

Risk-Based Return On Sales (ROS) for Proposals with Mitigating Terms and Conditions

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- "Tell me the 20th, 50th, and 80th percentile of Cost, and the <u>ROS at</u> <u>the 80th</u>."
- Risk tool provides these numbers without real insight into the distribution of ROS
- On a complex FPI contract with mitigating terms and conditions (Ts & Cs), the one-to-one correspondence of ("on-the-shareline") cost and ROS was destroyed
 - "Eureka!" graph on next slide
 - It became evident that what we really wanted was the <u>20th percentile of ROS</u>
 - Explaining this to decision-makers was a challenge
 - Developing a "scenario" that produced both the <u>20th percentile ROS</u> and the <u>80th percentile cost</u> was a challenge
 - Oh, and the situation was complicated by split buy and at-cost vs. equitable adjustments!
- <u>The solution</u>: Develop analytical and empirical tools for determining the distribution of ROS

Cost vs. ROS

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Variation in ROS



On-Shareline Cost

- Contract Types Overview
 - Contract Types are just functions that map Cost to Profit, Price, and ROS
 - Reviewing the conventional wisdom on contract types and risk
- Contract Types and Risk
 - Looking at your range of possible outcomes across the shareline
- Risk-Based ROS
 - Percentiles vs. Mean and the distribution of ROS
- Distribution of ROS (analytical, without Ts & Cs)
 - Transformation of random variables
- Distribution of ROS (empirical, without Ts & Cs)
 - Monte Carlo cross-check
- Distribution of ROS with Ts & Cs
- Closing Thoughts

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Contract Types Overview

- Fixed-Price
 - Firm-Fixed-Price (FFP) [FAR 16.202]
- could be negative!

ROS

ROS

strictly positive

- Fixed-Price Incentive (FPI) [FAR 16.204]
- Cost-Reimbursement [FAR 16.3]
 - Cost-Plus-Incentive-Fee (CPIF) [FAR 16.304]
 - Cost-Plus-Award-Fee (CPAF) [FAR 16.305]
 - Cost-Plus-Fixed-Fee (CPFF) [FAR 16.306]
- Contract Types vary according to
 - Degree and timing of the responsibility assumed by the contractor for the costs
 - *Amount and nature of the profit incentive* offered to the contractor for achieving or exceeding specified standards or goals
- We'll omit CPAF because it is by definition subjective

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Fee, Profit, and Margin

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- <u>Fee</u> = <u>Profit</u> = <u>Return On Cost (ROC)</u>: Amount of money earned by contractor over and above Cost, *expressed as a percentage of Cost*
 - Fee technical only applies to Cost-type contracts
 - We will used Fee and Profit interchangeably
 - In particular, TF = Target Fee/Profit, to distinguish from TP = Target Price
- <u>Margin</u> = <u>Return On Sales (ROS)</u>: Profit *expressed as a percentage of Revenue* (= Cost + Profit = Price)

Tip: This is a "percent-centric" slide; these three quantities can also be reported in dollars (\$).





Fee = Profit = \$1M / \$10M = 10.0% Margin = \$1M / \$11M = 9.1% Margin = Fee / (1+Fee) Fee = Margin / (1-Margin)

Cost Estimating Body of Knowledge (CEBoK), Module 14 Contract Pricing, SCEA, 2009.

Contract Types with Andy Rooney

- Contracts people are English majors, Cost people are Math majors
 - FAR = blah, blah, blah just give me a piecewise linear function!
 - Contract Data Elements specify <u>outputs</u> (Min Fee, Max Fee, Ceiling Price), we want <u>inputs</u> (RIE endpoints, PTA)
- Contract Types are just functions that map Cost to Profit, Price, and ROS...
 - ...as you depart from Target Cost
 - If you come in at Target Cost, contract type is immaterial
 - Of course, you never come it an Target Cost (no estimate is ever right)
- Incentive contracts is a misnomer [FAR 16.4]
 - All contracts provide an <u>ROS incentive</u>, just a matter of degree
 - Only contract type that would incentivize overruns is cost plus fixed *percent* fee, which is specifically prohibited [FAR 16.102(c)]
 - If you don't think contractors are motivated by ROS, you're crazy!
- Fixed Price Incentive (FPI) ain't fixed! [FAR 16.403]
 - What part of "price adjustment formula" did you not understand?!
 - Contractors are given extreme risk (past PTA), but not commensurate extreme opportunity



"You know what really bugs me...?!"

