

Enterprise Resource Planning Systems: Sizing Metrics and CER Development (SW-07)

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Agenda

- What is ERP?
- Why is ERP different?
- Cost estimating approaches to date
- Proposed parametric approach
- Data Sources
- Scatter plot analysis
- Multivariate analysis
- Results & Conclusions

What is ERP?

- A software application that integrates internal and external data across the enterprise
- Includes a common database that supports all business functions
- Typically implemented with Commercial Off the Shelf Software (COTS)
- Typical DoD business areas automated with ERP include financial/accounting, asset management, procurement, and human resources
 - DEAMS, ECSS, GCSS, GFEBs, LMP, Navy ERP, SPS, BSM

Why is ERP Different?

- Heavy use of COTS versus developed software
- Greater cost and effort associated with integration & implementation
- Larger in size, both in terms of dollars, and amount of software
- Greater breadth across the organization
 - ERP touches multiple business functions, involves many processes, and many interfaces to other systems
 - Traditional software is often viewed as standalone.
- Great potential for cost savings

CER Cost Estimating Approaches To Date

- SLOC based
 - Not appropriate for ERP due to limited developed software.
- Bottoms-up based on vendor quotes
 - Subject to optimism / competitive pricing
 - Can't be done early in program life cycle
 - No way to ensure all costs are included
- Cost per RICE object (Reports, Interfaces, Conversions, and Extensions)
 - Doesn't allow for different weighting of each RICE component, i.e. multivariate analysis
 - Doesn't allow for fixed costs (an intercept term)
 - No statistical tests for significance or goodness of fit
 - Every RICE component is not necessarily known early in the program. Reports and extensions can be especially difficult to predict.

Proposed Parametric Approach

- Data collected from 9 DoD plus 1 NASA system
- Include financial, asset management, and procurement functions (human resources excluded)
- Normalization for inflation
- Single variable scatter plots to identify potential cost drivers
- Multivariate analysis with significance and goodness of fit tests
- Proposed Cost Estimating Relationships (CERs)

The goal: a parametric estimate based on available, CER-specific, sizing metrics

Data Sources

- IT budget data, as of March 2010.
 - DoD IT projects are available on snap-it website:
<https://snap.pae.osd.mil/snapit/home.aspx>
 - Other federal agency IT projects are available on the IT dashboard: <http://it.usaspending.gov/>
- Open source search
 - Program office websites, briefings
 - GAO reports
 - Government IT industry articles

Data Sources - Program Attributes

| Program | Core Users | Total Users | Interfaces | Legacy Systems Replaced | Locations | Investment Period (years) | Financial Business Mission | Asset Mgmt Business Mission | Procurement Business Mission | HR Business Mission | Count | FOC | Agency | SW Vendor |
|----------|------------|-------------|------------|-------------------------|-----------|---------------------------|----------------------------|-----------------------------|------------------------------|---------------------|-------|------|--------|-----------|
| DEAMS | 6,200 | 28,000 | 70 | 15 | 70 | 10.9 | x | | | | 1 | 2017 | AF | Oracle |
| ECSS | | 250,000 | | 240 | 600 | 8.3 | | x | x | | 2 | 2013 | AF | Oracle |
| GCSS-A | | 135,000 | 22 | 14 | | 13.0 | | x | | | 1 | 2016 | Army | SAP |
| GCSS-MC | | 56,965 | 42 | 4 | | 9.3 | | x | x | | 2 | 2013 | MC | Oracle |
| GFEBs | | 79,000 | 87 | 84 | 200 | 8.3 | x | | | | 1 | 2012 | Army | SAP |
| LMP | | 17,000 | 70 | | 1000 | 7.8 | | x | | | 1 | 2011 | Army | SAP |
| Navy ERP | 18,000 | 87,000 | 119 | 239 | 120 | 8.7 | x | x | x | | 3 | 2013 | Navy | SAP |
| SPS | | 38,000 | 30 | 76 | 800 | 13.7 | | | x | | 1 | 2007 | DoD | Custom |
| IEMP CF | | 10,000 | | 10 | 10 | | x | | | | 1 | 2004 | NASA | SAP |
| BSM | | 7,500 | 110 | | | 7.0 | | x | | | 1 | 2007 | DoD | SAP |

- **Definitions**

- **Users.** Number of licensed users anticipated at FOC.
- **Interfaces.** Number of external systems transferring data to or from the ERP.
- **Legacy Systems Replaced.** Number of system migrations to the ERP.
- **Locations.** Number of physical locations where the ERP is deployed.

Data Sources - Program Attribute Data

- Attribute data limitations:
 - Relies on program-reported metrics, not independently measured data.
 - No guarantee that identical definitions of each metric are used. For example, definition of an “interface” and “deployment location” are based on the program office interpretation.
 - Reports and extensions, two of the components of RICE objects are not generally reported

Data Sources - Program Cost Data

- Example milestone data for GCSS-MC:

| Description of Milestone | Total Cost | | Baseline | | | | Percentages Complete | |
|--|--------------------|-------------------|--------------------|-------------------|-------------------------|------------------------|--------------------------|-------------------------|
| | Planned Cost (\$M) | Actual Cost (\$M) | Planned Start Date | Actual Start Date | Planned Completion Date | Actual Completion Date | Planned Percent Complete | Actual Percent Complete |
| MS A -- Permission to begin planning and development of the system | 2 | 2 | 2003-10-01 | 2003-10-01 | 2004-07-23 | 2004-07-23 | 100 | 100 |
| MS B -- This milestone takes the outcome of analysis and preliminary design to gain permission to complete the design and build of the system. Deliverables are the Preliminary Design. | 35 | 38 | 2004-07-23 | 2004-07-24 | 2007-02-01 | 2007-04-02 | 100 | 100 |
| System Design -- This is an intermediate step between MS B and MS C. The Deliverable is the detailed system design. | 19 | 20 | 2007-02-01 | 2007-04-03 | 2008-01-31 | 2008-02-20 | 100 | 100 |
| System Build -- This is an intermediate step between MS B and MS C. The Deliverable is the completed system ready for production at the PRR. | 54 | 73 | 2008-01-31 | 2008-02-01 | 2010-02-05 | | 90 | 90 |
| MS C -- This milestone provides approval to conduct operational test of the system. Deliverable is the production ready system. | 8 | 0 | 2009-11-01 | 2009-11-02 | 2010-03-03 | | 90 | 90 |
| R1.2 System Design -- This task completes the design for the Release 1.2 component. | 20 | 0 | 2009-11-13 | 2009-11-13 | 2010-05-31 | | 0 | 0 |
| R1.1 Initial Operational Capability -- This milestone provides permission to field the system throughout the Marine Corps. Deliverable: Operationally Test and Approved System | 23.85 | 0 | 2010-03-08 | | 2010-09-01 | | 50 | 50 |
| R1.2 System Development -- This task completes the development and build of the R1.2 component. | 30 | 0 | 2010-06-01 | | 2011-04-11 | | 0 | 0 |
| R1.2 IOC -- This task completes the initial fielding of the R1.2 capability. | 30.7 | 0 | 2011-04-12 | | 2011-12-31 | | 0 | 0 |
| Full Operational Capability -- This milestone addresses when the system is completely fielded in the Marine Corps. | 174 | 0 | 2012-01-01 | | 2013-02-01 | | 0 | 0 |
| Sustainment -- This period addresses the end of the current planned lifecycle of the system as denoted by the LCCE. It includes sustainment and other costs not normally tracked via EVMS. | 417 | 0 | 2013-02-02 | | 2023-01-31 | | 0 | 0 |

Data Sources - Program Cost Data

- Cost data limitations:
 - Costs are an estimate at complete, and represent a mix of actuals and budget data. However, because only 3 programs are post-FOC, the budget data may represent a majority of the total cost.
 - Costs represent centralized program office funding, and generally do not include all implementation and operating costs, particularly user time.
 - Budget data generally include only contract costs, and may exclude government costs such as government program management, and use of existing infrastructure such as data centers, and communication.
 - Investment versus Sustainment is not always separated and identified. If program-provided milestone / cost data do not distinguish between investment and sustainment, then costs after FOC are considered sustainment.
 - Budget data must always be normalized to constant year dollars. This requires making an assumption that costs within a milestone are distributed uniformly.

Data Collection Summary

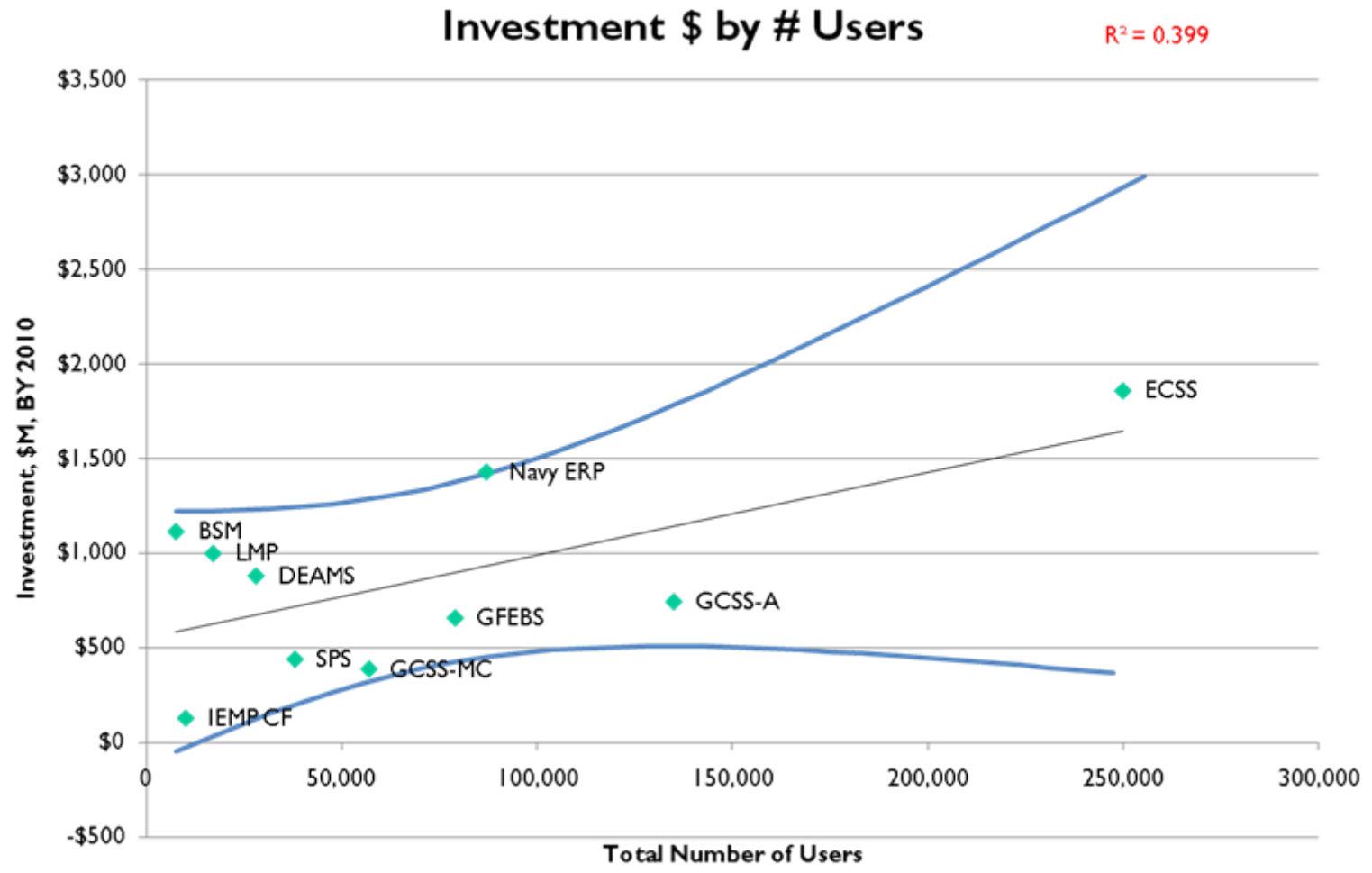
| Program | Total Users | Interfaces | Legacy Systems Replaced | Locations | Investment Period (years) | Financial Business Mission | Asset Mgmt Business Mission | Procurement Business Mission | FOC | Agency | SW Vendor | \$M, BY10 Investment | \$M, BY10 Sustainment | years | \$M, BY10 Sustainment per year |
|----------|-------------|------------|-------------------------|-----------|---------------------------|----------------------------|-----------------------------|------------------------------|------|--------|-----------|----------------------|-----------------------|-------|--------------------------------|
| DEAMS | 28,000 | 70 | 15 | 70 | 10.9 | x | | | 2017 | AF | Oracle | \$ 880.4 | \$ 556.9 | 10 | \$ 55.69 |
| ECSS | 250,000 | | 240 | 600 | 8.3 | | x | x | 2013 | AF | Oracle | \$ 1,860.2 | | | |
| GCSS-A | 135,000 | 22 | 14 | | 13.0 | | x | | 2016 | Army | SAP | \$ 743.3 | \$ 197.5 | 3 | \$ 65.83 |
| GCSS-MC | 56,965 | 42 | 4 | | 9.3 | | x | x | 2013 | MC | Oracle | \$ 386.9 | \$ 363.9 | 10 | \$ 36.39 |
| GFEBs | 79,000 | 87 | 84 | 200 | 8.3 | x | | | 2012 | Army | SAP | \$ 657.5 | \$ 826.5 | 12.3 | \$ 67.43 |
| LMP | 17,000 | 70 | | 1000 | 7.8 | | x | | 2011 | Army | SAP | \$ 998.7 | \$ 532.5 | 5 | \$ 106.50 |
| Navy ERP | 87,000 | 119 | 239 | 120 | 8.7 | x | x | x | 2013 | Navy | SAP | \$ 1,430.8 | \$ 777.9 | 11 | \$ 70.72 |
| SPS | 38,000 | 30 | 76 | 800 | 13.7 | | | x | 2007 | DoD | Custom | \$ 438.8 | \$ 143.6 | 4 | \$ 35.90 |
| IEMP CF | 10,000 | | 10 | 10 | | x | | | 2004 | NASA | SAP | \$ 126.7 | | | |
| BSM | 7,500 | 110 | | | 7.0 | | x | | 2007 | DoD | SAP | \$ 1,115.1 | \$ 207.2 | 3 | \$ 69.07 |

- All costs are expressed in \$M, BY 2010.
- Sustainment reported as a total and as a per-year amount

