

Quantum Modeling of Project Cost and Schedule

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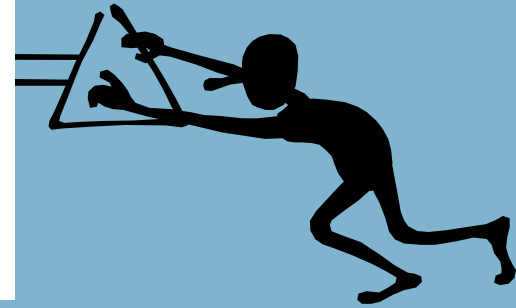
2008 Joint ISPA/SCEA Annual Conference

Commercial Companies Project Statistics

Overall project statistics: 25% fail completely, **50%** end up late or over budget (*PwC, 2005*)

IT projects: **31%** cancelled before completion; 88% run over schedule, 222% cost overrun (*CSC Corp. 2005*).

Capital Oil/Gas: 35% exceed time, **38%** exceed budget (*BAH, 2007*)



Underestimating Costs in Public Works Projects: *Error or Lie?*

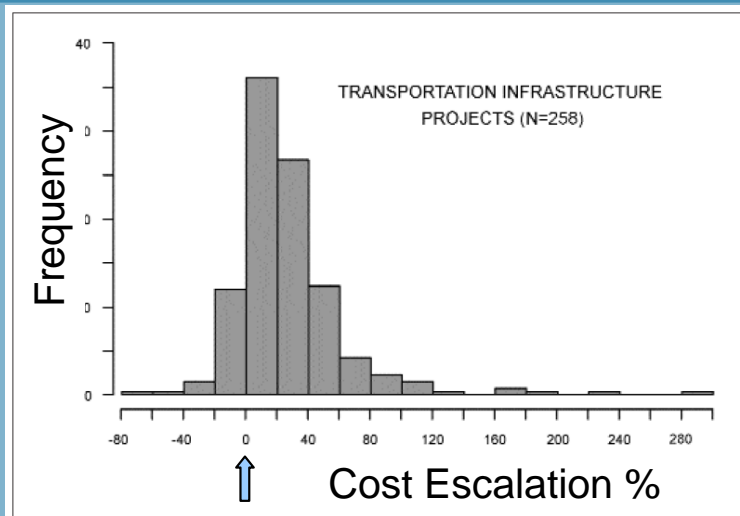


FIGURE 1. Inaccuracy of cost estimates in 258 transportation infrastructure projects (fixed prices).

“Xxxx...found that a pattern of highly misleading forecasts of costs and patronage could not be explained by technical issues and were best explained by lying”

Flyvbjerg, Holm, Buhl, APA Journal, 2002, No. 3

Cost/Time Underestimate in NASA & DoD Projects

Study	Cost/Budget Growth		% overruns
	Average	Median	
NASA in the 90s	36%	26%	78%
NASA in the 70s	43%	26%	75%
NASA in the 80s			
Gruhl study	61%	50%	95%
GAO study	83%	60%	89%
DoD	45%	27%	76%

Source: Schaffer, 2004

Risk and Decisions of Engineers

- **Engineers have choices in how to meet challenging performance requirements**
 - Multiple ways to program a source line of S/W code
 - Multiple ways to design an application specific integrated circuit
 - Multiple ways to solve a structural strength issue
 - Multiple ways to meet a propulsion requirement
 - etc.
- **Some choices result in low or high cost**
- **Some choices result in short or long durations**
- **Additionally, choices by an engineer on one subsystem/component influence choices by other engineers on other subsystems/components**
- **Bottom line: There is uncertainty in specific decisions & their effects on overall project cost and schedule**

Quantum Mechanics

- **The study and prediction of elementary particle behavior**
 - e.g., photons, electrons, neutrons, neutrinos, quarks, etc.
- **However, can't predict individual elementary particle behavior – only aggregate elementary particle behavior**
- **And....only statistically**
 - Can't ever predict exact location of an electron
 - Only can say there is a probability that electrons (plural) will be in a specific location at a specific time with a certain probabilistic confidence
- **So, what's the bridge between monte carlo- and quantum mechanics-based risk analysis?**