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Toy Problem

- Typical Set of Inputs
 - Target Cost (TC) = \$10.0M
 Target Profit (Fee) (TF) = \$1.0M
 Target Price (TP) = \$11.0M [all]
 - 10% Profit (ROC)9.1% Margin (ROS) [all]
 - 70/30 Over-Target Shareline
 40/60 Under-Target Shareline [CPIF/FPI]
 - Min Fee (mF) = 3%, Max Fee (MF) = 20% [CPIF]
 - Ceiling Price (CP) = 130% [FPI]

| Torgot Cost | ¢ | 10.0 | | |
|------------------|----|------|--------|-----------------------|
| Target Cost | \$ | 10.0 | | |
| Target Profit | \$ | 1.0 | 10.0% | Profit Percent |
| Target Price | \$ | 11.0 | 9.1% | Margin Percent |
| Min Fee | \$ | 0.3 | 3.0% | Min Fee Percent |
| Max Fee | \$ | 2.0 | 20.0% | Max Fee Percent |
| Under Gov Share | | 40% | | |
| Under Cont Share | | 60% | | |
| Over Gov Share | | 70% | | |
| Over Cont Share | | 30% | | |
| PTA | \$ | 12.9 | | |
| Ceiling Price | \$ | 13.0 | 130.0% | Ceiling Price Percent |
| RIE Low | \$ | 8.3 | | |
| RIE High | \$ | 12.3 | | |

$$RIE_{low} = TC - \frac{\left(MF - TF\right)}{CS_{under}}$$

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$$RIE_{high} = TC + \frac{(TF - mF)}{CS_{over}}$$

$$PTA = TC + \frac{(CP - TP)}{GS_{over}}$$

Cost Estimating Body of Knowledge (CEBoK), Module 14 Contract Pricing, SCEA, 2009.



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Contract Types Comparison – Profit (Y)



Contract Types Comparison – Price (X+Y)

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Contract Types Comparison – ROS (Y/(X+Y))



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Contract Types and Risk

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- We wish to examine the interplay of risk and uncertainty with contract geometry for the various contract types
 - In view of conventional wisdom
 - Looking at "range of possible outcomes across the shareline"
- Imagine a bell curve and/or S-curve of cost (assume normal) superimposed on the ROS function
 - If you, like the author, have no imagination, we'll show it to you shortly!
- What happens when...
 - Estimate is aggressive?
 - Competitive (full-and-open) or negotiation (sole-source) pressure on Target Cost
 - Compensate by adding one standard deviation to Target Cost as risk
 - Estimate is padded?
 - Does this still happen?
 - Compensate by subtracting one standard deviation from Target Cost as opportunity
 - Variation is understated?
 - Cost Estimating Variability or risks/opportunities omitted
 - Compensate by doubling coefficient of variation (CV)
- We would like to observe the effect on the mean and key percentiles (20/50/80) of ROS
 - To do this, we need a method to determine the distribution of ROS (the main event)
 - In fact, we have two!

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S-Curves – The Shaping Forces



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S-Curves – The Shaping Forces



CPFF

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Distribution of Cost and Functions of Cost

\$20.0 40.0% 35.0% \$15.0 30.0% 25.0% \$10.0 20.0% Millions 15.0% \$5.0 10.0% 5.0% \$-0.0% \$5.0 \$6.0 \$7.0 \$8.0 \$9.0 \$10.0 \$11.0 \$12.0 \$13.0 \$14.0 \$15.0 -5.0% Millions \$(5.0) -10.0% Price Profit Margin Percent CDF (scaled)

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- It's the ROS, stupid!
 - Return On Sales (ROS) is single biggest motivating metric for contractors
- Bid ROS is a meaningless number
 - Like To-complete Cost Performance Index (TCPI) in EVM
- Percentiles (20/50/80) of ROS helpful for decision-making
 - Especially 80th for risk averse
- Mean ROS is best single metric for portfolio expectations
 - Ideally should be considered in conjunction with Cost for proper dollarweighting
- We really want *distribution* of ROS
 - Enables us to calculate percentiles, means, and other statistics
 - Requires additional computational steps, but...
- The good news is:
 - No additional cost risk analysis is required
 - "Monte's never busy"

- Why do the analytical method at all, when we can just Monte Carlo?
- Analytical method gives insight into "what is really going on"
 - Improved understanding by the analyst will help ensure proper use of automated tools
- Analytical method enables faster what-if analysis
 - Don't have to re-run the Monte Carlo every time you change parameters
- Analytical method is valuable cross-check for Monte Carlo
 - Caught input errors on two out of four Monte Carlo runs
 - Inadvertent reversal of Government/Contractor Share
 - Confusion between % and \$ for Min and Max Fee
- It's like the joke about the dog...
 - Because we can!

