.0	\$229,509.3	\$229,509.3	\$0.0	\$237,267.7	\$237,267.7
OTHER COSTS			· · ·				
(20) OTHER COSTS NOT SHOWN	ELSEWHERE (Specify in Remarks)	\$0.0	\$1,665.8	\$1,665.8	\$0.0	\$1,722.1	\$1,722.1
OLIMPIA DV							
(21) TOTAL COST (Direct and Over	rhood)	<u> </u>	£252,200 F	£252,000 F	* ^ ^	£265 000 0	\$265 000 0

Figure 5: FCHR Report (DD Form 1921-1)



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3.1 Working with the Data

The forms are useful as a reporting format, but inadequate for storage and analysis. Moreover, the problem is exacerbated when attempting to work with multiple reports concurrently. Section 2.1, Storing and Structuring Data, addressed best practices for storing data. The following points highlight deficiencies with the 1921 and 1921-1 with these best practices in mind.

Rows and Columns

Metadata is not reported in a tabular structure. Aggregating metadata from multiple reports requires tediously extracting each field one at a time. This process can be automated through code, but is error prone for older reports due to format inconsistencies in the Excel files.

Data are displayed in a pivoted view. Each row contains multiple records instead of one. Consider the example in Table 19. A single row in the 1921 represents eight values, i.e., the quantity ('to date' and 'at completion') and cost ('to date' and 'at completion' by non-recurring, recurring, and total).

WBS	WBS	To Date Values				At Co	mpletion Val	ues	
Code	Elements	Units	NR	R	Total	Units	NR	R	Total
1.1	Airframe	49.7	\$0.0	\$352,152.8	\$352,152.8	50.0	\$0.0	\$364,126.6	\$364,126.6

A more effective way to store the data is shown in Table 20. This tabular structure is much more convenient to work with under the grammar of data manipulation. The verbs *filter* and *summarize* with a careful use of *group_by* will answer most questions. Further, the tabular representation can be easily manipulated to mimic the original format.

wbs_code	wbs_element	td_ac	r_nr	unit	value
1.1	Airframe	To Date	Nonrecurring	Cost	0.0
1.1	Airframe	To Date	Recurring	Cost	352152.8
1.1	Airframe	To Date	Total	Cost	352152.8
1.1	Airframe	To Date	Total	Quantity	49.7
1.1	Airframe	At Completion	Nonrecurring	Cost	0.0
1.1	Airframe	At Completion	Recurring	Cost	364126.6
1.1	Airframe	At Completion	Total	Cost	364126.6
1.1	Airframe	At Completion	Total	Quantity	50.0

Table 20: Improved 1921 data record format

Formatting is stripped from the values. Variable names are short, concise, and "software friendly" in that they do not violate the rules for variable names outside of Excel. This table can be further reduced by creating a separate table for quantities, as demonstrated in Table 3 and Table 4.



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The CADE system will return data similar to this format for some but not all CCDR reports.¹¹ Minor cleanup is required, but the cleansed version resembles best practice much more closely than the Excel forms.

Redundant Information

The 1921 and 1921-1 contain duplicative information, both within a single form and between the two forms. Consider the following remedies:

- (1) The 1921-1 data are simply a more granular representation of the 1921 data. Store the 1921-1 data when available. When unavailable, store the total line from the 1921. Do this within the context of the 1921-1 structure so that everything is consistent.
- (2) Remove redundant records. Several columns and rows exist in the 1921-1 that that are totals of other columns and rows (e.g., 'C. Total', '(4) Total Engineering Dollars'). This would include rows 3 and 7 in Table 20.

Sparse Data

The CCDR data are sparse by nature. The 1921-1 form is structured as follows:

- 21 functional elements
- 2 time periods (to date and at completion)
- 3 metric "type" fields (nonrecurring, recurring, and total)

This yields $21 \times 2 \times 3 = 126$ total data records per form. If we eliminate the redundant items (four rows and 2 columns), we still have 68 total data records per 1921-1.

The sample 1921-1 in Figure 5 has non-zero data in only 52 of the 126 possible records. The means that 59% of the records are zero. Counting again with redundant items removed, only 18 of the 68 possible records have data. Now we have a whopping 74% of the data records being zero. That is a lot of information to unnecessarily store. Suppose the following is true for an example CCDR:

- 50 WBS elements
 - 40 of which are at the lowest level
 - o 20 at the lowest level which have no cost
- Each WBS has the same level of sparsity as in Figure 5

The data are to follow a similar structure as demonstrated in Table 20, but ignoring quantity and adding in a column for the functional element. This makes for quick math to determine the total number of data rows.