Individual Engineer Decisions as Bridge

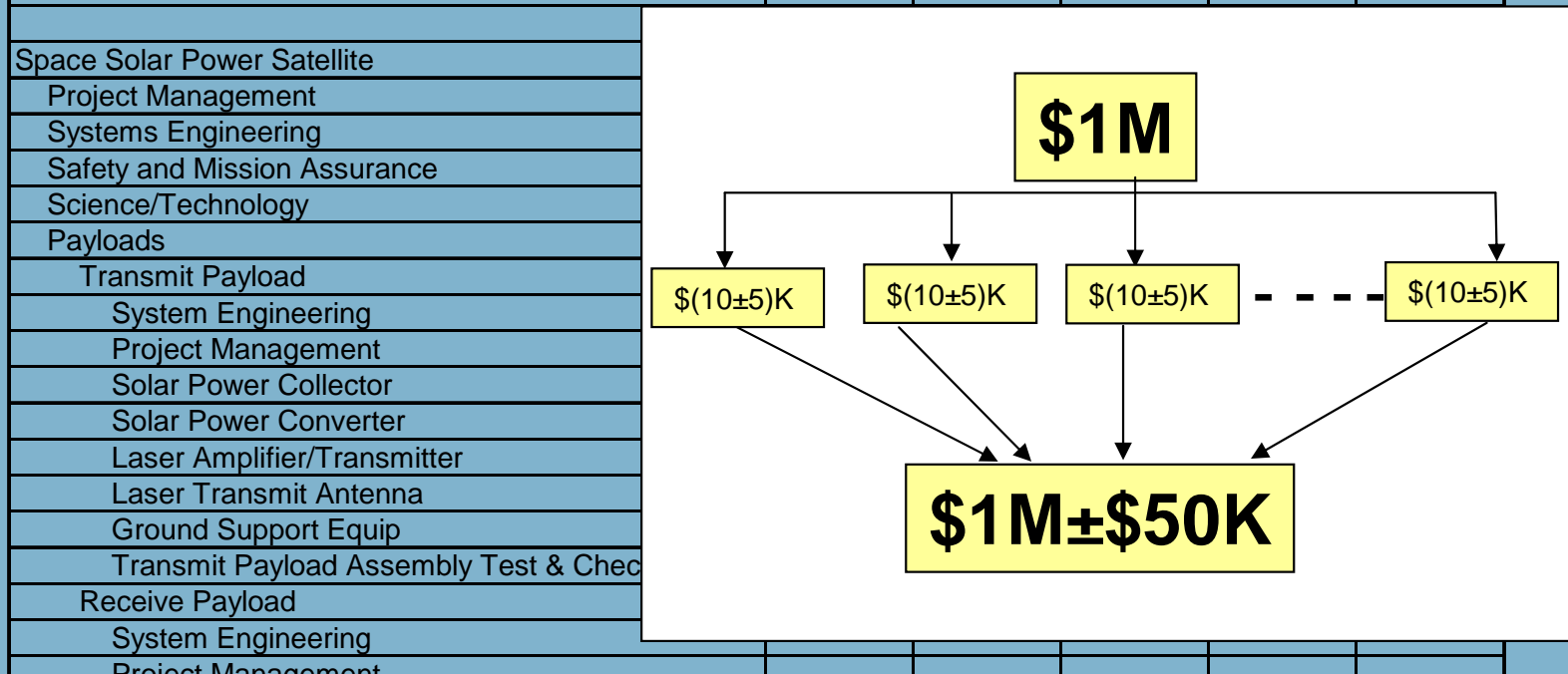
- **Quantum mechanics deals with individual elementary particles as an aggregation, statistically**
- **Monte Carlo simulation deals with results of individual engineer decisions as an aggregation, statistically**
- ***Elementary particles are equivalent to individual engineers***
- ***Each have a “mind of their own”***
- **Quantum mechanics statistically predicts confidence level of the location of elementary particles in space dimension**
- **Monte Carlo statistically predicts confidence level of the location of result of thousands of engineer decisions in the cost and time dimensions**
- ***Only the math is different***

Only the Math is Different

- **Monte Carlo uses simulation math that works on low-ML-high estimates of cost or duration (assuming triangular distributions)**
 - Produces probability density function and cumulative distribution function
- **Quantum mechanics uses math of wave propagation**
 - Produces probability density function and cumulative distribution function