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- Without Ts and Cs
- Transformation of random variables!
 - We math nerds always get excited about real-world applications of something we learned in school and thought we'd never use again!
- Define random variables:
 - X = Cost
 - Y = Profit (Fee) = f(X), where f is determined by contract type
 - Bright green line from earlier contract type graphs
 - Piecewise linear function for all major contract types (FFP/FPI/CPIF/CPFF)
 - Monotonically <u>non-increasing</u> function of Cost
 - In fact, monotonically decreasing except for CPFF
 - X+Y = Price
 - Monotonically <u>non-decreasing</u> function of Cost
 - In fact, monotonically increasing except for FFP
 - Z = ROS = Y/(X+Y) = 1 X/(X+Y)
 - Monotonically <u>decreasing</u> function of Cost (for *all* contract types)

Distributions of Profit, Price, and ROS are continuous but not smooth at "break points"

Distribution of ROS – Geometric Interpretation



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• Using the Cumulative Distribution Function (CDF) and logic (outlined on the Eggspectation kiddie placemat in crayon!)

$$\begin{split} F_{Z}(z) &= P(Z \leq z) = P\left(\frac{Y}{X+Y} \leq z\right) = P\left(1 - \frac{X}{X+f(x)} \leq z\right) = \\ P\left(1 - z \leq \frac{X}{X+f(x)}\right) &= P\left(X + f(x) \leq \frac{X}{1-z}\right) = P\left(f(x) \leq x \frac{z}{1-z}\right) = \\ P(X \geq g(z)) &= 1 - P(X \leq g(z)) = 1 - F_{X}(g(z)) \end{split}$$

- The formula for g(z) depends on f(X) and hence contract type
 - Since f(X) is piecewise linear, there's always a simple solution
 - We'll enumerate the solutions for the four basic contract types
- The outlined step has interesting conceptual and geometric interpretations
 - Probability that Profit is less than profit percentage times cost! [slap forehead]
 - As z goes from 0 to 1, the line y = (z/(1-z))x traces out 90 degrees, starting from the x-axis and rotating counterclockwise to the y-axis
 - Intersects the decreasing Profit function further and further to the left
 - Hence captures a bigger and bigger chunk of the right part of the PDF of cost!
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- Using the Probability Density Function (PDF) and Jacobeans (!)
- Agrees with PDF derived from CDF from the "Easy Way"
 - Applying Chain Rule from calculus!

$$p_{Z}(z) = \frac{d}{dz} F_{Z}(z) = -F_{X}'(g(z)) \cdot g'(z) = -p_{X}(g(z)) \cdot g'(z)$$

- Top-level cost distribution is usually modeled as Normal or Lognormal
 - Assume Normal with mean mu and standard deviation sigma
 - Use p(x) for PDF and F(x) for CDF
 - X subscript to distinguish from Z subscript later for ROS distribution

 $X \sim N(\mu, \sigma)$

$$F_X(x) = \int_{-\infty}^x p_X(t) dt = \frac{1}{\sigma\sqrt{2\pi}} \int_{-\infty}^x e^{-\frac{(t-\mu)}{2\sigma^2}} dt = \Phi\left(\frac{x-\mu}{\sigma}\right)$$

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• Fixed Fee amount = TF
- Linear (constant) function
$$Y = f(x) = TF$$

$$Z = \frac{TF}{TF + X}$$

$$P\left(TF \le \left(\frac{z}{1-z}\right)X\right) = P\left(X \ge \left(\frac{1-z}{z}\right)TF\right) = 1 - P\left(X \le \left(\frac{1-z}{z}\right)TF\right)$$

$$F_{Z}(z) = 1 - F_{X}\left(\left(\frac{1-z}{z}\right)TF\right) \xrightarrow[Take]{Take} p_{Z}(z) = \frac{TF}{z^{2}} p_{X}\left(\left(\frac{1-z}{z}\right)TF\right)$$

derivative,
apply chain
rule

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Distribution of ROS – CPFF (Toy Problem)