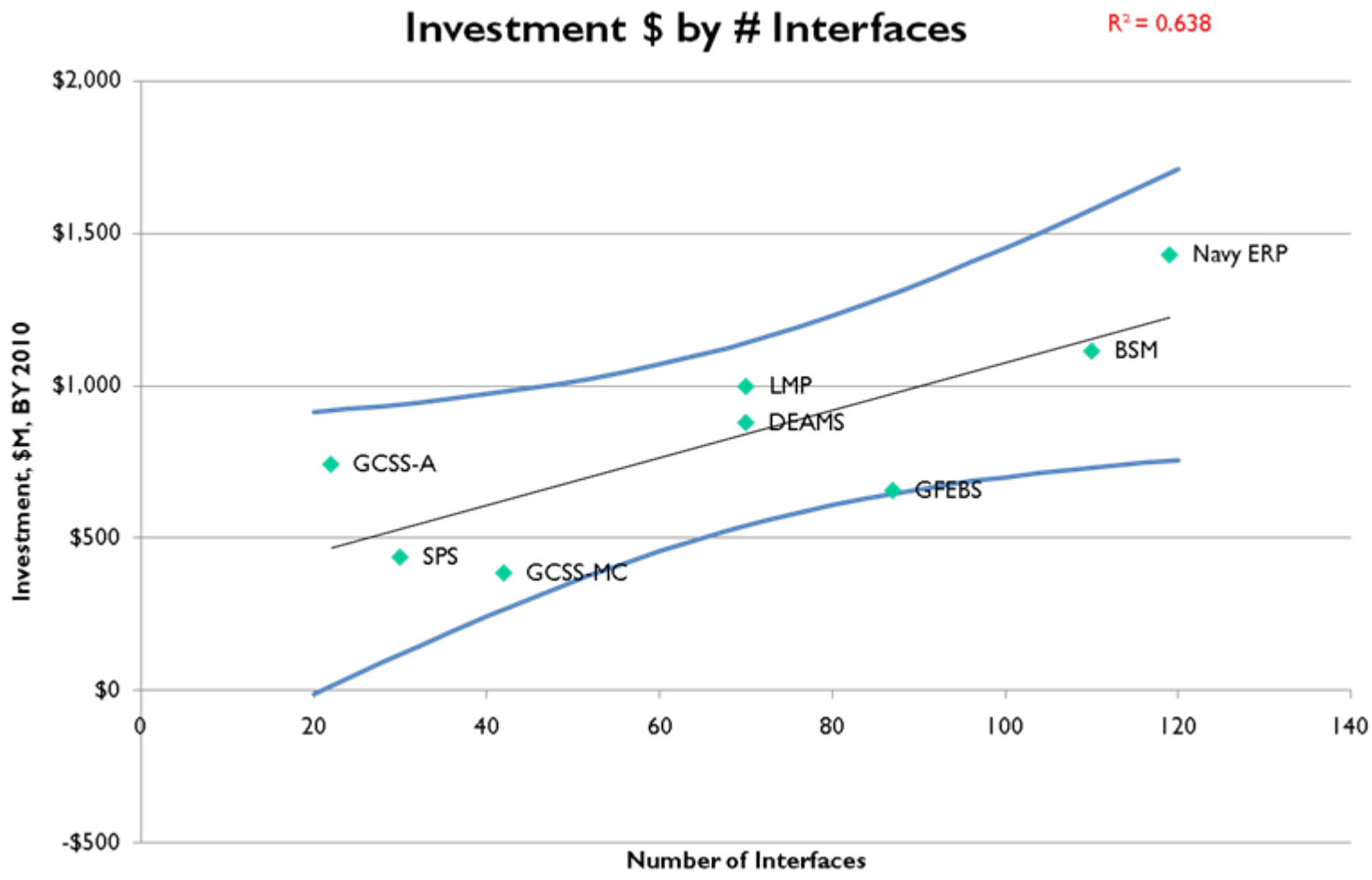
Data Analysis

- Single variable scatter plot graphs
 - Used as a first cut to determine significant variables and outliers.
 - R-squared measures correlation but not statistical significance.
 - 90% confidence bands show goodness of fit
- Multivariate regressions
 - Each coefficient and overall model evaluated for significance (T-score and F-score)
 - Separate models for investment and sustainment