 $rows_{all} = 50 \times 21 \times 2 \times 3$ $= 50 \times 126$

¹¹ All data are obtainable in the "legacy" report format – the Excel form view. Recent, current, and future data are reported compliant to an XML schema which facilities ingestion into the system's relational database. In these cases, use of the "cross program export" will return the tabular structure. Reconciling the two sources is not trivial.



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= 6300

Now follow best practice to eliminate duplication.

$$rows_{dense} = 20 \times 17 \times 2 \times 2$$
$$= 50 \times 68$$
$$= 1360$$

Finally, utilize the sparse storage model.

$$rows_{sparse} = 20 \times 18$$
$$= 360$$

The results are clear. Storing the entirety of the cost report requires 6,300 data records. Adhering to best practices and utilizing a sparse storage model reduces this by 94% to a mere 360 records, with **no loss of information**. Applying this across a collection of CCDRs yields significant benefits in storage requirements and computational efficiency.

3.2 Relationship to the Plan

The content and periodicity of a CCDR for a particular contract for a particular program is specified in a well-defined document, the CSDR Plan.¹² In short, the Plan is the mechanism to communicate the government reporting requirements for CCDRs in an RFP. Two primary functions of the Plan are to:

- (1) Set the timeline of CCDR submission to the government
- (2) Define the WBS for use in each CCDR submission

Figure 6 conceptualizes these relationships. A Plan has one or more "Submission Events", or points at which industry is required to deliver a CCDR. Each CCDR identifies cost according to the WBS specified in the Plan.

Various factors such as changes to policy (MIL-STD updates), data requirement needs, and data reporting capability result in an ever-evolving WBS. This requires additional effort to normalize between reports for comparison and model building.

¹² Together, CCDRs and another significant data product, Software Resource Data Reports (SRDRs), constitute what's called the Cost and Software Data Reporting (CSDR) process. CSDR Plans created by the Cost Working Integrated Product Team (CWIPT) for a given defense program specify the breadth and depth of data industry is required to deliver for a particular contract.



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Figure 6: Plan and CCDR relationship

The WBS may vary as the plan is revised, but should ultimately result in a high degree of commonality. This fact provides a convenient avenue for dimension reduction in a normalization step. Since a Plan has multiple reports, applying WBS normalizations at the Plan level has a cascading effect on each report. Thus, fewer WBSs may be operated on to achieve the same results.



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4 Stryker Example

The prior sections of this paper discussed data storage and structuring techniques, the grammar of data manipulations, and the CCDR data source. We build upon this foundational knowledge and skillset to demonstrate a powerful example on the Stryker Family of Vehicles (FoV), or simply "Stryker".

The Stryker program is managed by Project Manager Stryker Brigade Combat Team (PM-SBCT) under PEO GCS out of TACOM in Warren, Michigan.¹³ Stryker is a large, 8-wheeled combat vehicle. There are ten distinct variants (M1126 – M1135), which as a group have evolved over four platform evolutions. Figure 7 depicts an early generation Infantry Fighting Vehicle (IFV).¹⁴ The Army has purchased and maintained thousands of vehicles from the early 2000s to present and continues to procure vehicles today.



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Figure 7: Stryker ICV (M1126)

During this time, the Army has amassed one the largest collection of CCDRs for a single program in DoD. However, this data has not been utilized to its full potential because it is:

- Too voluminous to handle within spreadsheets
- Too diverse to quickly understand
- Ever growing (further amplifying the problem)

A project was initiated in fall 2017 with the goal to **develop a Stryker-specific CCDR database** and analysis tool to assist in the advanced validation and benchmarking of future data submissions.

4.1 Research Questions

The overarching research question revolved around the ability to develop trends to validate and benchmark future data submission. A more specific set of initial questions were:

- (1) How do profit rates vary across delivery orders?
- (2) What are the overhead rates and how have they trended over time?
- (3) How does actual cost/hours grow across the WBS from the initial submission to the final submission?
- (4) How does per unit cost/hours change over time across major WBS product areas?
- (5) How does the level of effort change over time for select contractor support areas?

These specific questions guided what data to collect and how to normalize it.