• Percentiles (20/50/80) and mean are shown on graph



– Skew right: Mode < Median < Mean</p>

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 $F_{Z}(z) = 1 - F_{X}(TP(1-z)) \longrightarrow p_{Z}(z) = TP \cdot p_{X}(TP(1-z))$ Take derivative, apply chain rule

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Distribution of ROS – FFP (Toy Problem)

• Percentiles (20/50/80) and mean are shown on graph



– Symmetric: Mode = Median = Mean

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Incentive Formula – FPI

- Over-Target Shareline Adjustment until Point of Total Assumption (PTA)
 - Converts to FFP
- Under-Target Shareline Adjustment
- Piecewise linear function (three regimes)

$$Y = f(X) = \begin{cases} TF + CS_{under}(TC - X) & X \leq TC \\ TF - CS_{over}(X - TC) & TC < X \leq PTA \\ CP - X & X > PTA \end{cases}$$

$$X = TC \Leftrightarrow Z = \frac{TF}{TP}$$
 $X = PTA \Leftrightarrow Z = \frac{CP - PTA}{CP}$

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Distribution of ROS – FPI

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$$P\left(TF + CS_{under}(TC - X)\right) \leq \left(\frac{z}{1-z}\right) X\right) = 1 - P\left(X \leq \frac{(TF + CS_{under}TC)(1-z)}{CS_{under} + GS_{under}z}\right)$$

$$P\left(TF - CS_{over}(X - TC)\right) \leq \left(\frac{z}{1-z}\right) X\right) = 1 - P\left(X \leq \frac{(TF + CS_{over}TC)(1-z)}{CS_{over} + GS_{over}z}\right)$$

$$P\left(CP - X \leq \left(\frac{z}{1-z}\right) X\right) = 1 - P(X \leq (1-z)CP)$$

$$F_{Z}(z) = \begin{cases} 1 - F_{X}\left(\frac{(TF + CS_{under}TC)(1-z)}{CS_{under} + GS_{under}z}\right) & z \geq \frac{TF}{TP} \\ 1 - F_{X}\left(\frac{(TF + CS_{over}TC)(1-z)}{CS_{over} + GS_{over}z}\right) & \frac{CP - PTA}{CP} \leq z < \frac{TF}{TP} \\ 1 - F_{X}\left((1-z)CP\right) & z < \frac{CP - PTA}{CP} \end{cases}$$

Distribution of ROS – FPI





Distribution of ROS – FPI (Toy Problem)

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Presented at the 2009 ISPA/SCEA Joint Annual Conference and Training Workshop - www.iceaaonline.com Incentive Formula – CPIF NORTHROP GRUMMAN

- Over-Target Shareline Adjustment down to Min Fee • Converts to CPFF
- Under-Target Shareline Adjustment up to Max Fee •
 - Converts to CPFF
- Piecewise linear function (four regimes) •

$$Y = f(X) = \begin{cases} MF & X \leq RIE_{low} \\ TF + CS_{under}(TC - X) & RIE_{low} < X \leq TC \\ TF - CS_{over}(X - TC) & TC < X \leq RIE_{high} \\ MF & X > RIE_{high} \end{cases}$$

$$X = RIE_{low} \Leftrightarrow Z = \frac{MF}{RIE_{low} + MF} & X = TC \Leftrightarrow Z = \frac{TF}{TP} \end{cases}$$

$$X = RIE_{high} \Leftrightarrow Z = \frac{MF}{RIE_{high} + MF}$$

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Distribution of ROS – CPIF

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$$P\left(MF\right) \leq \left(\frac{z}{1-z}\right)X\right) = 1 - P\left(X \leq \left(\frac{1-z}{z}\right)MF\right) \qquad P\left(mF\right) \leq \left(\frac{z}{1-z}\right)X\right) = 1 - P\left(X \leq \left(\frac{1-z}{z}\right)mF\right)$$

$$P\left(TF + CS_{under}(TC - X)\right) \leq \left(\frac{z}{1 - z}\right)X = 1 - P\left(X \leq \frac{(TF + CS_{under}TC)(1 - z)}{CS_{under} + GS_{under}Z}\right)$$