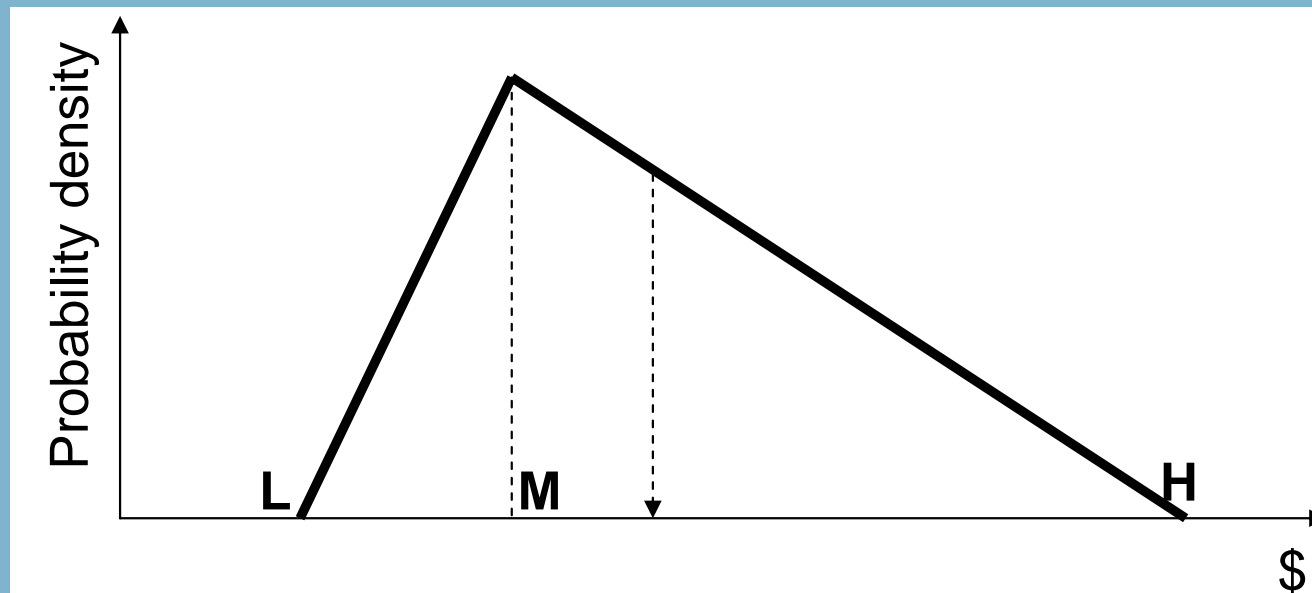
Why Cost Estimate by Project Sub-Division does not Work?

SPACE SOLAR POWER SATELLITE SYSTEM					
Work Breakdown Structure (WBS)	FY2008	FY2009	FY2010	FY2011	FY2012
		▲		▲	
		SRR		SDR	



- Full uncertainty $\Delta = \delta\sqrt{N}$;
- For real plan, Monte Carlo simulation yields exact distribution;
- **Where 30%-100% error comes from?**

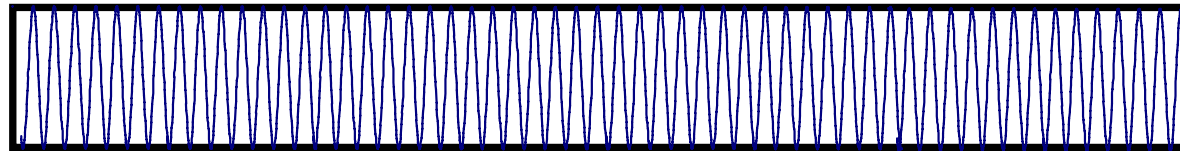
Why is Distribution Function Asymmetric?



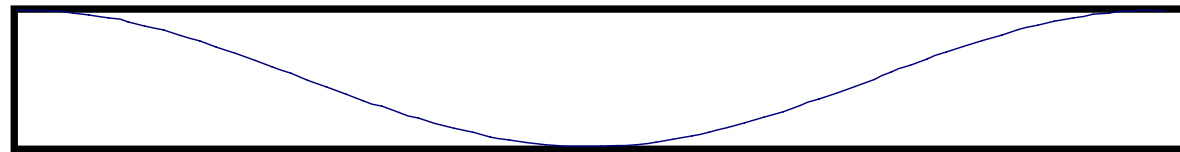
- This type of activity distribution function is needed to fit Monte Carlo simulation results, but why?
- The answer is **Time Factor**, restricting task completion within project schedule, and **Uncertainty of Human Task**