¹⁴ https://commons.wikimedia.org/wiki/File:Stryker_ICV_front_q.jpg



¹³ https://peogcs.army.mil/sbct.html

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4.2 **Project Workflow**

The project was built upon four distinct enabling items, or "task building blocks" (Figure 8). The following sections discuss each, highlighting how we applied the best practices introduced in Section 2.



Figure 8: Task building blocks

CCDR Data

The data source for this project was CCDR data. At the time, Stryker had 207 reports – well over half of the population of CCDRs for the entire surface vehicle commodity class. Figure 9 shows the number of reports submitted over time, by data format. The CCDRs were cross-referenced and mapped to their respective CCDR Plans. This linkage provided two functions:

- (1) Served as a "checklist" to ensure all records were accounted for
- (2) Reduced size from 207 reports to only 40 plans

Item (2) is directly relevant to the data normalization step. Specifically, this allowed us to map only 40 WBSs to a common structure rather than 207.

For consistency, the legacy Excel forms were transformed into the CADE tabular format, similar to Table 20. This adheres to our **rows and columns** best practice and allows for all data to be treated identically throughout the remainder of the workflow.

We next applied repeatable, automated scripts to the data to remove **redundant information**. As discussed in Section 3.1, we removed the unnecessary 1921/1921-1 fields and implemented a sparse storage model. For the first data subset obtained from CADE, this reduced the data from 1,294,154 rows of data down to only 94,921 (7.3% of the original size).¹⁵ While Excel is certainly not our tool of choice, the reduced 94,921 data rows is certainly manageable within a single workbook.

Finally, we stripped all formatting and transformed dates to the standard ISO representation.

¹⁵ The 32-bit version of Excel (which nearly all users are running) is limited to 1,048,576 rows within a single sheet.



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Data Normalizations

Data normalizations are required for the data to be useful. The data normalization strategy for this project operated at two levels: Report-level and WBS-level normalizations.

Report-level Normalizations

The report-level normalizations allow for both a human and a computer to effectively locate a relevant report. The following list contains summarizes the implemented strategy:

- (1) Metadata tagging
 - a. Phase (Development, Production, Sustainment)
 - b. SubPhase (Name, Start, End, and Description)
 - c. EndItem (Ground Vehicle, Vehicle Kits)
 - d. Process (Manufacturing, Maintenance, Systems Engineering, etc.)
 - e. ReportSequence (ID, Description, Type)
 - f. DateEvent
- (2) Additional True/False codes are added to assist in "selecting the right report"
 - a. Redundant
 - b. Prior
 - c. Mapped
- (3) Escalation according to OSD published indices
- (4) Additional fields are available natively through the metadata that are useful
 - a. Contract Number
 - b. Delivery Order
 - c. Plan Number

All items on this list are important. However, the metadata tagging structure presented in item (1) is what truly enables the grammar to work. These consistent and carefully structured fields allow for filtering down to the "right" data and proper sequencing of the data (e.g., initial and final reporting,

¹⁶ The DACIMS label represents reports stored as Excel file in the legacy data repository, Defense Automated Cost Information System. The CADE label represents reports available as a more modern flat file out of the CADE system.



lot sequencing). Many of the tags are intuitive from the name, with the following warranting a bit more explanation.

SubPhase defines a production lot sequence. Table 21 shows an example population of the four SubPhase fields, which relate to either Low Rate Initial Production (LRIP) or Full Rate Production (FRP) lot data.

SubPhase_Name	SubPhase_Start	SubPhase_End	SubPhase_Description
LRIP	1	1	LRIP Lot 1
LRIP	2	2	LRIP Lot 2
FRP	1	1	FRP Lot 1
FRP	2	2	FRP Lot 2
FRP	3	5	FRP Lots 3-5

Table 21: SubPhase examples

ReportSequence defines sequencing of reports within a singular scope. More simply put, ReportSequence uniquely groups a time series of report submissions (e.g., initial, interim, and final). Table 22 shows an example population of the three ReportSequence fields. The first three rows are an initial, interim, and final report for Lot 2 Production. The last three rows are all final reports for annual Program Management.

	1 1	1
ReportSeq_ID	ReportSeq_Description	ReportSeq_Type
1	FRP Lot 2 Production	Cumulative
1	FRP Lot 2 Production	Cumulative
1	FRP Lot 2 Production	Cumulative
2	Project Management FY2010	Discrete
2	Project Management FY2011	Discrete
2	Project Management FY2012	Discrete

Table 22: ReportSequence examples

A 'Cumulative' sequence is one where the total costs are found by taking only the most recent report. A 'Discrete' sequence is one where the total costs are found by summing each report within the sequence.