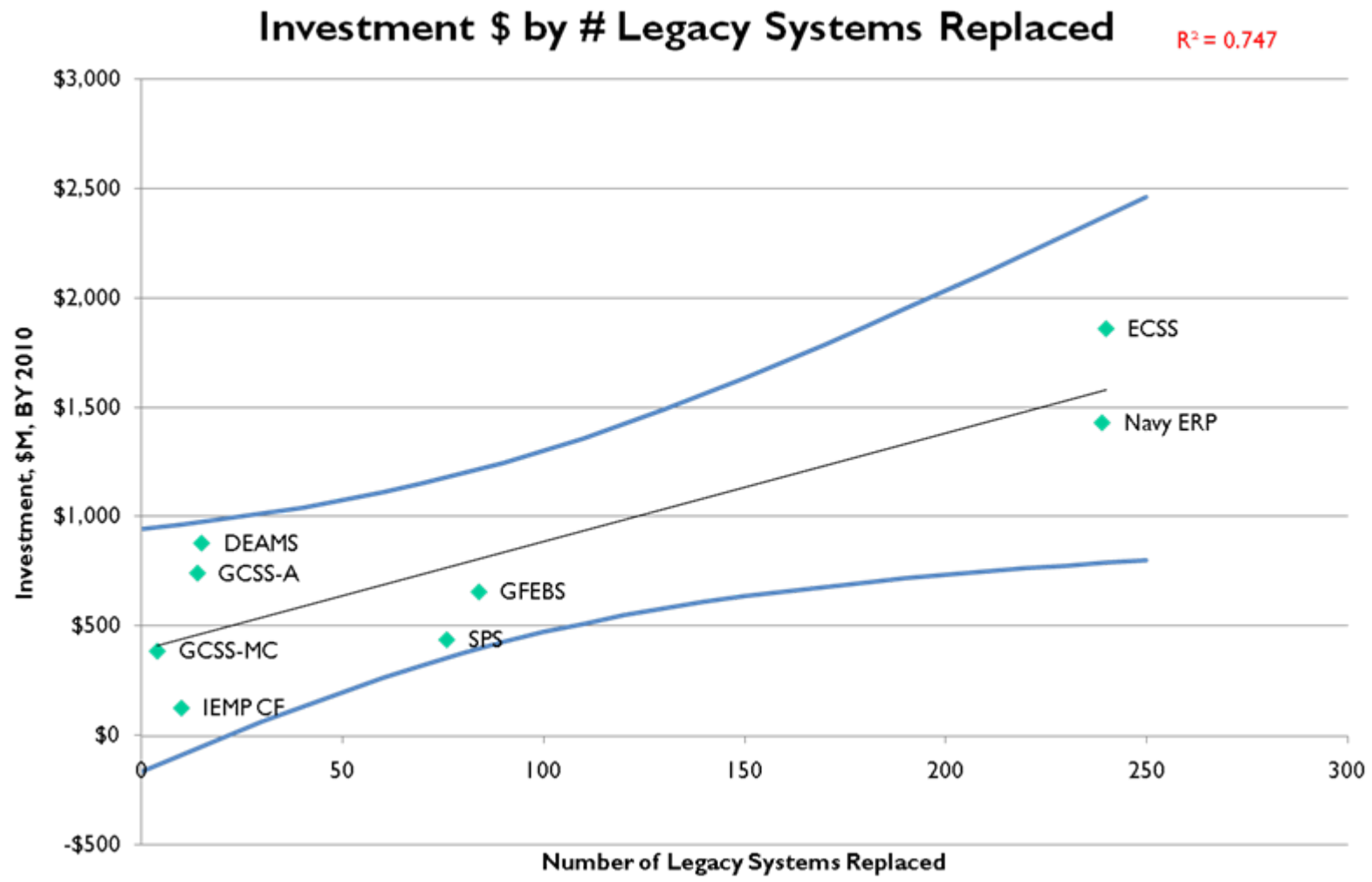
Scatter Plot Analysis - Investment



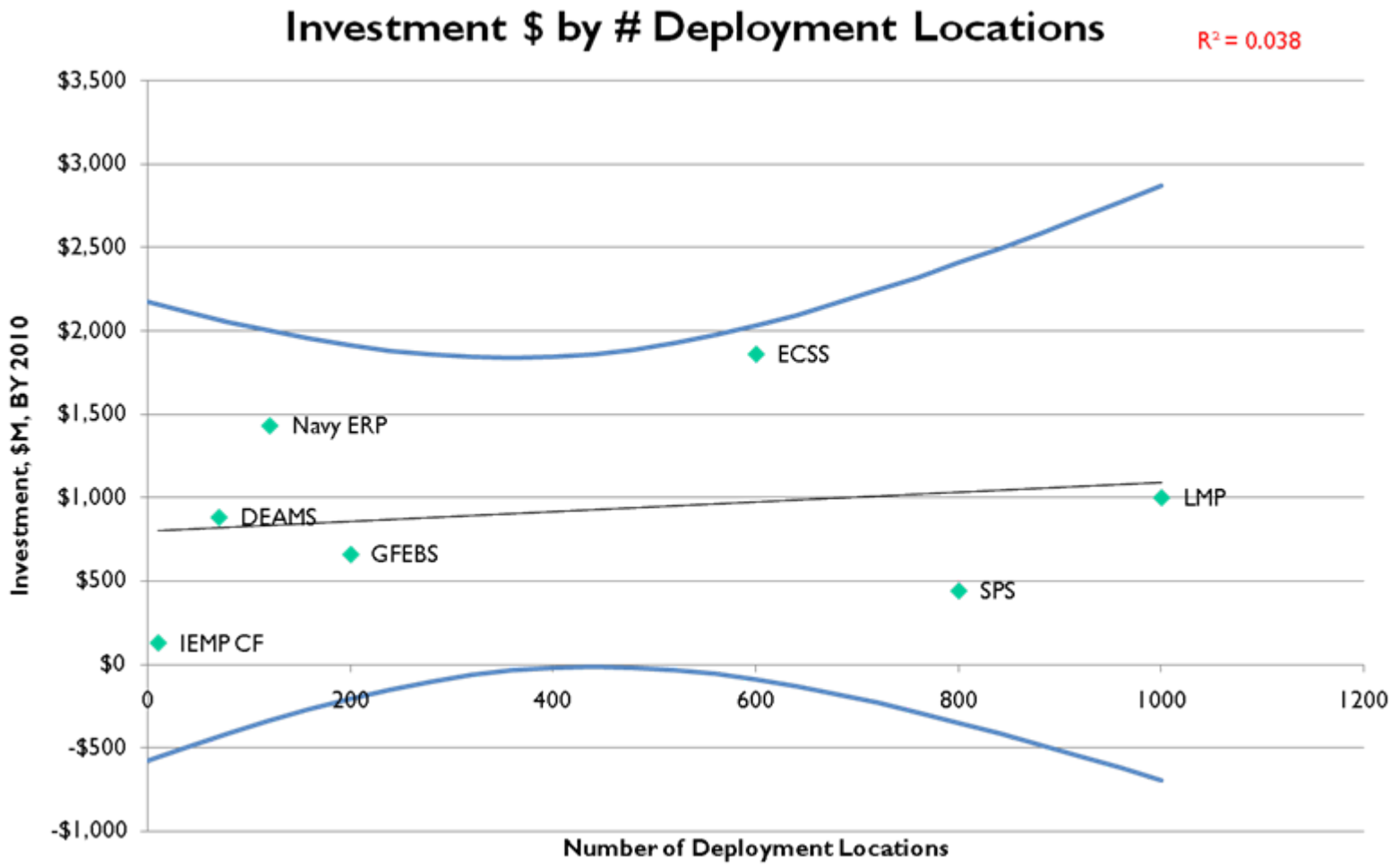
Scatter Plot Analysis - Investment



Scatter Plot Analysis - Investment



Scatter Plot Analysis - Investment

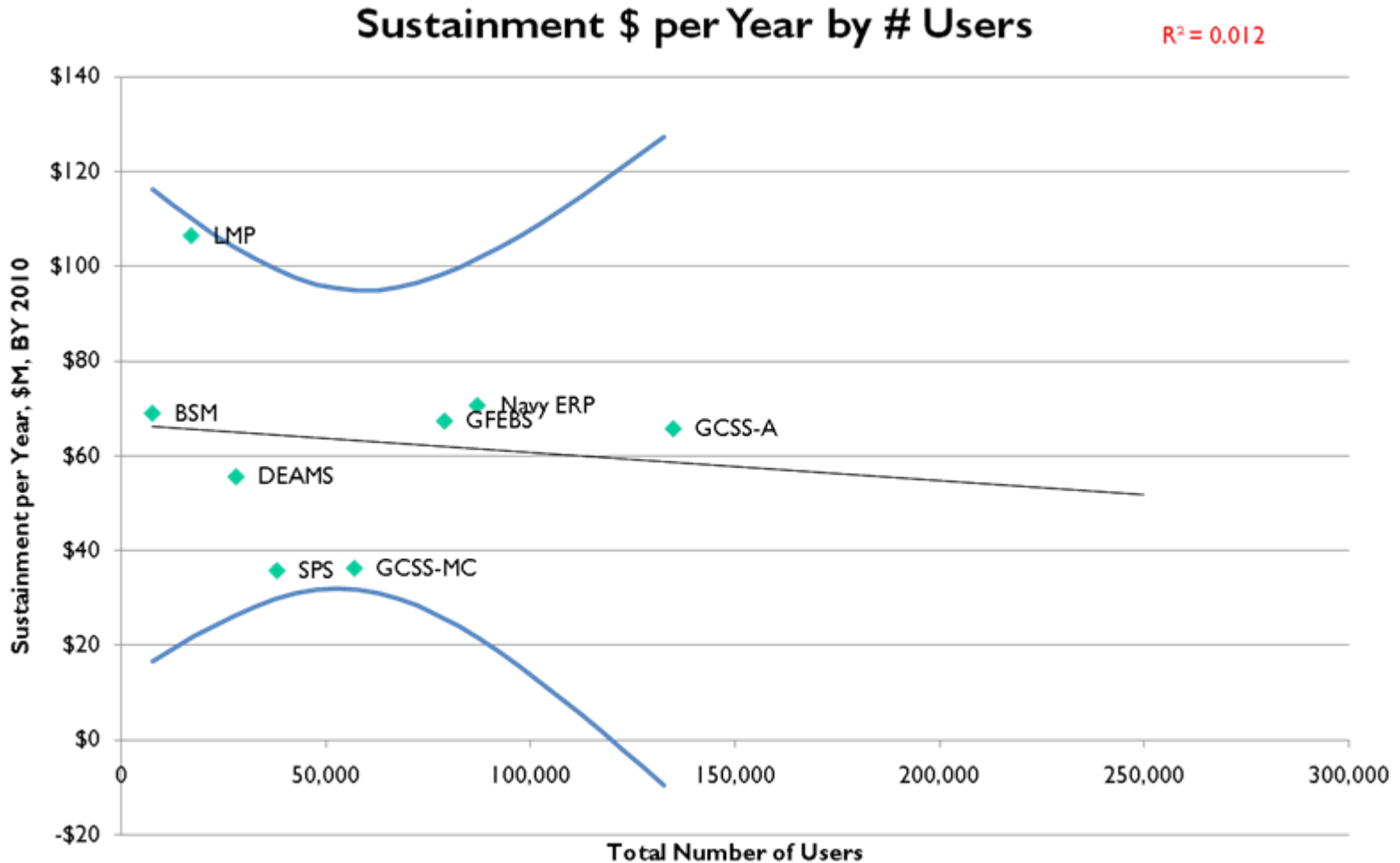


Scatter Plot Analysis - Investment

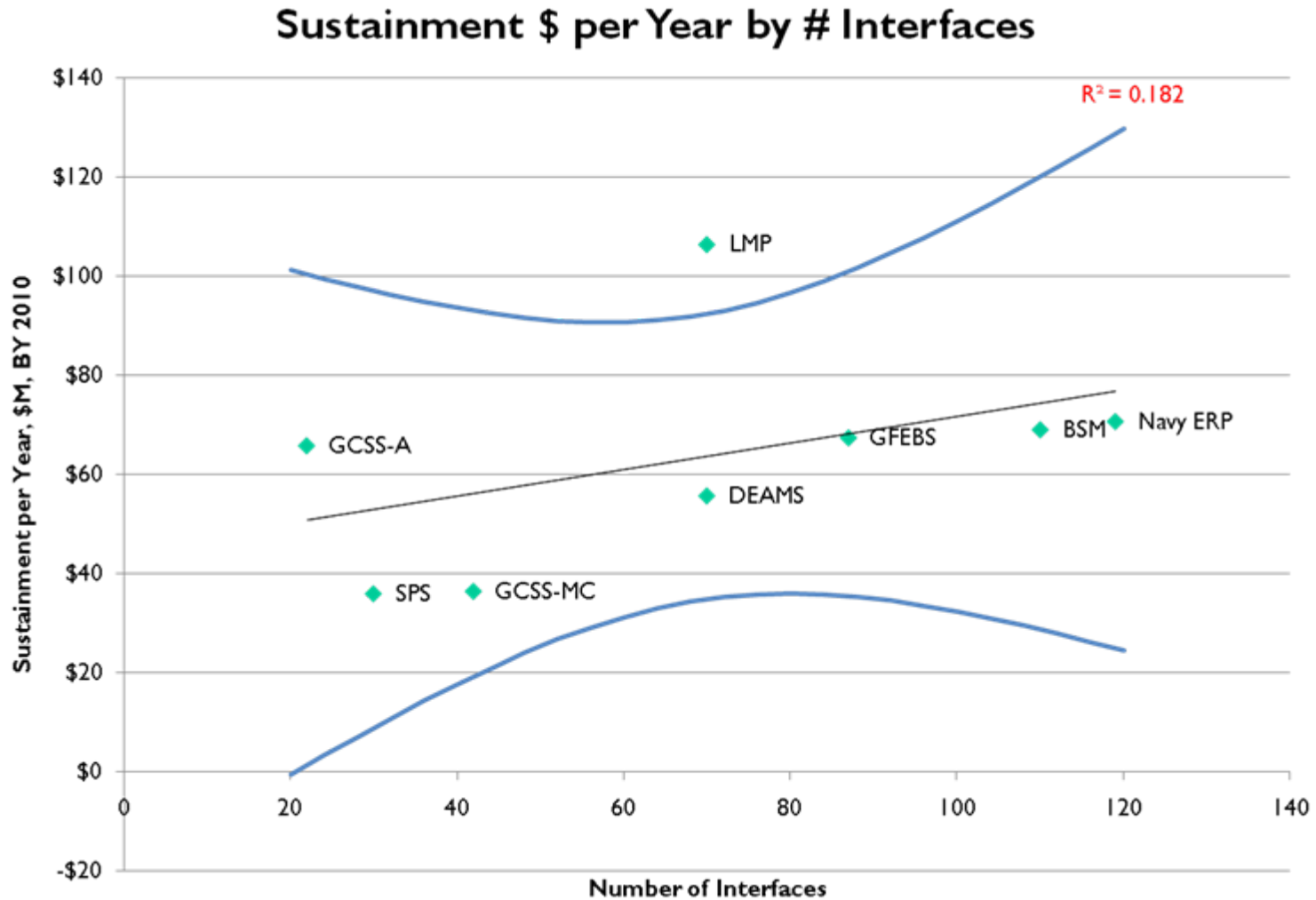
- Conclusions:

| Candidate Cost Driver | Preliminary Conclusion | Comments |
|------------------------|------------------------|--|
| # users | Positively correlated | Positive slope and intercept are logical |
| # interfaces | Positively correlated | Positive slope and intercept are logical |
| # legacy systems | Positively correlated | Positive slope and intercept are logical |
| # deployment locations | Not correlated | |

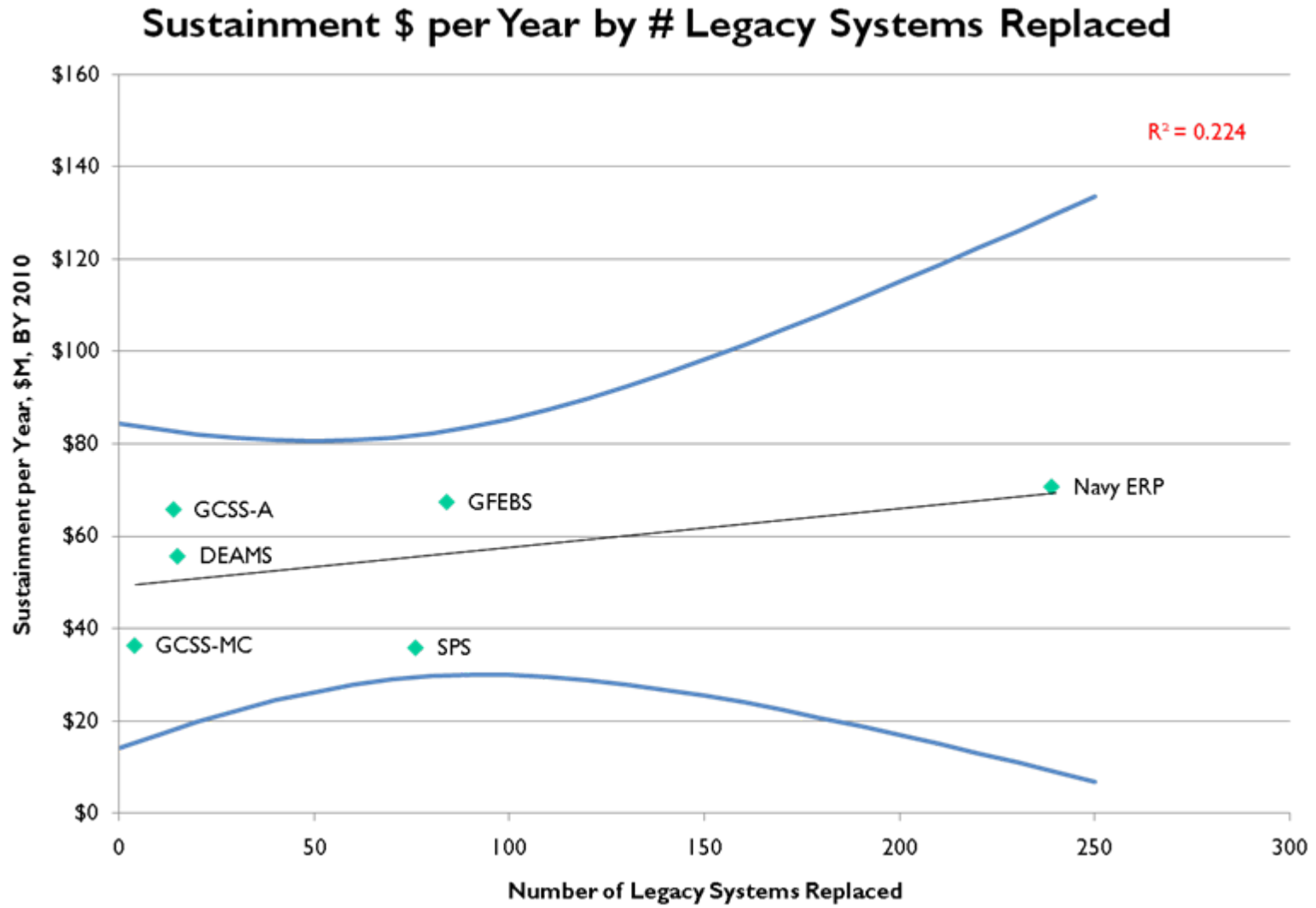
Scatter Plot Analysis - Sustainment



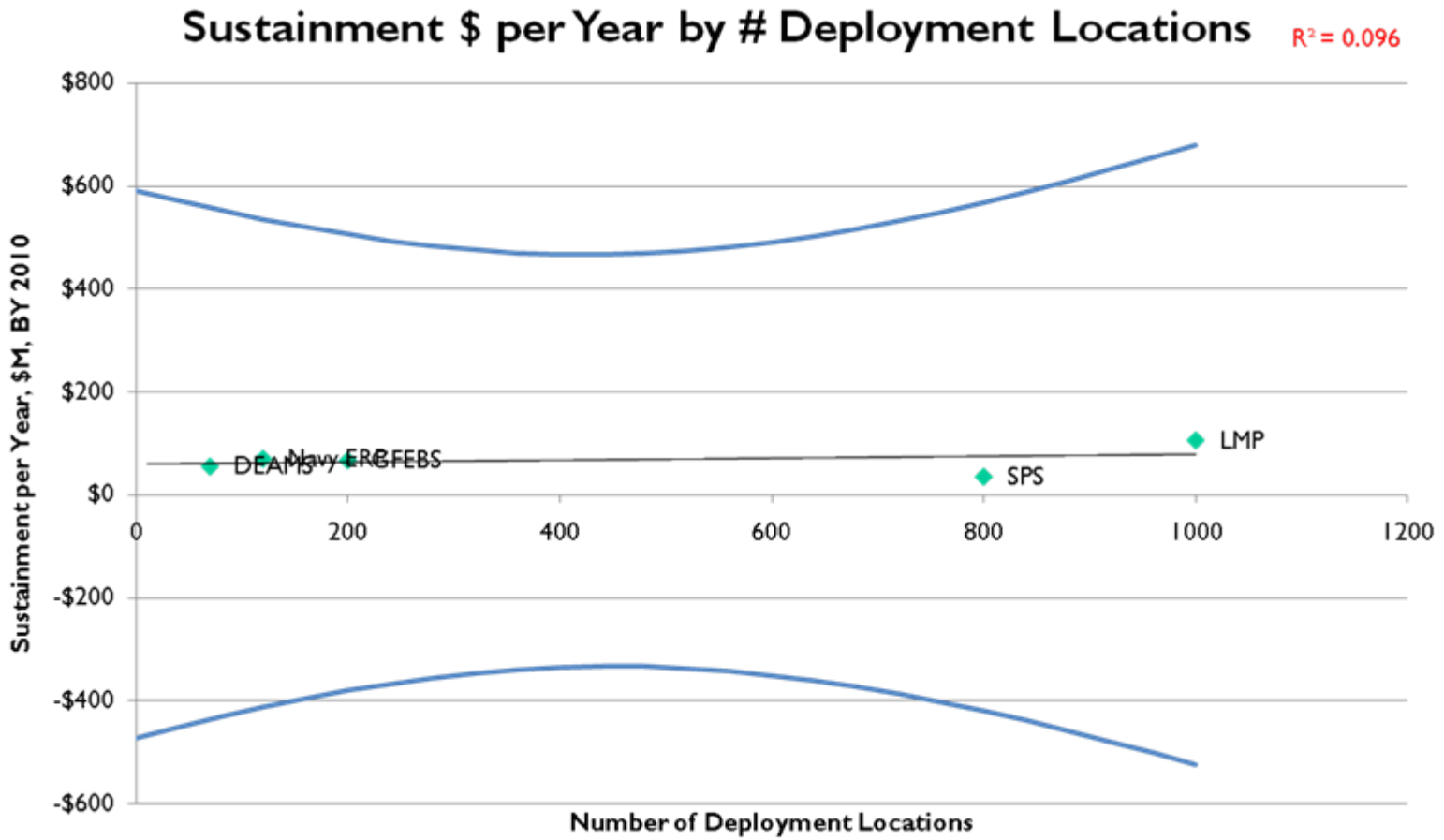
Scatter Plot Analysis - Sustainment



Scatter Plot Analysis - Sustainment



Scatter Plot Analysis - Sustainment



Scatter Plot Analysis - Sustainment

- **Conclusions:**
 - Cost drivers for sustainment are less apparent than for investment. This may be because limited historical cost data is available for sustainment, because sustainment is not as well correlated to the program attributes available in this study, or because with a small data set, a single extreme outlier (LMP) can significantly alter the results.

| Candidate Cost Driver | Preliminary Conclusion | Comments |
|------------------------|-----------------------------|--|
| # users | Not correlated | |
| # interfaces | Slight positive correlation | Positive slope and intercept are logical |
| # legacy systems | Slight positive correlation | Positive slope and intercept are logical |
| # deployment locations | Not correlated | |

Multivariate Regressions - Investment

$$\text{Investment\$} = a + b * \text{users} + c * \text{interfaces} + d * \text{legacy systems}$$

| | a (intercept) | b (users) | c (interfaces) | d (legacy) |
|--------------------|------------------|--------------|-------------------|---------------|
| coefficients | 129.850 | 0.0026 | 5.802 | 1.224 |
| p-value(t) | 0.786 | 0.564 | 0.445 | 0.685 |
| Adj R ² | 0.336 | | | |
| CV | 40.8% | | | |
| p-value(f) | 0.370 | | | |

- Interpretation of coefficients: Investment\$ = \$130M fixed costs plus \$2.6K per user plus \$5.8M per interface plus \$1.2M per legacy system
- P-value (t) is a significance test of the T score, which measures the significance of each coefficient. Numbers close to zero indicate a significant correlation.
- Adjusted R-squared, CV, and p-value (f) measure the model as a whole and can be used to compare different models.

Multivariate Regressions – Investment

$$\text{Investment\$} = a + b * \text{users} + c * \text{interfaces}$$

| | a (intercept) | b (users) | c (interfaces) |
|--------------------|------------------|--------------|-------------------|
| coefficients | 175.964 | 0.0015 | 8.336 |
| p-value(t) | 0.532 | 0.537 | 0.025 |
| Adj R ² | 0.534 | | |
| CV | 28.8% | | |
| p-value(f) | 0.064 | | |

- Removing # of legacy systems helps in 2 ways:
 - It adds a degree of freedom to the model by removing an independent variable.
 - It adds two more degrees of freedom by increasing the number of available data points from 6 to 8.

Multivariate Regressions – Investment

$$\text{Investment\$} = a + b * \text{users} + c * \text{legacy systems}$$

| | a (intercept) | b (users) | c (legacy) |
|--------------------|------------------|--------------|---------------|
| coefficients | 256.885 | 0.0031 | 3.412 |
| p-value(t) | 0.135 | 0.119 | 0.045 |
| Adj R ² | 0.793 | | |
| CV | 32.0% | | |
| p-value(f) | 0.008 | | |

- Produces the best adjusted R-squared among investment models. Indicates that the model explains 79% of the variation.
- P-value(t) scores indicate all coefficients are significant at the 15% level
- The overall model is highly significant (better than 1%). This indicates that the observed correlations are less than 1% likely to be due to random variance.
- Relatively high CV indicates high level of native variance in the data.