Task Activity Cycles

Machine Task

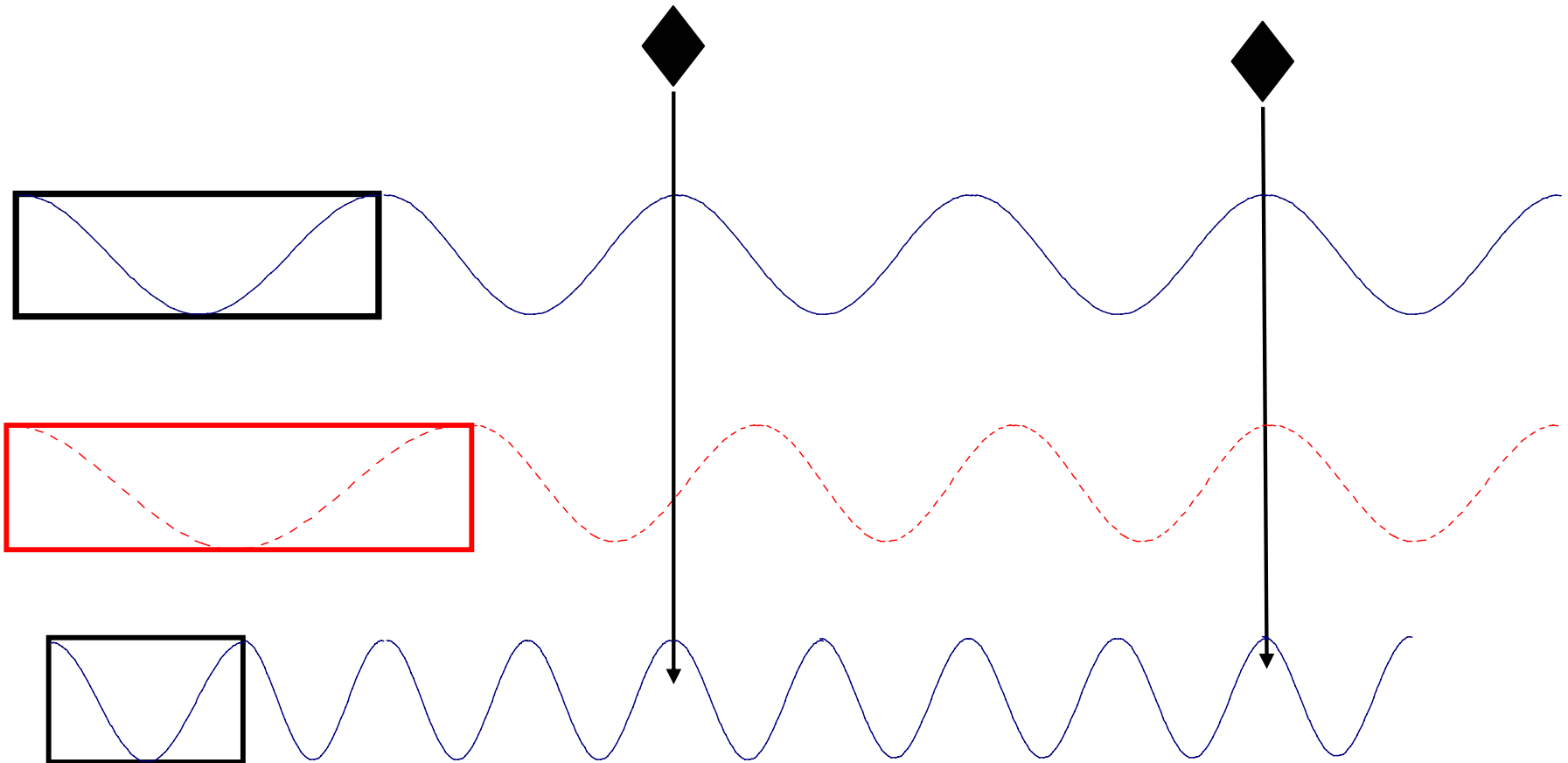


Human Task



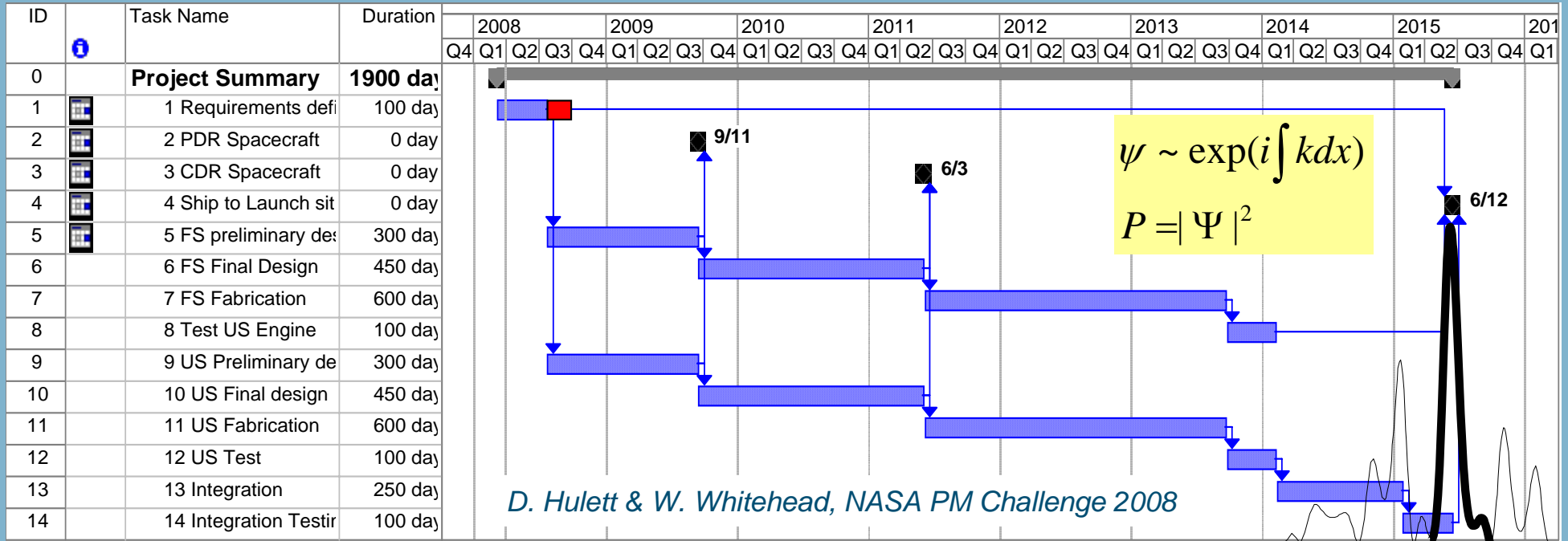
In machine tasks, the number of activity cycles is unlimited
Human tasks have a small number of cycles, usually one

Task Aggregation at Milestone (Activity Waves)