DateEvent is simply a tag to describe the nature of a given report. In the Table 22 example, for the first three rows the DateEvent tags may be 'initial', 'interim', and 'final', respectively. In some cases information such as 'Contract Award' or 'Purchase Year 1' may be appropriate to store.

WBS-level Normalizations

The WBS-level normalizations allow for both a human and a computer to effectively locate a relevant data record. This step is critical ensures that the WBS is a **single purpose variable**. The native representation ascribes multiple purposes to the WBS field. The following list contains the normalizations applied to each WBS element.

- (1) Map to a common WBS
 - a. Surface Vehicle (product based)
 - b. Vehicle Kits (product based)



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- c. Support Services (process based)
- d. Sustainment (process based)
- (2) Variant/Model
- (3) Platform Generation
- (4) Kit Name
- (5) Funding Source

The two primary WBS-level normalizations are items (1) and (2). These allow for the by WBS and by Model analyses.

Database

Data are stored in a relational data model. For this project, Microsoft Access was selected for its ease of use on the desktop. For the sake of repeatability and maintainability, scripts were developed to load the consistent, normalized data into the database. Figure 10 demonstrates the conceptual database relationships. The main takeaways are:

- Normalizations, plans data, and CCDR data have natural boundaries for database maintainability and to enable reuse for other purposes
- Report-level normalizations map to submissions which map to reports
- WBS-level normalizations map to plan WBSs which map report WBSs

The database was created using best practices for **variable names** and **data types**. Further, no meaning is ascribed to the **ordering** of the records. Any desired sorting can be performed utilizing the normalization structure.

All data is extracted from the database through three primary queries. These queries are flat representations of the Cost Data, tagged and normalized report metadata (Submission Events), and the tagged and normalized WBS structure (Plan WBS). These queries serve as the input for any analysis and/or tool development. By keeping things simple, updates to the data (and subsequently the database) flow seamlessly into the downstream analytical products.



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Figure 10: Conceptual database relationships

Analytical Tool

The analytical tool is where all of the data preparation work finally pays off. The analytical tool is an Excel workbook with dynamic dashboards intended to answer the five research questions in Section 4.1. However, we did not want to be limited to these questions. Instead, the goal was to create an Excel tool framework capable of answering a variety of research questions and problems. In this framework we would answer the original questions.

While this may sound complicated, the upfront work and concept of the grammar makes working in this way fairly simple. As a whole, the tool must be maintainable. It must be robust enough such that new data can be added to it seamlessly. Further, it must be expandable to address new questions. Additionally, each research question requires a few considerations:

- (1) What data do I need to answer the question?
- (2) What variations of the question exist?
- (3) How do I best present the data and results?

With this foresight, the tool development is broken out into a few steps. This process flow is shown in Figure 11.



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Figure 11: Analytical tool process flow

The Excel tool separates the data from the analysis. A control sheet, 'Database Links', facilitates the download of data directly from Access into five distinct Tables. These include the three primary queries from the database (**Cost Data, Submission Events**, and **Plan WBS**), some helper **Tables** (e.g., Functional Categories, Unit Types), and the **Standard WBS**. These can be found in the top row of Figure 11. This data all flow through a master workbook filter by utilizing a series of Excel implemented filter() actions.

To support benchmarking, the tool facilitates the loading of a new CCDR not yet in the database. This report is displayed within each dashboard so you can determine how it does (or does not) fit into the historical trends.

From here, research questions receive their own dashboards, each of which comprises a set of filters (e.g., Contract Number, EndItem, Process, WBS element) and data displays (i.e., graphs and tables). Additional questions are either added into one of the existing dashboards or built into a new dashboard, depending on how common the data manipulation steps are. For example, research questions (1) and (2) are virtually identical. One considers profit rates while the other considers overhead rates. These research questions naturally display within the same types of charts and tables. The only difference is the filter() criteria to return the relevant data rows.

The following is a pseudo code representation of how each research question can be answered by the data. Each follows a systematic approach within Excel to create a secondary, dashboard specific dataset for use with various data displays.