$$P\left(TF - CS_{over}(X - TC)\right) \le \left(\frac{z}{1 - z}\right) X = 1 - P\left(X \le \frac{(TF + CS_{over}TC)(1 - z)}{CS_{over} + GS_{over}z}\right)$$

$$F_{Z}(z) = \begin{cases} 1 - F_{X}\left(\left(\frac{1-z}{z}\right)MF\right) & z \ge \frac{MF}{RIE_{low} + MF} \\ 1 - F_{X}\left(\frac{(TF + CS_{under}TC)(1-z)}{CS_{under} + GS_{under}z}\right) & \frac{TF}{TP} \le z < \frac{MF}{RIE_{low} + MF} \\ 1 - F_{X}\left(\frac{(TF + CS_{over}TC)(1-z)}{CS_{over} + GS_{over}z}\right) & \frac{mF}{RIE_{high} + mF} \le z < \frac{TF}{TP} \\ 1 - F_{X}\left(\left(\frac{1-z}{z}\right)mF\right) & z < \frac{mF}{RIE_{high} + mF} \end{cases}$$

Distribution of ROS – CPIF



$$p_{z}(z) = \begin{cases} \frac{MF}{z^{2}} p_{x}\left(\left(\frac{1-z}{z}\right)MF\right) & z \ge \frac{MF}{RIE_{low} + MF} \\ \left(\frac{TF + CS_{under}TC}{(CS_{under} + GS_{under}z)^{2}}\right) p_{x}\left(\frac{(TF + CS_{under}TC)(1-z)}{CS_{under} + GS_{under}z}\right) & \frac{TF}{TP} \le z < \frac{MF}{RIE_{low} + MF} \\ \left(\frac{TF + CS_{over}TC}{(CS_{over} + GS_{over}z)^{2}}\right) p_{x}\left(\frac{(TF + CS_{over}TC)(1-z)}{CS_{over} + GS_{over}z}\right) & \frac{mF}{RIE_{high} + mF} \le z < \frac{TF}{TP} \\ \frac{mF}{z^{2}} p_{x}\left(\left(\frac{1-z}{z}\right)mF\right) & z < \frac{mF}{RIE_{high} + mF} \end{cases}$$

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Distribution of ROS – CPIF (Toy Problem)

• Percentiles (20/50/80) and mean are shown on graph



– Skew right: Mode < Median < Mean</p>

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- Without Ts & Cs
- Monte Carlo simulation results agree with analytical results!
 - Even at 100 trials (gray squiggle on graphs), close alignment with true ROS distribution
 - At 10,000 trials (thin black curve), agreement is much more precise
 - May be slight discrepancies in means due to extreme values
 - Limitation of spreadsheet calculations for analytical case

Distribution of ROS – Toy Problem Comparison



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Distribution of ROS – Pathological Cases



- Comparison graphs for cases:
 - Base case: As previously shown
 - Aggressive cost: True base cost is \$11.5M instead of \$10.0M
 - Padded cost: True base cost is \$8.5M instead of \$10.0M
 - Understated variability: True standard deviation is \$3.0M instead of \$1.5M
- Summary table across all contract types:

| MONTE CARLO | | | | | | | | | | | | | | | | |
|--------------------------|-------------------|-------|-------|----------------------|-------|-------|---------------------------|-------|--------|------|-------------------------|------|--------|-------|-------|-------|
| | Base case (\$10M) | | | Padded cost (\$8.5M) | | | Aggressive cost (\$11.5M) | | | | Understated variability | | | | | |
| | FFP | FPI | CPIF | CPFF | FFP | FPI | CPIF | CPFF | FFP | FPI | CPIF | CPFF | FFP | FPI | CPIF | CPFF |
| 20th percentile | -2.2% | 5.1% | 5.2% | 8.1% | 11.4% | 10.5% | 10.3% | 9.3% | -16.0% | 1.3% | 2.3% | 7.3% | -13.6% | 2.0% | 2.4% | 7.4% |
| median (50th percentile) | 8.9% | 9.1% | 9.0% | 9.1% | 22.9% | 18.2% | 18.2% | 10.5% | -4.6% | 4.6% | 4.6% | 8.0% | 9.4% | 9.1% | 9.6% | 9.1% |
| mean | 9.0% | 11.0% | 10.6% | 9.3% | 22.8% | 19.1% | 16.6% | 10.8% | -4.5% | 4.4% | 5.8% | 8.1% | 9.3% | 12.5% | 12.5% | 7.5% |
| 80th percentile | 20.3% | 16.8% | 16.7% | 10.2% | 34.2% | 26.9% | 21.6% | 12.1% | 6.9% | 8.4% | 8.3% | 8.9% | 32.0% | 25.4% | 21.2% | 11.9% |