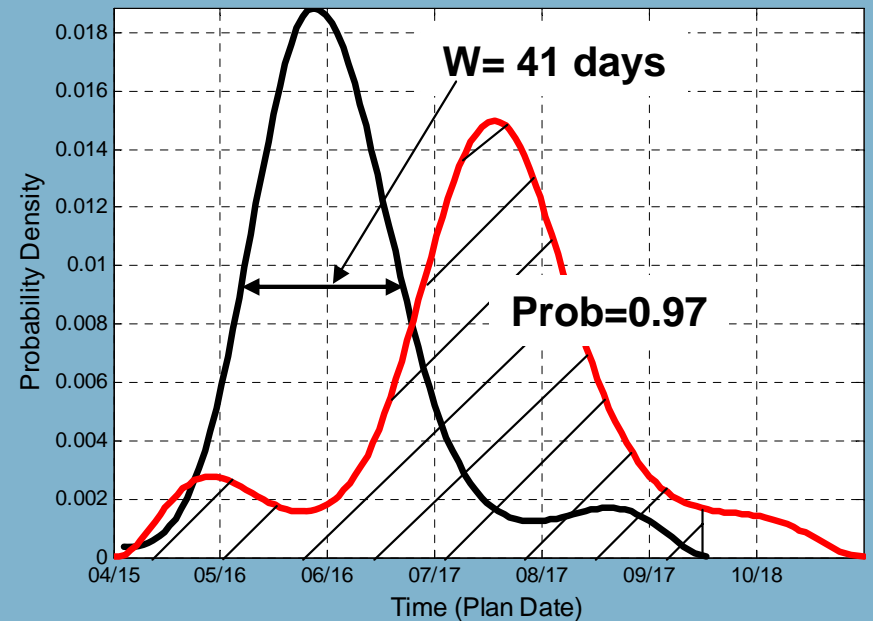


- Tasks have to be dragged to milestone and added coherently
- Human and machine tasks are similar if uncertainty is low

Quantum Model



Scaled by risks, milestone width W provides universal unit of task delay.