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(1) How do profit rates vary across delivery orders?

```
filter(desired categories (e.g., process))
filter(relevant 1921-1 data rows)
spread(functional categories into columns)
mutate(rates = cost / hours)
arrange(by date)
```

(2) What are the overhead rates and how have they trended over time?

same as (1) but with different filter criteria

(3) How do actual costs and hours grow across the WBS from the initial submission to the final submission?

```
filter(desired categories (e.g., process))
filter(total dollars at completion)
group_by(report sequence and wbs element)
mutate(cost growth = current cost - prior cost)
arrange(by date)
```

(4) How do per unit costs and hours change over time across major WBS product areas?

```
filter(desired categories (e.g., process))
filter(total dollars and units at completion)
mutate(unit cost = cost / units at completion)
group_by(wbs element and variant)
arrange(by date)
```

(5) How does the level of effort change over time for select contractor support areas?

```
filter(desired categories (e.g., process))
filter(total dollars at completion)
group_by(wbs element and process)
arrange(by date)
```

Inherits Initial filters from Data Selection **Costs Normalization** Base Year 2018 WBS Element 0 Report Level Total (Subtotal Cost) Other Options Ignore Prior Reports Enditem Ground Vehicle System ✓ Vehicle Kits Process 🗌 Data Development Maintenance Manufacturing Operational/Site Activation Program Management Support Services Sustainment System Test & Evaluation Systems Engineering Training • Unit Level Sustainment

Master Chart Filters

Show Benchmark

Include Benchmark Point

No benchmark CSDR currently loaded

Figure 12: Example filters

Appendix B contains several visual representations of the output. Filters such as EndItem, WBS Element, Process, and other categorical inputs are all controlled through control components such as the checkboxes and dropdown selectors shown in Figure 12.



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5 Closing Thoughts

The Stryker example demonstrates how systematically adhering to a few basic, **practical rules** results in elegantly complex solutions. As future data are added and new questions are theorized, nothing about the tool and database fundamentally changes. A well-crafted **data structure** enables the **grammar of data manipulations** to process data sets of any size to efficiently answer a variety of research questions.

This approach intersects the old problem of data management within DoD cost analysis with the current trend of data science. Buzzwords can drive an industry. ICEAA itself has recently experienced an influx of data science presentations at the annual conference. Many focus conceptually on "what it is", or strive to "wow" with flashy graphs, algorithms, or software. But few address the data itself. Data science is about the application of rigor and scientific methods. The same degree of care and attention that is being spent on the trendy software and analyses must be invested up front in identifying, collecting, and preparing the data.





Steps cannot be skipped in the process. Enthusiastic new analysts are quick to point to modern tools (e.g., R, Python, Tableau) and methods (e.g., machine learning, Bayesian statistics), but find themselves with a **hammer looking for a nail**. The data simply is not there in a usable format. All cost analysts of any experience level can practice better data hygiene. Until the community as a whole commits to better data management, the true power and value of data science will never be realized.

Figure 13 shows that in 2010 the terms "cost estimating" and "data science" were each searched for with the same relative frequency. By 2019, it is no longer close. The future of data analytics is here. It is time for the cost analysis community to join the future.

¹⁷ Data source: Google Trends (https://www.google.com/trends)



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Appendix A Cell Formulations in Excel

Row indexing is a concept which makes working with data in Excel much easier. Set your first column (usually called 'N', 'Obs', or 'Index') to a simple increasing counter (similar to a primary key in SQL) and operate on this column. Looking up the primary key for use in the INDEX () function can provide significant efficiencies down the line.

A.1 Mutate

Mutate is perhaps the easiest verb to use in Excel. Simply add a new column of data and enter in any formula you want. The table will automatically apply the formula to all rows.

A.2 Select

Select becomes unnatural in the Excel world. Usually when working with Excel, you simple input only the variables you need. Therefore, any given formula is selecting variables simply by their use within the equation. Excel does not operate off a distinct data object, therefore this verb is a bit awkward.

The INDEX () function is the most direct way to utilize the select concept. INDEX can be used not only to return a value, but also an entire range or vector. Consider the table object (or range) DATA. The formula INDEX (DATA, , 2) will return the entire second column. The MATCH () function allows you to determine the location of text within a vector. So the classic INDEX-MATCH pair can essentially be used to select an individual variable. This can be nested inside a summarization function (e.g., SUMIFS (), COUNTIFS ()) to swap a different variables in and out of an analysis.

A.3 Filter

Filtering has a couple different purposes. If you simply wish to subset and work with the data, Tables can easily do this through a convenient drop down box in the header.