Multivariate Regressions - Sustainment

$$\text{Sustainment\$} = a + b * \text{legacy systems} + c * \text{locations}$$

| | a (intercept) | b (legacy) | c (locations) |
|--------------------|------------------|---------------|------------------|
| coefficients | 61.714 | 0.0647 | -0.037 |
| p-value(t) | 0.095 | 0.455 | 0.257 |
| Adj R ² | 0.662 | | |
| CV | 15.9% | | |
| p-value(f) | 0.336 | | |

- Sustainment is estimated on a per year, \$M BY 2010 basis.
- Sustainment models are not as significant as investment
- Negative coefficient on locations does not seem logical

Multivariate Regressions - Sustainment

$$\text{Sustainment\$} = a + b * \text{users} + c * \text{legacy systems}$$

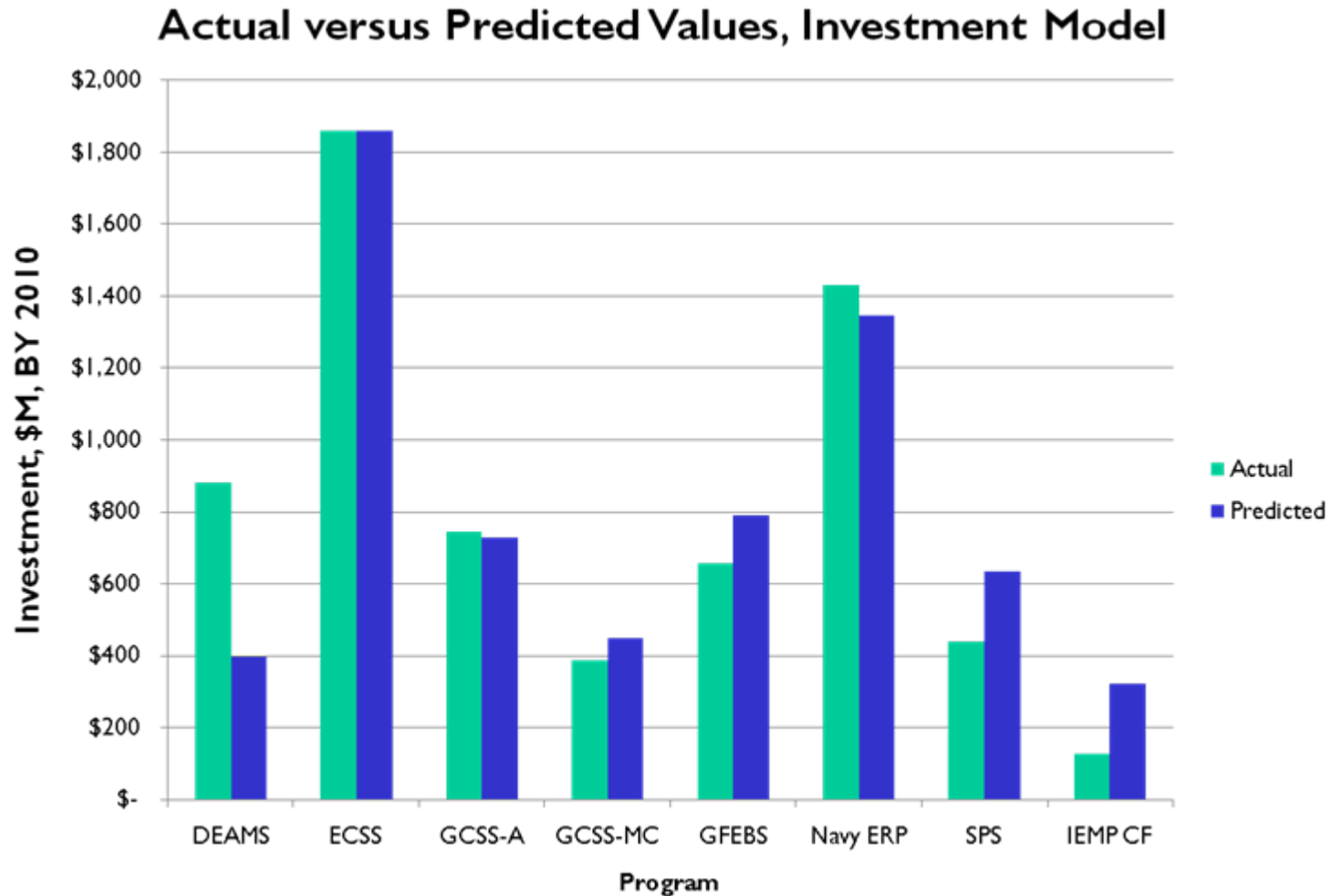
| | a (intercept) | b (users) | c (legacy) |
|--------------------|------------------|--------------|---------------|
| coefficients | 33.963 | 0.00023 | 0.070 |
| p(t) | 0.078 | 0.241 | 0.387 |
| Adj R ² | 0.243 | | |
| CV | 24.7% | | |
| p(f) | 0.306 | | |

- Even with a lower adjusted R-squared, this appears to be a better model. All coefficients are logical. \$34M fixed costs plus \$230 per user plus \$70K per legacy system.

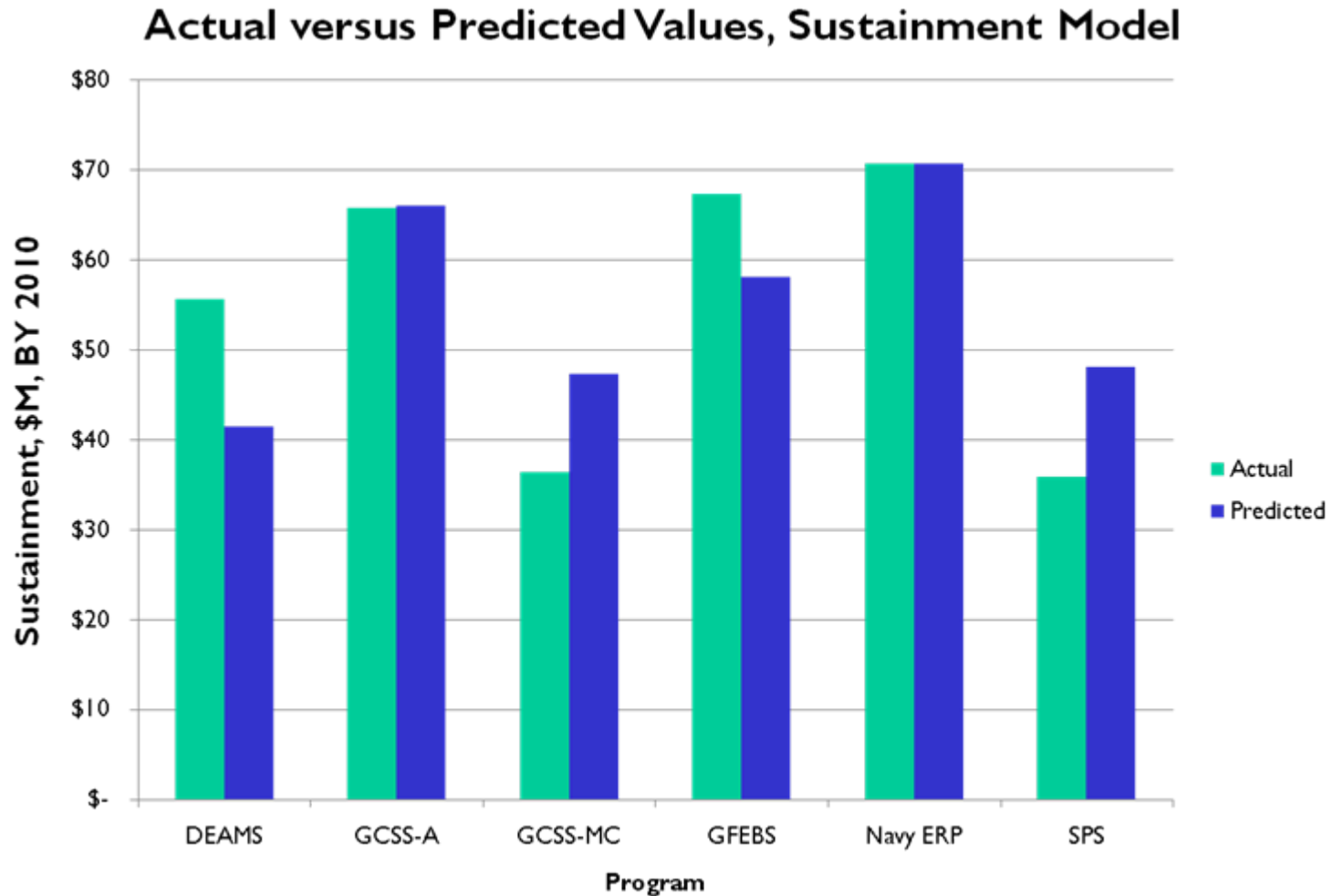
Results

- The best investment model is:
 - Investment = \$256.9M + \$3.1K * users + \$3.4M * legacy systems
 - Highly significant model, better than 1% significance of the F test.
 - CV of 32%
- The best sustainment model is:
 - Sustainment = \$34.0M + \$230 * users + \$70K * legacy systems
 - F test significance of 30.6% is not strong, but is the best among viable sustainment models.
 - CV of 25%

Results - Investment

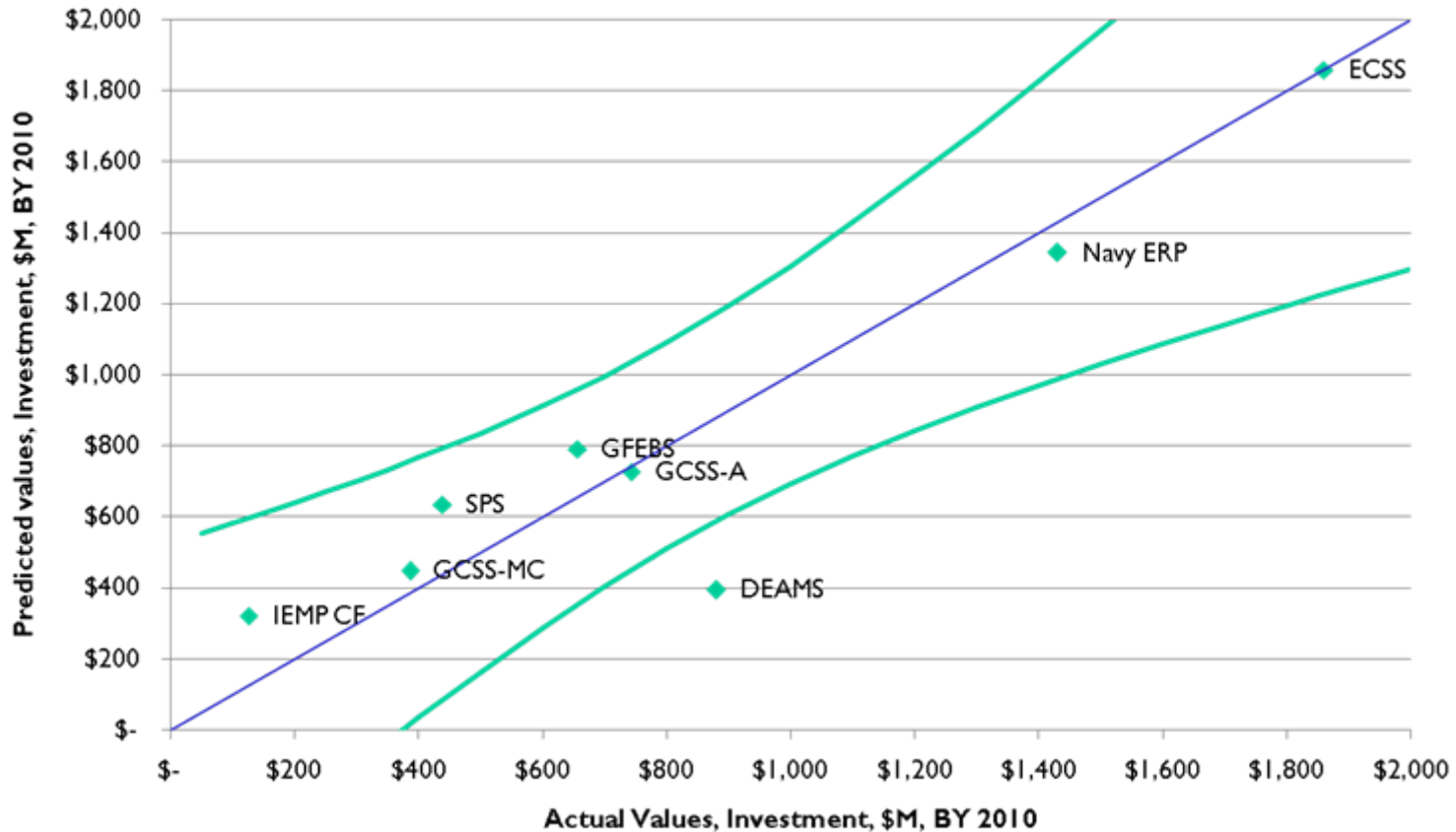


Results - Sustainment

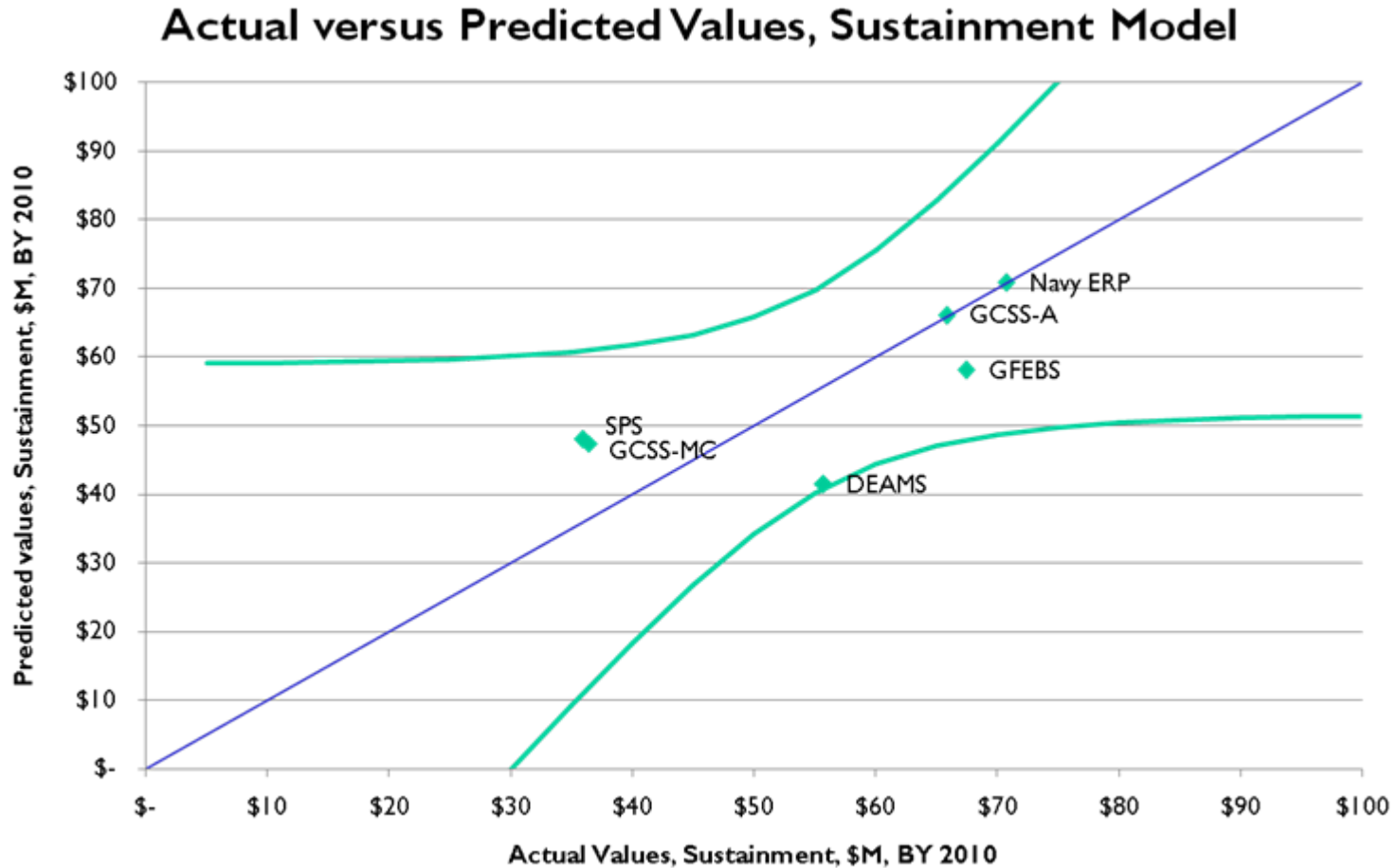


Results - Investment

Actual versus Predicted Values, Investment Model



Results - Sustainment



Conclusions

- Advantages of ERP-specific CER's
 - Can be used early in the program life cycle because they don't require detailed technical specifications.
 - Require a minimal amount of effort to obtain a top level estimate.
 - Significance tests and CV statistics quantify a level of uncertainty of the estimate.

Next Steps

- Continue to update all models as programs progress and generate actual costs and updated estimates.
- Incorporate human resource ERP's and adjust CER's as necessary.
- Validate sizing metrics to ensure consistent application of definitions for users, interfaces, and legacy systems.
- Investigate non-linear forms.

Questions?