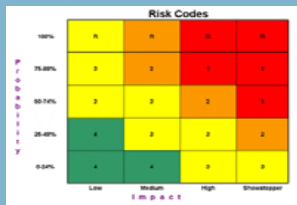
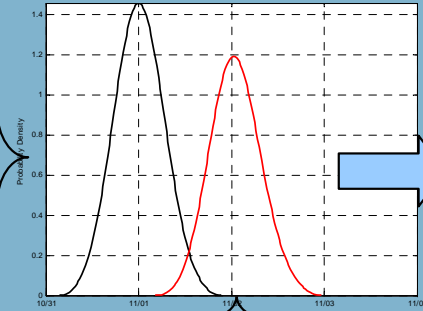


Risks Affect Milestone Directly

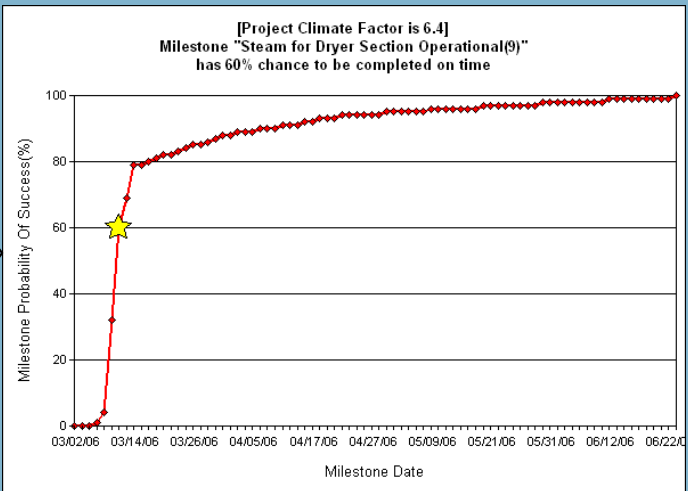
Aggregate Tasks

ID	Task Name	Duration	Start	Finish	Predecessors
18	Sam. 4	198 days	Mon 1/3/05	Wed 10/5/05	
19	Sa	6 days	Mon 1/3/05	Mon 1/10/05	2
20	Sa	5 days	Tue 1/11/05	Mon 1/17/05	19
21	Sa	35 days	Tue 1/18/05	Mon 3/7/05	3
22	Sa	10 days	Tue 3/8/05	Mon 3/21/05	4
23	Sa	20 days	Tue 3/8/05	Mon 4/4/05	4
24	Sa	25 days	Tue 4/5/05	Mon 5/9/05	5
25	Sa	10 days	Tue 4/5/05	Mon 4/18/05	5
26	Sa	4 days	Tue 7/26/05	Fri 7/29/05	8FS+20 days
27	Sa	25 days	Tue 6/14/05	Mon 7/18/05	8FS-10 days
28	Sa	15 days	Tue 7/19/05	Mon 8/8/05	9
29	Sa	1 day	Tue 7/19/05	Tue 7/19/05	9
30	Sa	4 days	Tue 7/19/05	Fri 7/22/05	9
31	Sa	9 days	Tue 8/30/05	Fri 9/9/05	13
32	Sa	5 days	Fri 9/2/05	Thu 9/8/05	
33	Sa	2 days	Fri 9/16/05	Mon 9/19/05	15
34	Sa	1 day	Tue 9/20/05	Tue 9/20/05	16
35	Sa	6 days	Tue 9/20/05	Tue 9/27/05	16
36	Sa	1 day	Tue 10/4/05	Tue 10/4/05	16FS+10 days

Qtr 1, 2005	Qtr 2, 2005	Qtr 3, 2005	Qtr 4, 2005
Dec	Jan	Feb	Mar
Apr	May	Jun	Jul
Aug	Sep	Oct	