Often though we are filtering within a data analysis. If data are prepared correctly, this is usually easy to do. Filters amount to criteria within a SUMIFS(), COUNTIFS(), or AVERAGEIFS() formula. For more advanced uses, the IF() function can be used in an array form to return a set of rows. Here is where the 'Index' column can be very beneficial. Simply return the row number, and then use INDEX() to look up the remaining columns from the table. This technique provides a powerful way to filter based on row references.

A.4 Summarize

Summarize is also a fairly natural extension within Excel. An inconvenient fact of life with Excel is that you have to usually manually prepare how you would like to summarize. Since Excel output is limited to a single cell or a predefined array, we cannot simply let the software figure out what to return on its own. Summarizing usually involves defining row and/or column headers, and then using a formula such as SUMIFS () to aggregate on that criteria.



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A.5 Arrange

Tables are easy to sort by built in Excel sorting features. The more advanced user may choose to utilize RANK() or a clever COUNTIFS() to develop an ordering to call from INDEX().

A.6 Group_by

Here is where Excel really struggles. Excel cannot naturally group or iterate, and therefore the user must become creative. Implementing a grouping criteria in Excel involves manually setting up row and/or column definitions (similar to summarize). From here, the aggregation functions can be used to fill in the values. Grouping is not very flexible in Excel. The advanced user can create these definitions dynamically, but even then an area must be prepped to consider the extreme cases.



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Appendix B Sample Tool Output

Table Options					
	Lowest WBS				
	2				
		1			

WBS	WBS 0 Report Level Total (Subtotal Cost)							
	Using Da	Using Data from Rates Over Time (Chart 1)						
Metric	Engineering Mfg Ops Materials Blended							
Mean	#######	#######	#####	#######				
Median	#######	#######	#####	#######				
Std Dev	#######	#######	#######	#######				

Rates Benchmarking Results										
	1 2			7	11		Overhead Rates			
Row Le	evel	WBS	Element	Total To Date		Total At Completion	Engineering	Mfg Ops	Materials	Blended
1	1	1.0	Stryker Family of Vehicles System	#		#######	#######	######	#######	#######
2	2	1.1	ICV	#		#######	######	######	#######	#######
3	2	1.2	RV	#		#######	#######	######	#######	#######
4	2	1.3	МС	#		#######	######	#######	#######	#######
5	2	1.4	CV	#		######	#######	######	#######	#######
6	2	1.5	FSV	#		#######	#######	#######	#######	#######
7	2	1.6	ESV	#		#######	######	######	#######	#######
8	2	1.7	MEV	#		#######	######	#######	#######	#######
9	2	1.8	ATGM	#		#######	######	######	#######	#######
10	2	1.9	NBCRV	#		#######	######	#######	#######	#######
11	2	1.10	MGS	#		#######	#######	#######	#######	#######
14	2	1.13	Family of Vehicles System-Systems Engineering/Program Management	#		#######	#######	#######	#######	#######
15	2	1.14	Family of Vehicles System-ST&E		0.0	0.0				
16	2	1.15	Family of Vehicles System - Training		0.0	0.0				
17	2	1.16	Family of Vehicles System - Data		0.0	0.0				
18	2	1.17	Family of Vehicles System - Peculiar Support Equipment		0.0	0.0				
19	2	1.18	Family of Vehicles System-Common Support Equipment		0.0	0.0				
20	2	1.19	Family of Vehicles System-Operational/Site Activation		0.0	0.0				
21	2	1.20	Family of Vehicles System-Industrial Facilities		0.0	0.0				
22	2	1.21	Family of Vehicles System-Initial Spares and Repair Parts		0.0	0.0				
23	2	1.22	Family of Vehicles Operations and Support (O&S)		0.0	0.0				

Figure 14: Sample benchmark rates comparison output (research question 2)

Figure 14 shows the WBS of a newly loaded report. This report is being benchmarked over a collection of historical data, as specified by the user. This table will provide rate calculations and data against a statistical sample. This is just one of a few views to assess this information. Figure 15, below, provides another view of how various rates will change over time. Note that the new report is "in-sample" and therefore shows within the data range.

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Figure 15: Sample profit/fee rate over time output (research question 1)



Figure 16: Sample LRE growth over time output (research question 3)

Figure 16 shows how costs grow over time. Each line represents a different CCDR. An increase represents cost or hours growth across a series of submissions.



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