Backup Slides

Program Cost Data

- Example milestone data for Navy ERP:

| Description of Milestone | Total Cost | | Baseline | | | | Percentages Complete | |
|--|--------------------|-------------------|--------------------|-------------------|-------------------------|------------------------|--------------------------|-------------------------|
| | Planned Cost (\$M) | Actual Cost (\$M) | Planned Start Date | Actual Start Date | Planned Completion Date | Actual Completion Date | Planned Percent Complete | Actual Percent Complete |
| Release 1.0 provides development and deployment of Financial Management (Working Capital and General Fund), Work Force Management, Plant Supply and Acquisition functionality. | 348.74 | 308.63 | 2004-07-26 | 2004-07-26 | 2013-03-31 | | 89 | 89 |
| Release 1.1 provides development and deployment of Wholesale and Retail Supply functionality. | 168.06 | 135.87 | 2006-10-01 | 2006-10-01 | 2013-03-31 | | 81 | 81 |
| Core encompasses all of the Program Management support as the costs for Functional and Technical experts who are shared across all parts of the program. | 501 | 279.68 | 2004-07-26 | 2004-07-26 | 2023-03-31 | | 56 | 56 |
| Sustainment provides help desk, operational and maintenance support, as well as software and hardware upgrades, currently to the initial sites, increasing in scope as Releases 1.1 is developed and deployed to more sites. | 1,327.17 | 123.94 | 2004-10-01 | 2004-10-01 | 2023-03-31 | | 9 | 9 |

Program Cost Data

- Example resource data for GCSS-MC:

| <u>Resources (Dollars in Thousands)</u> | <u>FY 2009</u> | <u>FY 2010</u> | <u>FY 2011</u> | <u>FY 2012</u> |
|---|----------------|----------------|----------------|----------------|
| INITIATIVE TOTAL: | 56,537 | 107,899 | 138,327 | 79,651 |
| OPERATIONS | | | | |
| O&M, MC | | | | |
| 0206312M 01-OPERATIONAL FORCES | 0 | 1,800 | 0 | 0 |
| 0702808M 01-FIELD LOGISTICS | 0 | 0 | 76,124 | 42,842 |
| 0702808M 01-OPERATIONAL FORCES | 0 | 0 | 7,285 | 7,285 |
| 0708012M 01-FIELD LOGISTICS | 16,341 | 46,283 | 0 | 0 |
| O&M, MC RES | | | | |
| 0502514M 01-OPERATING FORCES | 0 | 2 | 1 | 1 |
| 0509720M 01-OPERATING FORCES | 133 | 0 | 0 | 0 |
| OPERATIONS TOTAL: | 16,474 | 48,085 | 83,410 | 50,128 |
| PROCUREMENT | | | | |
| PROCUREMENT, MC | | | | |
| 0206313M 04-COMBAT SUPPORT SYSTEM | 0 | 4,570 | 27,158 | 11,267 |
| 0206313M 04-COMMON COMPUTER RESOURCES | 0 | 0 | 0 | 0 |
| PROCUREMENT TOTAL: | 0 | 4,570 | 27,158 | 11,267 |
| RDT&E | | | | |
| RDT&E, NAVY | | | | |
| 0206313M 07-MAGTF CSSE & SE | 40,063 | 55,244 | 27,759 | 18,256 |
| RDT&E TOTAL: | 40,063 | 55,244 | 27,759 | 18,256 |

Program Cost Data

- Accuracy of the uniform normalization assumption can be evaluated by comparing against front-loaded and back-loaded costs
- Navy ERP results are due to lengthy milestones
- To improve accuracy, Navy ERP was evaluated by combining resource data and milestone data.

| Investment: | | | | | | |
|--------------|-------------|-------------|-------------|--|--------|--------|
| Program | Uniform | Front | Back | | %Front | %Back |
| DEAMS | \$ 880.38 | \$ 910.49 | \$ 853.42 | | 3.4% | -3.1% |
| ECSS | \$ 1,860.25 | \$ 1,933.63 | \$ 1,812.88 | | 3.9% | -2.5% |
| GCSS-A | \$ 743.30 | \$ 768.10 | \$ 719.63 | | 3.3% | -3.2% |
| GCSS-MC | \$ 386.93 | \$ 390.45 | \$ 382.42 | | 0.9% | -1.2% |
| GFEBs | \$ 657.53 | \$ 697.33 | \$ 664.12 | | 6.1% | 1.0% |
| LMP | \$ 998.70 | \$ 1,007.32 | \$ 990.10 | | 0.9% | -0.9% |
| Navy ERP | \$ 978.70 | \$ 1,112.41 | \$ 878.33 | | 13.7% | -10.3% |
| SPS | \$ 438.81 | \$ 448.62 | \$ 432.63 | | 2.2% | -1.4% |
| BSM | \$ 1,115.10 | \$ 1,148.22 | \$ 1,087.72 | | 3.0% | -2.5% |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| Sustainment: | | | | | | |
| Program | Uniform | Front | Back | | %Front | %Back |
| DEAMS | \$ 556.94 | \$ 605.43 | \$ 506.51 | | 8.7% | -9.1% |
| ECSS | \$ - | | | | | |
| GCSS-A | \$ 197.48 | | | | | |
| GCSS-MC | \$ 363.91 | \$ 394.36 | \$ 333.18 | | 8.4% | -8.4% |
| GFEBs | \$ 826.55 | \$ 883.03 | \$ 721.41 | | 6.8% | -12.7% |
| LMP | \$ 532.49 | \$ 532.49 | \$ 532.49 | | 0.0% | 0.0% |
| Navy ERP | \$ 1,242.39 | \$ 1,492.41 | \$ 1,026.15 | | 20.1% | -17.4% |
| SPS | \$ 143.61 | | | | | |
| BSM | \$ 207.20 | | | | | |

Program Cost Data

- Example resource data for Navy ERP:

| <u>Resources (Dollars in Thousands)</u> | <u>FY 2009</u> | <u>FY 2010</u> | <u>FY 2011</u> | <u>FY 2012</u> |
|---|----------------|----------------|----------------|----------------|
| INITIATIVE TOTAL: | 218,214 | 209,286 | 242,627 | 160,813 |
| DWCF | | | | |
| WCF, NAVY | | | | |
| 0605010DN 20-N/A | 21,731 | 32,909 | 74,479 | 26,898 |
| 0708202DN 20-N/A | 31,593 | 31,432 | 52,506 | 11,924 |
| DWCF TOTAL: | 53,324 | 64,341 | 126,985 | 38,822 |
| OPERATIONS | | | | |
| O&M, NAVY | | | | |
| 0702207N 01-AIRCRAFT DEPOT OPERATIONS SUPPORT | 118,923 | 0 | 0 | 0 |
| 0708020N 01-ENTERPRISE INFORMATION | 0 | 115,924 | 102,537 | 111,825 |
| 0708020N 04-SERVICEWIDE COMMUNICATIONS | 0 | 7,880 | 8,096 | 8,135 |
| OPERATIONS TOTAL: | 118,923 | 123,804 | 110,633 | 119,960 |
| PROCUREMENT | | | | |
| OTHER PROC, NAVY | | | | |
| 0204161N 07-COMMAND SUPPORT EQUIPMENT | 6,865 | 0 | 0 | 0 |
| 0708020N 07-COMMAND SUPPORT EQUIPMENT | 0 | 4,058 | 5,009 | 2,031 |
| PROCUREMENT TOTAL: | 6,865 | 4,058 | 5,009 | 2,031 |
| RDT&E | | | | |
| RDT&E, NAVY | | | | |
| 0605013N 05-ERP CONVERGENCE | 39,102 | 17,083 | 0 | 0 |
| RDT&E TOTAL: | 39,102 | 17,083 | 0 | 0 |

Program Cost Data

- Navy ERP data profile created using a combination of milestone and resource data:

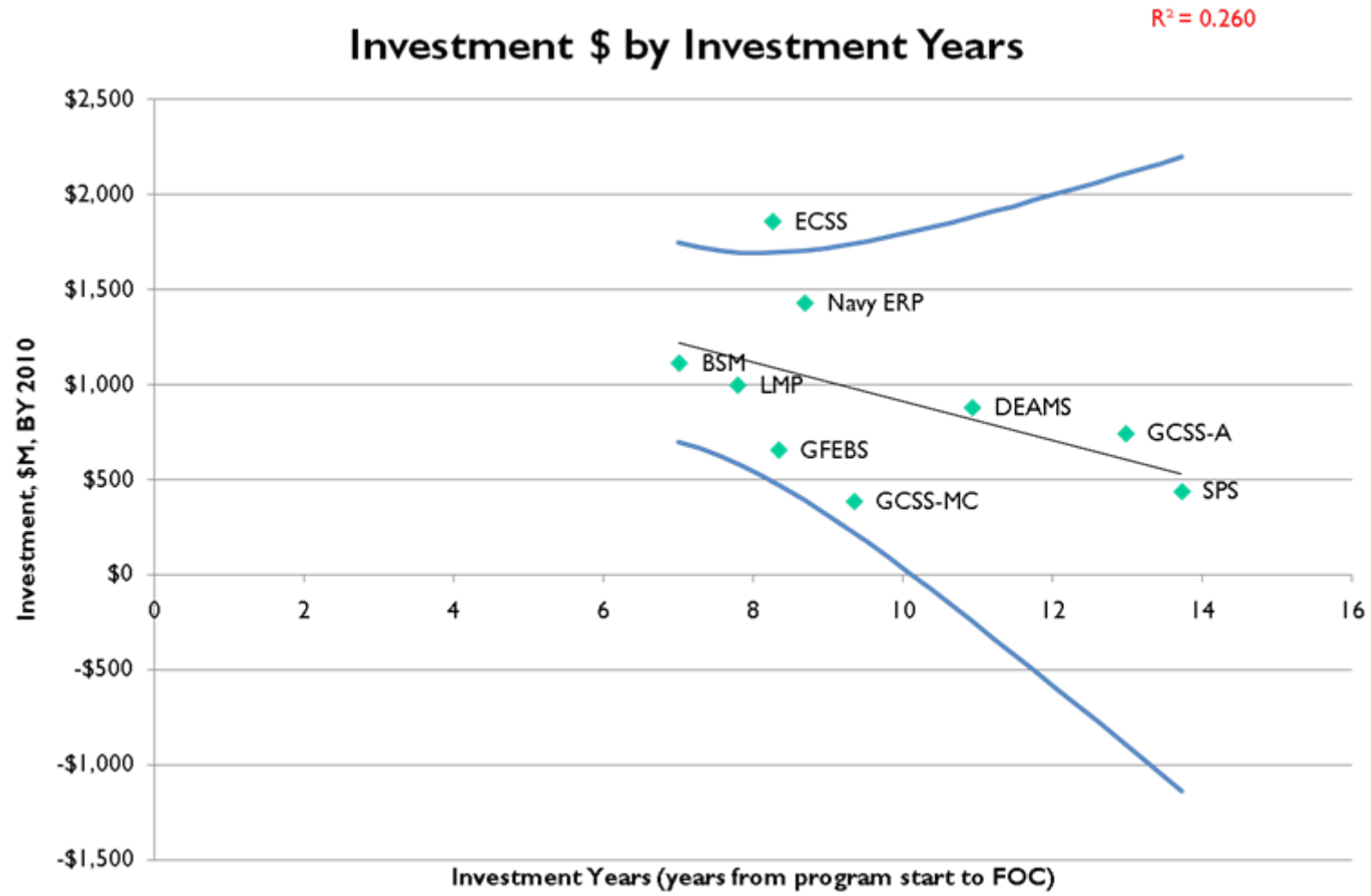
| | TOTAL | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 |
|--|-------|------|------|------|------|------|------|------|------|------|------|------|------|
| BY08 Ex53 | 494 | | | 115 | 178 | 201 | | | | | | | |
| BY06 Ex53 | 239 | 44 | 68 | 127 | | | | | | | | | |
| BY05 Ex53 | 100 | 0 | 100 | | | | | | | | | | |
| IT1 2011 | 831 | | | | | | 218 | 209 | 243 | 161 | | | |
| IT1 2010 | 587 | | | | | 203 | 190 | 194 | | | | | |
| IT1 2009 | 793 | | | | 174 | 203 | 177 | 239 | | | | | |
| IT1 2008 | 671 | | | 115 | 178 | 201 | 177 | | | | | | |
| IT1 2007 | 553 | | 66 | 115 | 178 | 193 | | | | | | | |
| it.usaspending.gov Ex53 | 670 | | | | | | 218 | 209 | 243 | | | | |
| FY11 Milestone Budget (uniform normalization method) | 2,345 | 12 | 139 | 139 | 164 | 165 | 164 | 164 | 164 | 165 | 131 | 99 | 99 |

- End result is a TY total equal to the milestone data (\$M 2,345), but allocated by FY using resource data where possible.

Programs Excluded

- Programs analyzed, but excluded from the data set:
 - GCSS-AF. This is a system of systems, that provides a service oriented architecture. It was excluded due to being non-analogous in system architecture, number of users, and interfaces.
 - FAA LCS. A system integration contract was awarded May 2010. The program was excluded because reliable cost data are not yet available.
 - DIMHRS. This program was excluded because it was recently (Feb 2010) cancelled as a centrally managed program. It was excluded because reliable estimate at complete cost data are not available.
 - DCPDS. Life cycle cost estimates were not available for this program. Additionally, as a human resources system, the program is non-analogous.
 - DMHRSi. A human resources system for the DoD medical community. The program was excluded because it contains none of the 3 business mission areas of TASC. Additionally, focus on the medical community is a non analogous attribute. Also, the number of users, relative to the size and scope of the system is non-analogous.
- With additional data, dummy variables may be able to compensate for attributes such as SOA and HR business mission