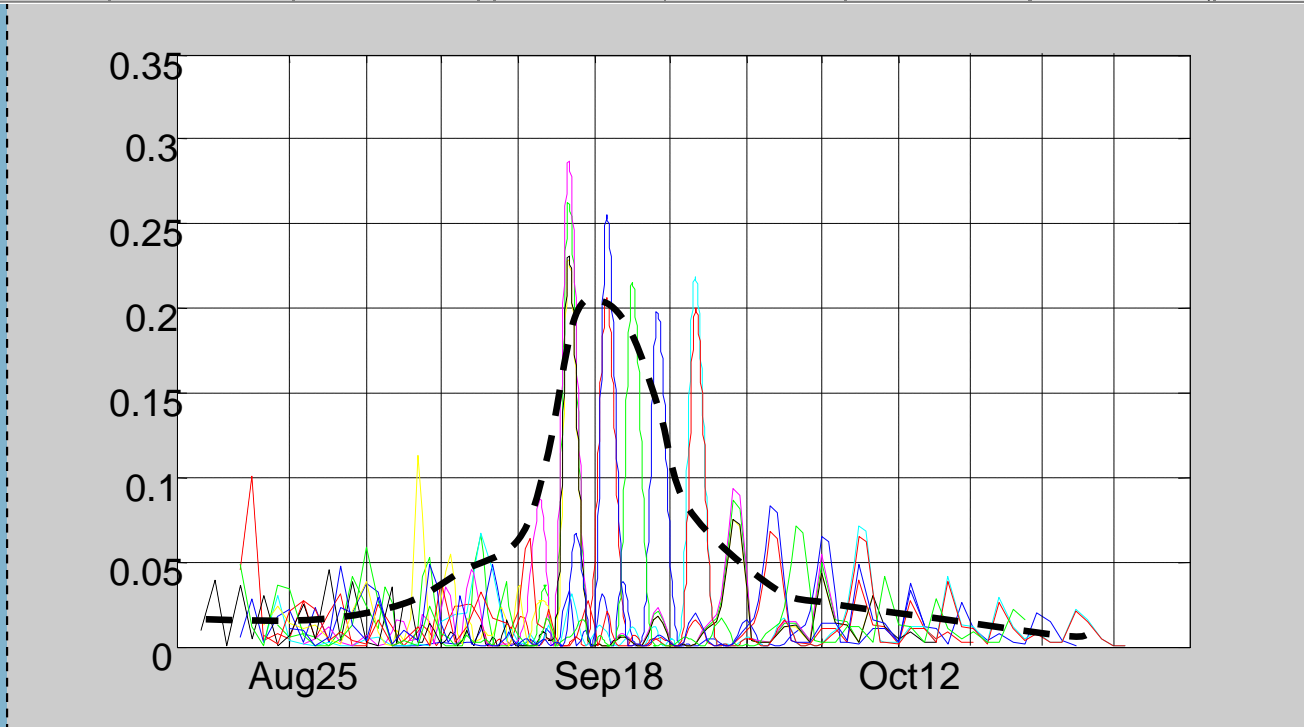
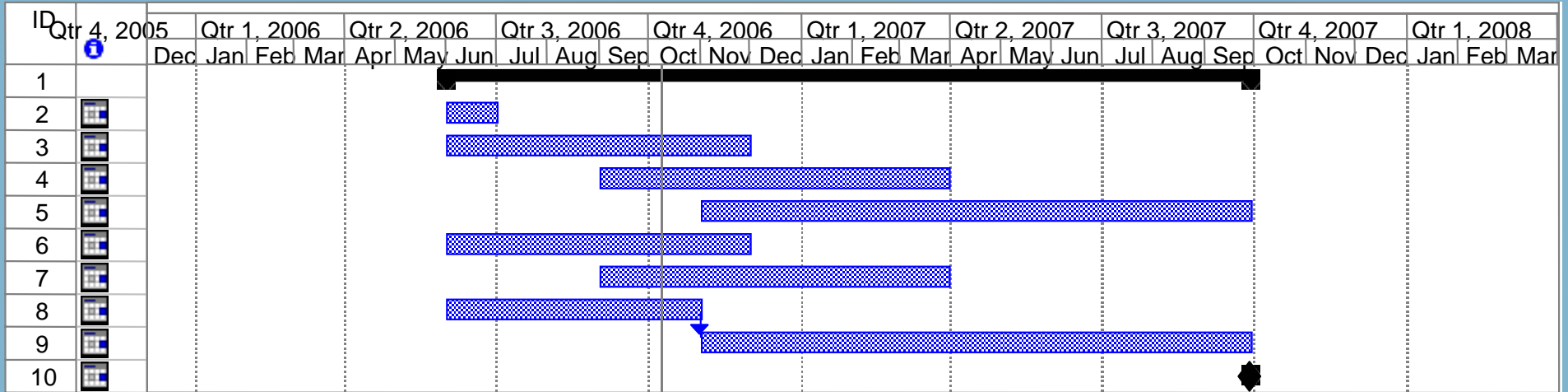