FFP – Pathological Cases





FPI – Pathological Cases





CPIF – Pathological Cases

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CPFF – Pathological Cases



Terms and Conditions (Ts & Cs)



- Oftentimes, expected cost growth is simply applied to the fee structure being proposed for the program
 - However, it is important to consider any terms and conditions (Ts & Cs) of the contract that may mitigate cost growth
- Although cost growth may be likely to occur, margin impacts may be mitigated through T&Cs
 - Cost Growth does not always equal Margin Loss
- Examples include:
 - Late delivery of GFE that causes cost and schedule growth
 - Catastrophic Escalation
 - Changes in threat or requirements
- It is sometimes possible to isolate uncertainty and cost growth attributable to these risks and model their margin impacts appropriately

Ts and Cs Impact on the S-Curve



- When you sort by on-the-shareline cost (green bars), off-the-shareline cost (red bars) and total cost are not in order
 - Unless there is perfect correlation
 - Different trials from the Monte Carlo produce the percentiles of interest for different quantities



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- Monte Carlo simulation example with Ts & Cs
 - Base contract with symmetric cost uncertainty
 - Single risk mitigated off the shareline with no fee
 - Scenario 1 (easier): FFP base with normal risk
 - Scenario 2 (harder): FPI base with triangular risk
- <u>Case 1</u>: independent risks (e.g., escalation completely mitigated)
 - Thumbnail sketch of analytic approach, turns into a 2-variable integral!
 - Pairings of on-shareline and off-shareline costs that produce a given ROS
- <u>Case 2</u>: correlated risks (e.g., escalation partially mitigated)
 - Too hard, and Monte's never busy!
- How to put your point in the cross-hairs
 - Pull 80th percentile Cost and 20th percentile ROS from the Monte Carlo
 - Compute ROS at 80th percentile Cost
 - Add off-shareline cost needed to lower ROS to 20th percentile ROS

Scenario 1: Two S-Curves for Cost

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Scenario 1: S-Curve for ROS

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Scenario 1: ROS vs. (On-the-Shareline) Cost



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- Presence of mitigating Ts & Cs destroys the one-to-one correspondence of cost and ROS
 - You want the 20th percentile ROS, not the ROS at the 80th percentile of cost!
- We recommend looking at the <u>distribution</u> of ROS
 - Monte Carlo should generally suffice
- As with Earned Value Management (EVM), Contracts would benefit from application of quantitative techniques and data analysis from Cost
 - More thoughtful and appropriate implementation of contact types to the mutual benefit of government and contractor
 - Too many *apparent* "levers" cloud the fact that there are very few *real* levers
- Next steps:
 - Risk-based modeling of Cost and ROS at a portfolio level
 - More thorough development of analytical cases (for "fun")
 - Universal Contract Type! (see coda)

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Coda: Universal Contract Type

- Minimal Specifications:
 - Target Cost and Target Profit (Fee) (which together determine Target Price)
 - Optimistic and Pessimistic Costs
 - Shareline in each of four regimes

$$FFP = \left(TC, TF, TC - \xi, TC + \xi, \frac{0}{100}, \frac{0}{100}, \frac{0}{100}, \frac{0}{100}\right)$$

$$FPI = \left(TC, TF, TC - \xi, PTA, \frac{GS_{under}}{CS_{under}}, \frac{GS_{under}}{CS_{under}}, \frac{GS_{over}}{CS_{over}}, \frac{0}{100}\right)$$

$$CPIF = \left(TC, TF, RIE_{low}, RIE_{high}, \frac{100}{0}, \frac{GS_{under}}{CS_{under}}, \frac{GS_{over}}{CS_{over}}, \frac{100}{0}\right)$$

$$CPFF = \left(TC, TF, TC - \xi, TC + \xi, \frac{100}{0}, \frac{100}{0}, \frac{100}{0}, \frac{100}{0}\right)$$

Cadenza: The Proverbial Cocktail Napkin

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