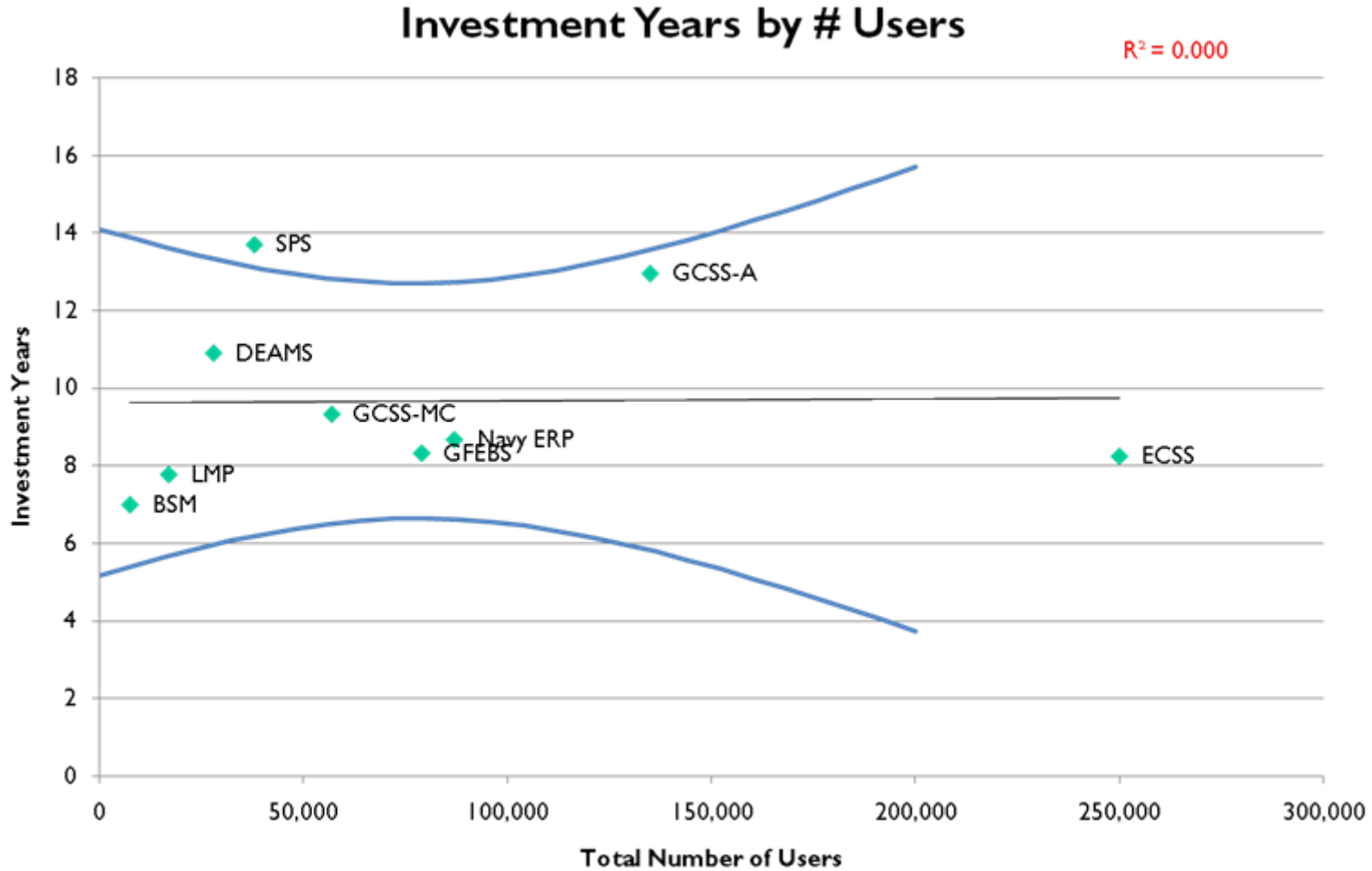
Scatter Plot Analysis



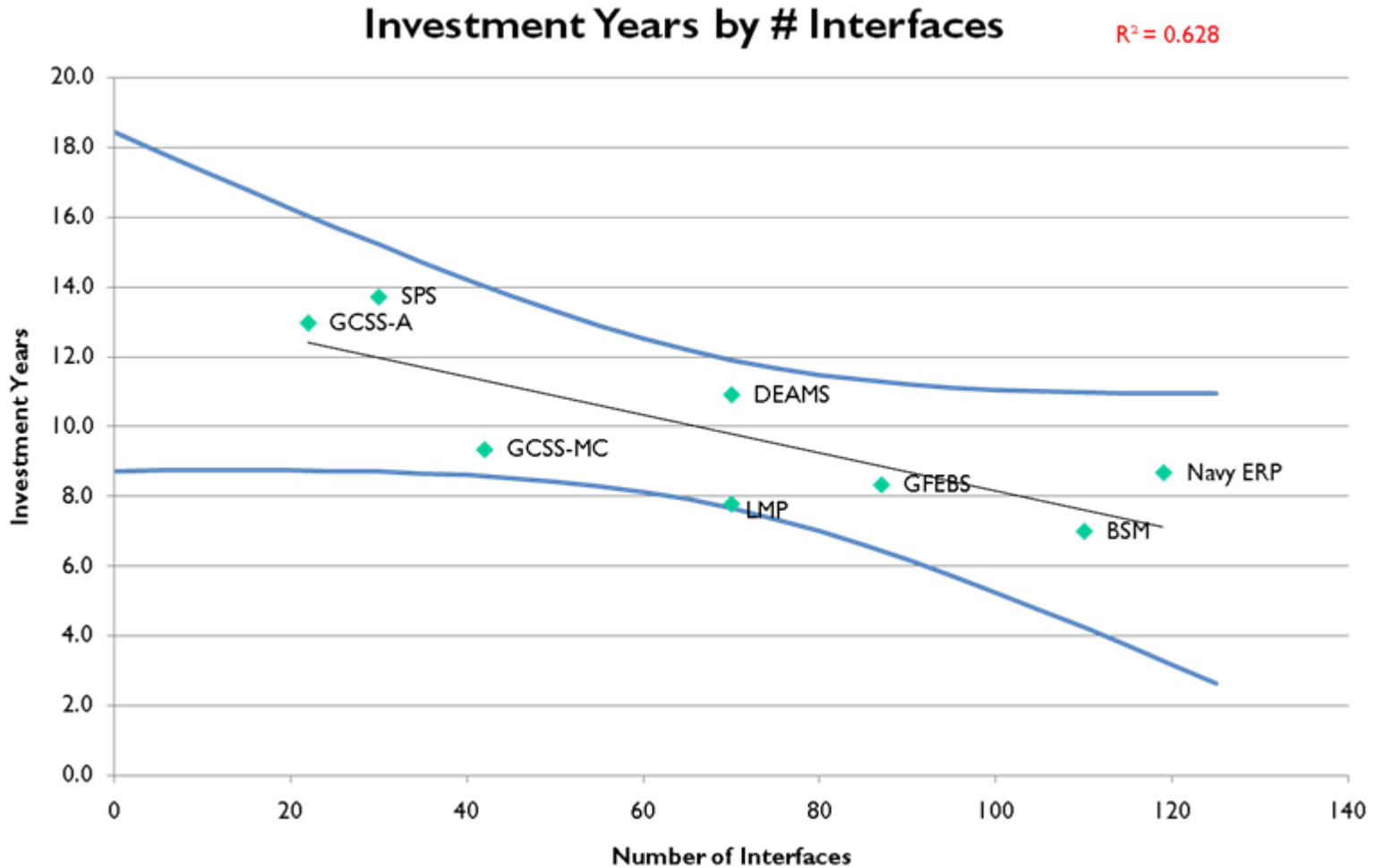
Scatter Plot Analysis

- Conclusions on Investment \$ by Investment Years
 - The negative relationship between cost and time may be due to increased costs associated with compressed implementation schedules.

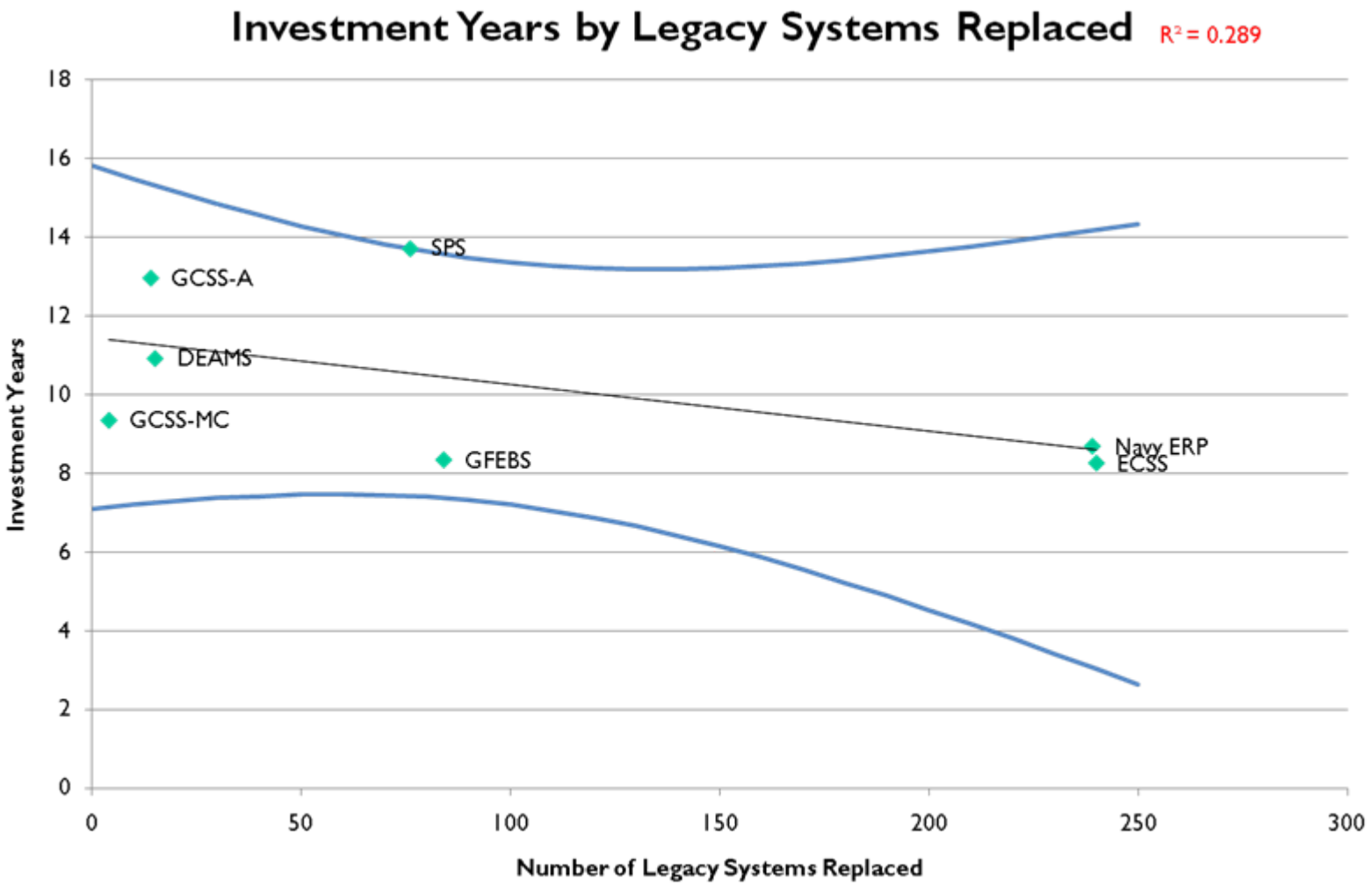
Scatter Plot Analysis



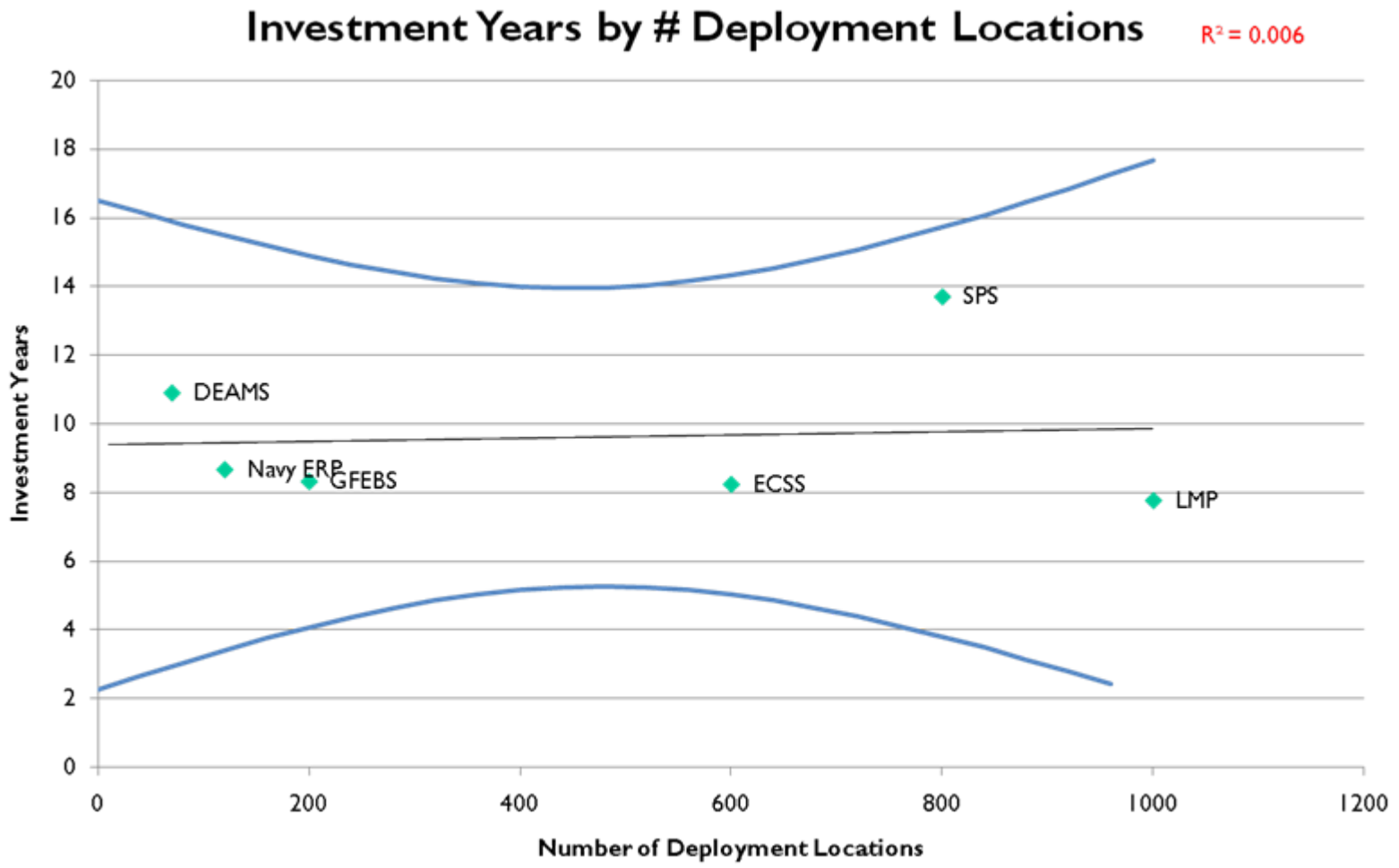
Scatter Plot Analysis



Scatter Plot Analysis



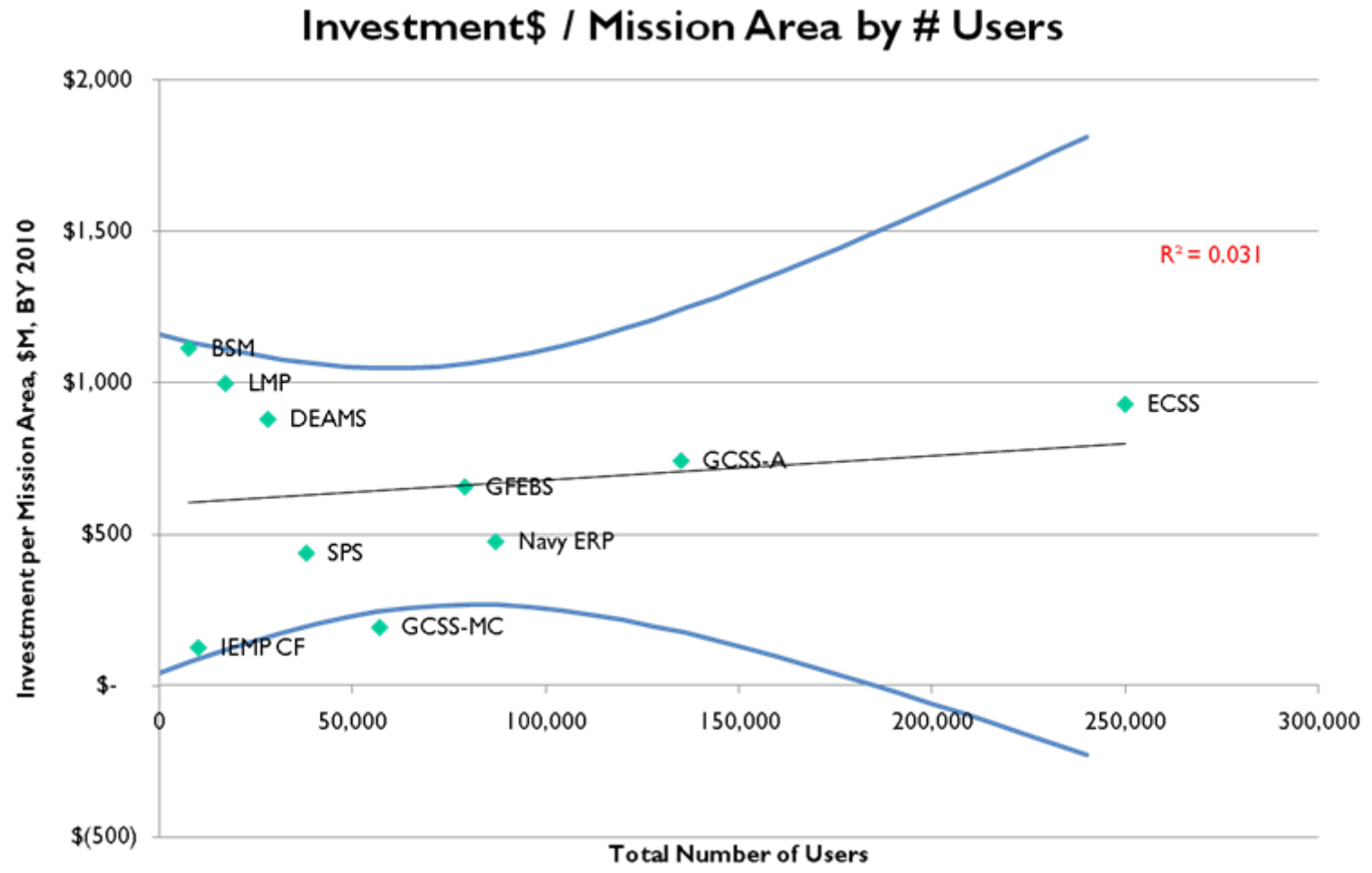
Scatter Plot Analysis



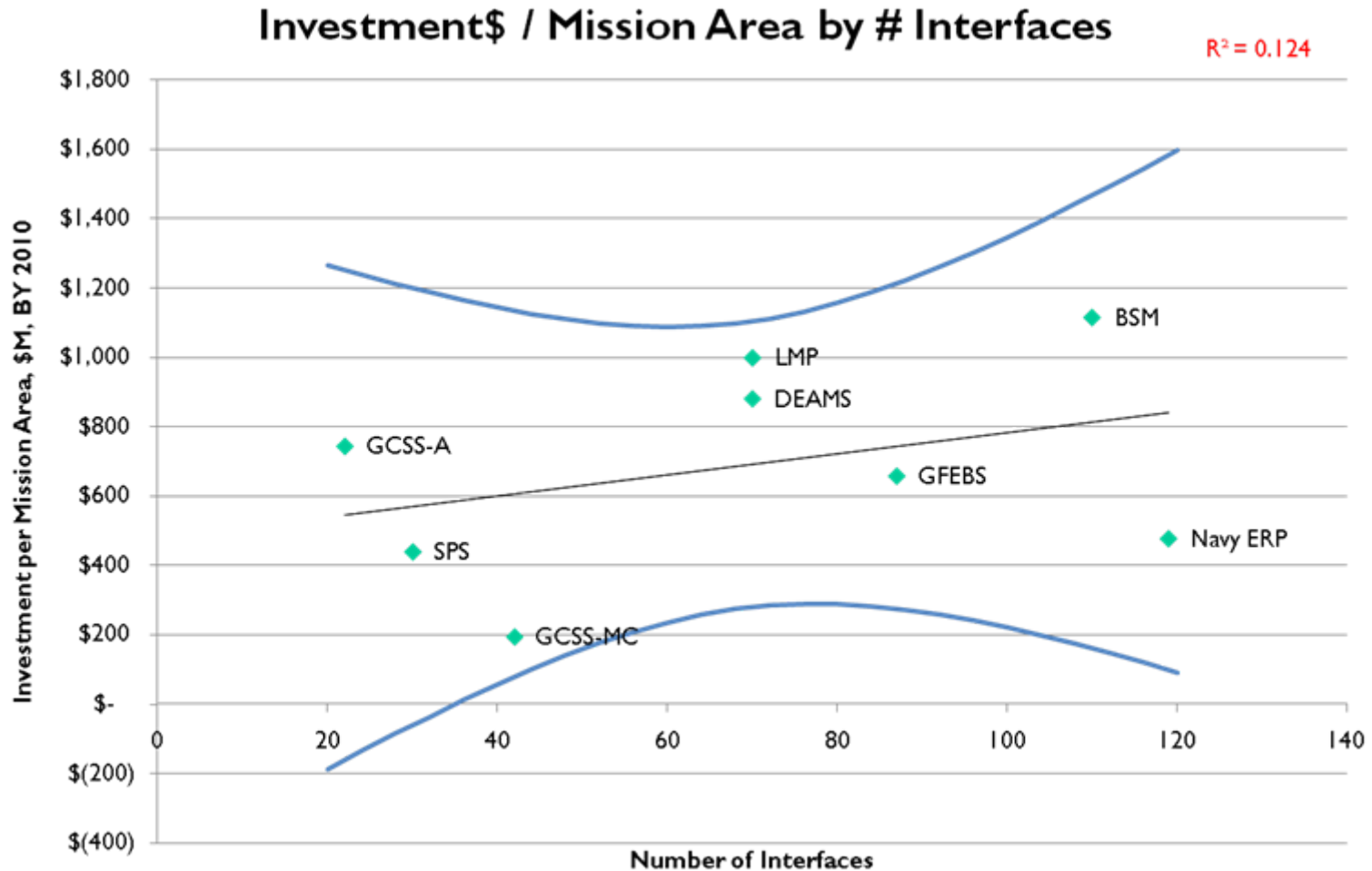
Scatter Plot Analysis

- Conclusions:
 - None of the data available appear to be good candidates for a schedule estimating relationship.
 - The strongest correlation is to # of legacy systems. However, the negative slope does not match a real-world, explainable relationship.

Scatter Plot Analysis

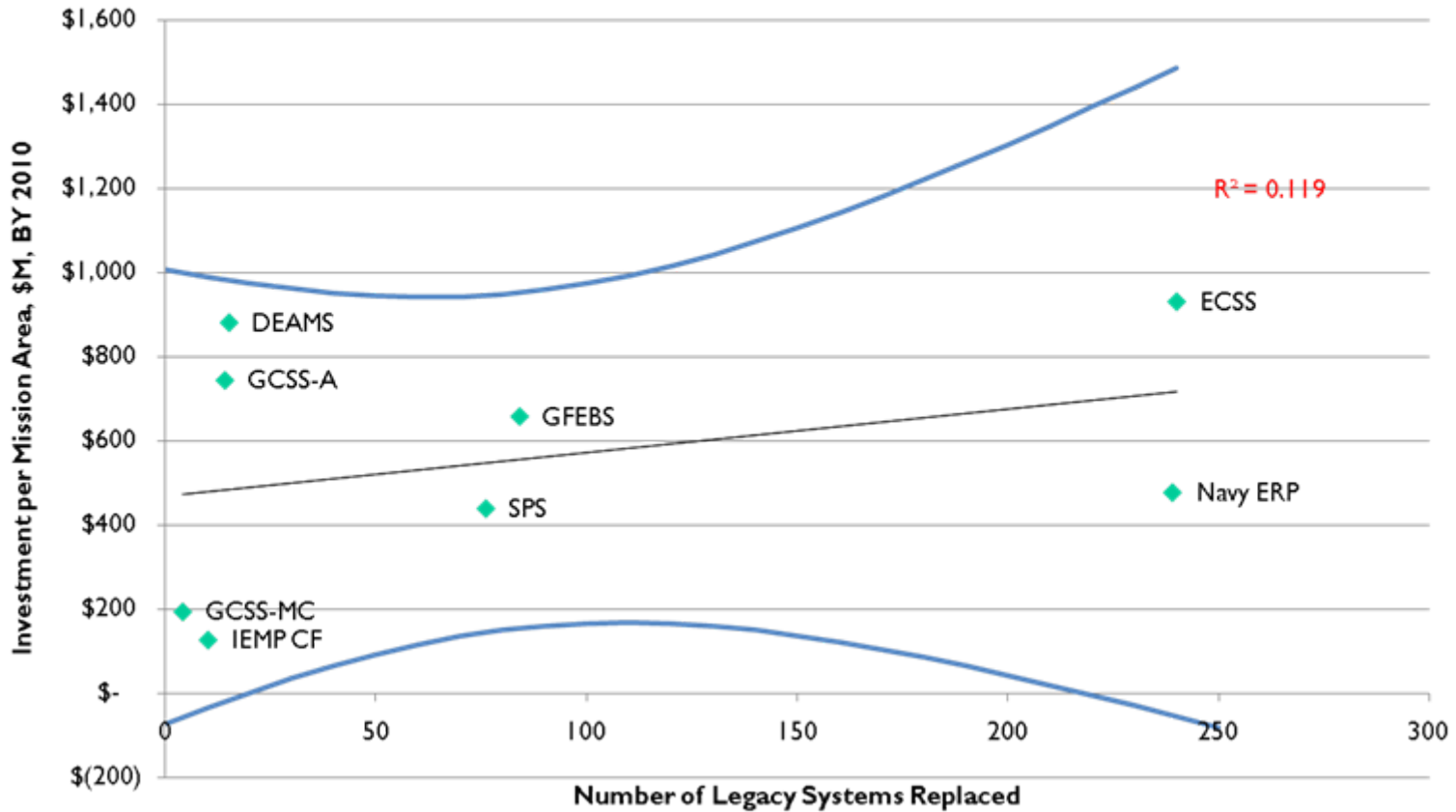


Scatter Plot Analysis

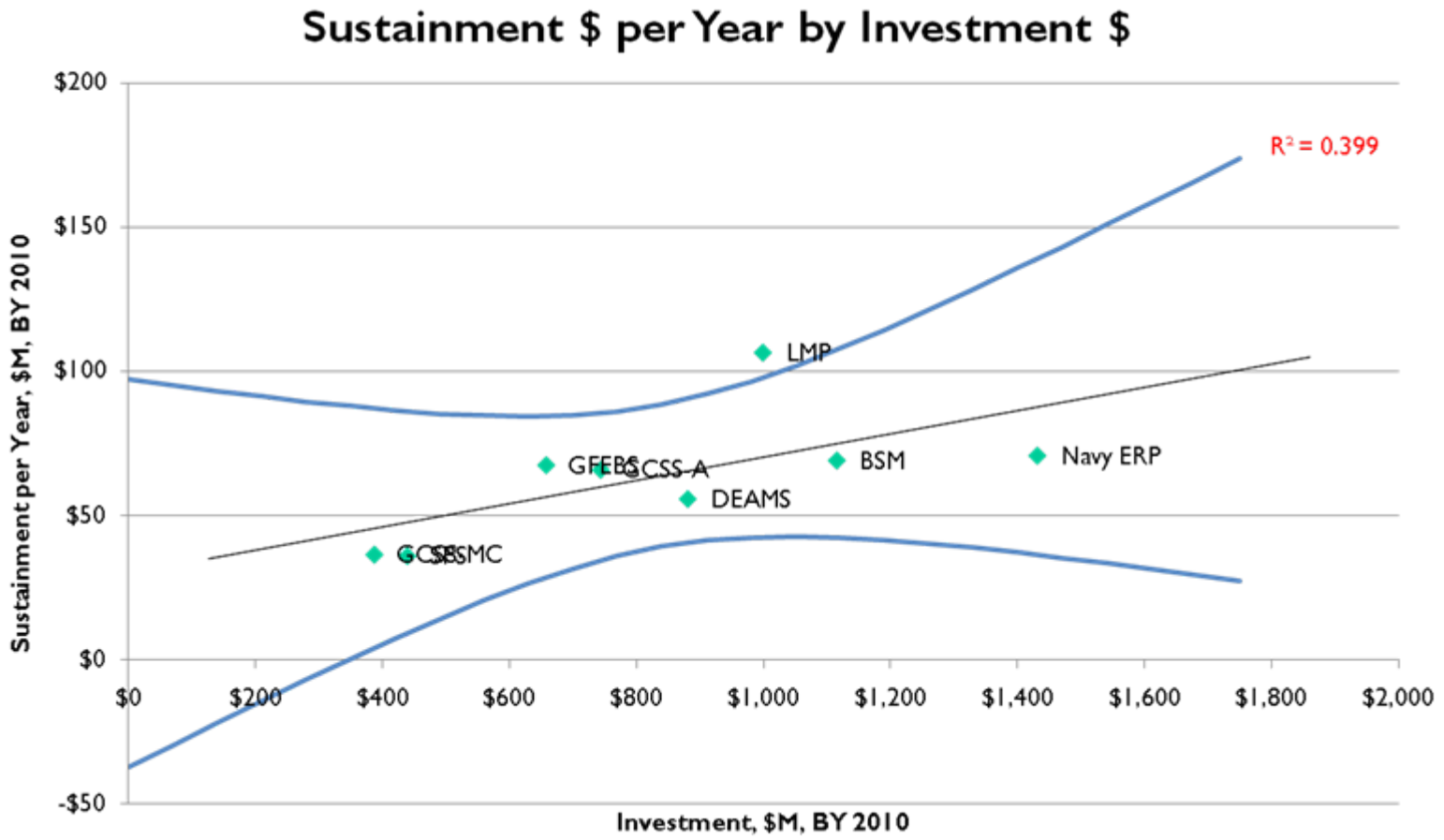


Scatter Plot Analysis

Investment\$ / Mission Area by # Legacy Systems Replaced



Scatter Plot Analysis



Scatter Plot Analysis

- **Conclusions:**
 - As a cost to cost relationship, sustainment appears to be correlated with investment.

Multivariate Regressions

| Investment Models: | | | | | | | | | | |
|--------------------|---------------------|-------------|------------|-------------------------|------------------|-------------------------|-------------|-------------|----------|--|
| Program | \$M,BY10 Investment | Total Users | Interfaces | Legacy Systems Replaced | | Legacy Systems Replaced | Interfaces | Total Users | INT | |
| DEAMS | \$ 880.38 | 28,000 | 70 | 15 | Coefs | 1.224366326 | 5.801589279 | 0.002555 | 129.85 | |
| GCSS-A | \$ 743.30 | 135,000 | 22 | 14 | SE's | 2.60939546 | 6.154096213 | 0.003725 | 419.2535 | |
| GCSS-MC | \$ 386.93 | 56,965 | 42 | 4 | R^2, SE(y) | 0.734557044 | 308.5797129 | | | |
| GFEBs | \$ 657.53 | 79,000 | 87 | 84 | F, DF | 1.844858508 | 2 | | | |
| Navy ERP | \$ 1,430.76 | 87,000 | 119 | 239 | SSR, SSE | 527010.2469 | 190442.8784 | | | |
| SPS | \$ 438.81 | 38,000 | 30 | 76 | T stats | 0.47 | 0.94 | 0.69 | 0.31 | |
| | | | | | P values (t) | 0.6851 | 0.4453 | 0.5637 | 0.7861 | |
| | | | | | Adj R^2, MSE, CV | 0.3364 | 95,221 | 40.8% | | |
| | | | | | P values (f) | 0.3704 | | | | |
| Program | \$M,BY10 Investment | Total Users | Interfaces | | | Interfaces | Total Users | INT | | |
| DEAMS | \$ 880.38 | 28,000 | 70 | | Coefs | 8.335943676 | 0.001469536 | 175.9638 | | |
| GCSS-A | \$ 743.30 | 135,000 | 22 | | SE's | 2.64172917 | 0.002218446 | 262.3696 | | |
| GCSS-MC | \$ 386.93 | 56,965 | 42 | | R^2, SE(y) | 0.667383596 | 239.1553973 | | | |
| GFEBs | \$ 657.53 | 79,000 | 87 | | F, DF | 5.016165677 | 5 | | | |
| LMP | \$ 998.70 | 17,000 | 70 | | SSR, SSE | 573802.2423 | 285976.5203 | | | |
| Navy ERP | \$ 1,430.76 | 87,000 | 119 | | T stats | 3.16 | 0.66 | 0.67 | | |
| SPS | \$ 438.81 | 38,000 | 30 | | P values (t) | 0.0252 | 0.5370 | 0.5322 | | |
| BSM | \$ 1,115.10 | 7,500 | 110 | | Adj R^2, MSE, CV | 0.5343 | 57,195 | 28.8% | | |
| | | | | | P values (f) | 0.0638 | | | | |

Multivariate Regressions

| Program | \$M, BY10 Investment | Total Users | Interfaces | Business Functions | | Business Functions | Interfaces | Total Users | INT |
|----------|----------------------|-------------|-------------------------|--------------------|------------------|-------------------------|-------------|-------------|----------|
| DEAMS | \$ 880.38 | 28,000 | 70 | 1 | Coefs | 18.15417301 | 8.13835385 | 0.001331 | 172.3382 |
| GCSS-A | \$ 743.30 | 135,000 | 22 | 1 | SE's | 165.7675168 | 3.457241447 | 0.00278 | 294.7643 |
| GCSS-MC | \$ 386.93 | 56,965 | 42 | 2 | R^2, SE(y) | 0.668377942 | 266.983896 | | |
| GFEBs | \$ 657.53 | 79,000 | 87 | 1 | F, DF | 2.687307937 | 4 | | |
| LMP | \$ 998.70 | 17,000 | 70 | 1 | SSR, SSE | 574657.1598 | 285121.6028 | | |
| Navy ERP | \$ 1,430.76 | 87,000 | 119 | 3 | T stats | 0.11 | 2.35 | 0.48 | 0.58 |
| SPS | \$ 438.81 | 38,000 | 30 | 1 | P values (t) | 0.9181 | 0.0782 | 0.6570 | 0.5902 |
| BSM | \$ 1,115.10 | 7,500 | 110 | 1 | Adj R^2, MSE, CV | 0.3368 | 71,280 | 31.6% | |
| | | | | | P values (f) | 0.1821 | | | |
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| | | | | | | | | | |
| Program | \$M, BY10 Investment | Total Users | Legacy Systems Replaced | | | Legacy Systems Replaced | Total Users | INT | |
| DEAMS | \$ 880.38 | 28,000 | 15 | | Coefs | 3.411750931 | 0.003132853 | 256.8851 | |
| ECSS | \$ 1,860.25 | 250,000 | 240 | | SE's | 1.287865879 | 0.001669357 | 144.3165 | |
| GCSS-A | \$ 743.30 | 135,000 | 14 | | R^2, SE(y) | 0.852036653 | 261.1410216 | | |
| GCSS-MC | \$ 386.93 | 56,965 | 4 | | F, DF | 14.39607632 | 5 | | |
| GFEBs | \$ 657.53 | 79,000 | 84 | | SSR, SSE | 1963470.287 | 340973.1658 | | |
| Navy ERP | \$ 1,430.76 | 87,000 | 239 | | T stats | 2.65 | 1.88 | 1.78 | |
| SPS | \$ 438.81 | 38,000 | 76 | | P values (t) | 0.0455 | 0.1194 | 0.1352 | |
| IEMP CF | \$ 126.7 | 10,000 | 10 | | Adj R^2, MSE, CV | 0.7929 | 68,195 | 32.0% | |
| | | | | | P values (f) | 0.0084 | | | |

Multivariate Regressions

| Program | \$M,BY10 Investment | Interfaces | Legacy Systems Replaced | | | Legacy Systems Replaced | Interfaces | INT | | | |
|----------|---------------------|-------------|-------------------------|-----------|--|------------------------------|------------------------------|-------------|-------------|----------|----------|
| DEAMS | \$ 880.38 | 70 | 15 | | | Coefs | 1.753682629 | 4.652239383 | 343.1331 | | |
| GCSS-A | \$ 743.30 | 22 | 14 | | | SE's | 2.261933073 | 5.37344047 | 255.1523 | | |
| GCSS-MC | \$ 386.93 | 42 | 4 | | | R ² , SE(y) | 0.672130459 | 280.0184676 | | | |
| GFEBs | \$ 657.53 | 87 | 84 | | | F, DF | 3.074990399 | 3 | | | |
| Navy ERP | \$ 1,430.76 | 119 | 239 | | | SSR, SSE | 482222.0987 | 235231.0265 | | | |
| SPS | \$ 438.81 | 30 | 76 | | | T stats | 0.78 | 0.87 | 1.34 | | |
| | | | | | | P values (t) | 0.4947 | 0.4503 | 0.2713 | | |
| | | | | | | Adj R ² , MSE, CV | 0.3443 | 78,410 | 36.5% | | |
| | | | | | | P values (f) | 0.1877 | | | | |
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| | | | | | | | | | | | |
| Program | \$M,BY10 Investment | Total Users | Interfaces | Locations | | | Locations | Interfaces | Total Users | INT | |
| DEAMS | \$ 880.38 | 28,000 | 70 | 70 | | | Coefs | 0.322832905 | 6.48642057 | 0.006536 | -55.795 |
| ECSS | \$ 1,860.25 | 250,000 | 0 | 600 | | | SE's | 0.64284607 | 7.054389097 | 0.002899 | 868.7105 |
| GFEBs | \$ 657.53 | 79,000 | 87 | 200 | | | R ² , SE(y) | 0.740689459 | 419.9613148 | | |
| LMP | \$ 998.70 | 17,000 | 70 | 1000 | | | F, DF | 1.904253377 | 2 | | |
| Navy ERP | \$ 1,430.76 | 87,000 | 119 | 120 | | | SSR, SSE | 1007545.256 | 352735.0118 | | |
| SPS | \$ 438.81 | 38,000 | 30 | 800 | | | T stats | 0.50 | 0.92 | 2.25 | -0.06 |
| | | | | | | | P values (t) | 0.6654 | 0.4549 | 0.1529 | 0.9546 |
| | | | | | | | Adj R ² , MSE, CV | 0.3517 | 176,368 | 40.2% | |
| | | | | | | | P values (f) | 0.3443 | | | |

Multivariate Regressions

| O&S Models: | | | | | | | | | | |
|-------------|--------------------------------|--|-------------|-------------|--|--|------------------------------|-------------|-------------|----------|
| | \$M, BY10 Sustainment per year | | | | | | | | | |
| | | | Total Users | Locations | | | Locations | Total Users | INT | |
| DEAMS | \$ 55.7 | | 28,000 | 70 | | | Coefs | 0.020419989 | 3.87566E-05 | 56.37528 |
| GFEBs | \$ 67.4 | | 79,000 | 200 | | | SE's | 0.051436633 | 0.000706143 | 54.4837 |
| LMP | \$ 106.5 | | 17,000 | 1000 | | | R ² , SE(y) | 0.097995226 | 34.69344604 | |
| Navy ERP | \$ 70.7 | | 87,000 | 120 | | | F, DF | 0.108641582 | 2 | |
| SPS | \$ 35.9 | | 38,000 | 800 | | | SSR, SSE | 261.5296637 | 2407.270396 | |
| | | | | | | | T stats | 0.40 | 0.05 | 1.03 |
| | | | | | | | P values (t) | 0.7297 | 0.9612 | 0.4095 |
| | | | | | | | Adj R ² , MSE, CV | -0.8040 | 1,204 | 51.6% |
| | | | | | | | P values (f) | 0.9020 | | |
| | \$M, BY10 Sustainment per year | | Interfaces | Total Users | | | | Total Users | Interfaces | INT |
| DEAMS | \$ 55.7 | | 70 | 28,000 | | | Coefs | 6.52566E-06 | 0.269294766 | 44.5615 |
| GCSS-A | \$ 65.8 | | 22 | 135,000 | | | SE's | 0.000222266 | 0.264675078 | 26.28683 |
| GCSS-MC | \$ 36.4 | | 42 | 56,965 | | | R ² , SE(y) | 0.18223758 | 23.96100031 | |
| GFEBs | \$ 67.4 | | 87 | 79,000 | | | F, DF | 0.557122631 | 5 | |
| LMP | \$ 106.5 | | 70 | 17,000 | | | SSR, SSE | 639.7211153 | 2870.647678 | |
| Navy ERP | \$ 70.7 | | 119 | 87,000 | | | T stats | 0.03 | 1.02 | 1.70 |
| SPS | \$ 35.9 | | 30 | 38,000 | | | P values (t) | 0.9777 | 0.3556 | 0.1508 |
| BSM | \$ 69.1 | | 110 | 7,500 | | | Adj R ² , MSE, CV | -0.1449 | 574 | 37.8% |
| | | | | | | | P values (f) | 0.6047 | | |

Multivariate Regressions

| | \$M, BY10 Sustainment per year | Total Users | Legacy Systems Replaced | | | Legacy Systems Replaced | Total Users | INT |
|----------|--------------------------------|-------------|-------------------------|--|------------------------------|-------------------------|-------------|----------|
| DEAMS | \$ 55.7 | 28,000 | 15 | | Coefs | 0.070212534 | 0.000230808 | 33.96329 |
| GCSS-A | \$ 65.8 | 135,000 | 14 | | SE's | 0.069471925 | 0.00015847 | 12.8949 |
| GCSS-MC | \$ 36.4 | 56,965 | 4 | | R ² , SE(y) | 0.545931881 | 13.64329393 | |
| GFEBs | \$ 67.4 | 79,000 | 84 | | F, DF | 1.803469096 | 3 | |
| Navy ERP | \$ 70.7 | 87,000 | 239 | | SSR, SSE | 671.3935609 | 558.418408 | |
| SPS | \$ 35.9 | 38,000 | 76 | | T stats | 1.01 | 1.46 | 2.63 |
| | | | | | P values (t) | 0.3866 | 0.2413 | 0.0781 |
| | | | | | Adj R ² , MSE, CV | 0.2432 | 186 | 24.7% |
| | | | | | P values (f) | 0.3060 | | |
| | | | | | | | | |
| | | | | | | | | |
| | \$M, BY10 Sustainment per year | Interfaces | Legacy Systems Replaced | | | Legacy Systems Replaced | Interfaces | INT |
| DEAMS | \$ 55.7 | 70 | 15 | | Coefs | 0.001609429 | 0.250312211 | 39.77591 |
| GCSS-A | \$ 65.8 | 22 | 14 | | SE's | 0.130511982 | 0.310043818 | 14.72211 |
| GCSS-MC | \$ 36.4 | 42 | 4 | | R ² , SE(y) | 0.363208648 | 16.1568729 | |
| GFEBs | \$ 67.4 | 87 | 84 | | F, DF | 0.855559629 | 3 | |
| Navy ERP | \$ 70.7 | 119 | 239 | | SSR, SSE | 446.678343 | 783.1336259 | |
| SPS | \$ 35.9 | 30 | 76 | | T stats | 0.01 | 0.81 | 2.70 |
| | | | | | P values (t) | 0.9909 | 0.4785 | 0.0737 |
| | | | | | Adj R ² , MSE, CV | -0.0613 | 261 | 29.2% |
| | | | | | P values (f) | 0.5082 | | |

Multivariate Regressions

| | \$M, BY10 Sustainment per year | | | Legacy Systems Replaced | Locations | | | Locations | Legacy Systems Replaced | INT |
|----------|--------------------------------|--|--|-------------------------|-----------|------------------------------|--|-------------|-------------------------|----------|
| DEAMS | \$ 55.7 | | | 15 | 70 | Coefs | | -0.03687782 | 0.064677395 | 61.714 |
| GFEBs | \$ 67.4 | | | 84 | 200 | SE's | | 0.015783661 | 0.056102012 | 9.251328 |
| Navy ERP | \$ 70.7 | | | 239 | 120 | R ² , SE(y) | | 0.887331027 | 9.150438601 | |
| SPS | \$ 35.9 | | | 76 | 800 | F, DF | | 3.93777896 | 1 | |
| | | | | | | SSR, SSE | | 659.4246118 | 83.73052659 | |
| | | | | | | T stats | | -2.34 | 1.15 | 6.67 |
| | | | | | | P values (t) | | 0.2575 | 0.4549 | 0.0947 |
| | | | | | | Adj R ² , MSE, CV | | 0.6620 | 84 | 15.9% |
| | | | | | | P values (f) | | 0.3357 | | |
| | | | | | | | | | | |
| | \$M, BY10 Sustainment per year | | | Interfaces | Locations | | | Locations | Legacy Systems Replaced | INT |
| DEAMS | \$ 55.7 | | | 70 | 70 | Coefs | | 0.055492878 | 0.799038809 | -17.1443 |
| GFEBs | \$ 67.4 | | | 87 | 200 | SE's | | 0.02877391 | 0.384028228 | 38.94548 |
| LMP | \$ 106.5 | | | 70 | 1000 | R ² , SE(y) | | 0.714541873 | 19.51705238 | |
| Navy ERP | \$ 70.7 | | | 119 | 120 | F, DF | | 2.503140757 | 2 | |
| SPS | \$ 35.9 | | | 30 | 800 | SSR, SSE | | 1906.969393 | 761.8306669 | |
| | | | | | | T stats | | 1.93 | 2.08 | -0.44 |
| | | | | | | P values (t) | | 0.1936 | 0.1730 | 0.7028 |
| | | | | | | Adj R ² , MSE, CV | | 0.4291 | 381 | 29.0% |
| | | | | | | P values (f) | | 0.2855 | | |

Multivariate Regressions

| | \$M, BY10 Sustainment per year | Interfaces | Legacy Systems Replaced | Total Users | | Total Users | Legacy Systems Replaced | Interface | INT |
|----------|--------------------------------|------------|-------------------------|-------------|------------------------------|-------------|-------------------------|-----------|----------|
| DEAMS | \$ 55.7 | 70 | 15 | 28,000 | Coefs | 0.000293859 | -0.0592761 | 0.382518 | 15.24266 |
| GFEBs | \$ 67.4 | 87 | 84 | 79,000 | SE's | 0.000117823 | 0.082536258 | 0.194657 | 13.26116 |
| GCSS-A | \$ 65.8 | 22 | 14 | 135,000 | R ² , SE(y) | 0.845069912 | 9.76050401 | | |
| GCSS-MC | \$ 36.4 | 42 | 4 | 56,965 | F, DF | 3.636349445 | 2 | | |
| Navy ERP | \$ 70.7 | 119 | 239 | 87,000 | SSR, SSE | 1039.277092 | 190.5348771 | | |
| SPS | \$ 35.9 | 30 | 76 | 38,000 | T stats | 2.49 | -0.72 | 1.97 | 1.15 |
| | | | | | P values (t) | 0.1301 | 0.5472 | 0.1883 | 0.3693 |
| | | | | | Adj R ² , MSE, CV | 0.5352 | 95 | 17.4% | |
| | | | | | P values (f) | 0.2157 | | | |

| | \$M, BY10 Sustainment per year | Legacy Systems Replaced | INT |
|----------|--------------------------------|-------------------------|-------------|
| DEAMS | \$ 55.7 | 15 | 49.98049257 |
| GFEBs | \$ 67.4 | 84 | 8.298085555 |
| GCSS-A | \$ 65.8 | - | 15.65172954 |
| GCSS-MC | \$ 36.4 | - | 4 |
| Navy ERP | \$ 70.7 | 239 | 979.9065503 |
| SPS | \$ 35.9 | 76 | 6.02 |
| | | | 0.0038 |
| | | | 245 |
| | | | 28.3% |
| | | | 0.4385 |