Calculate Probability

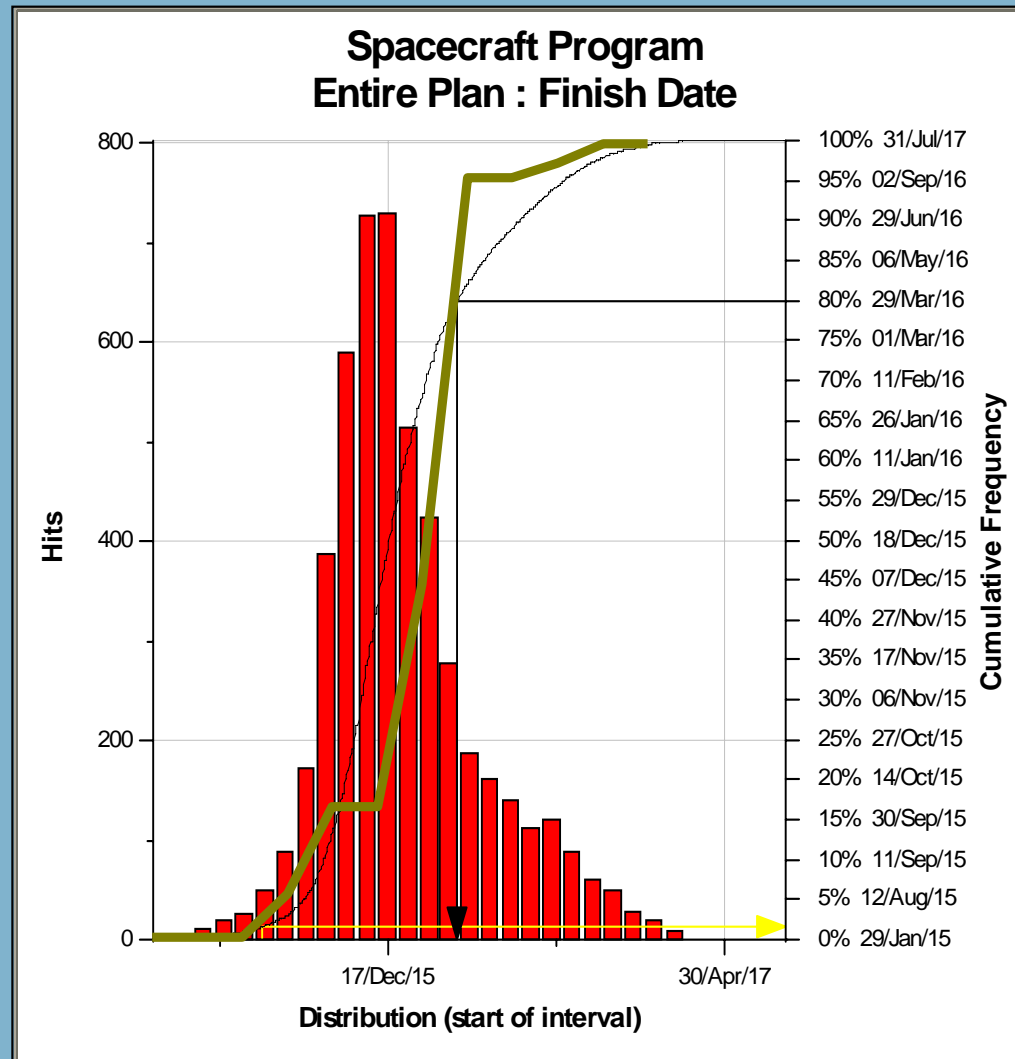


Apply Risks

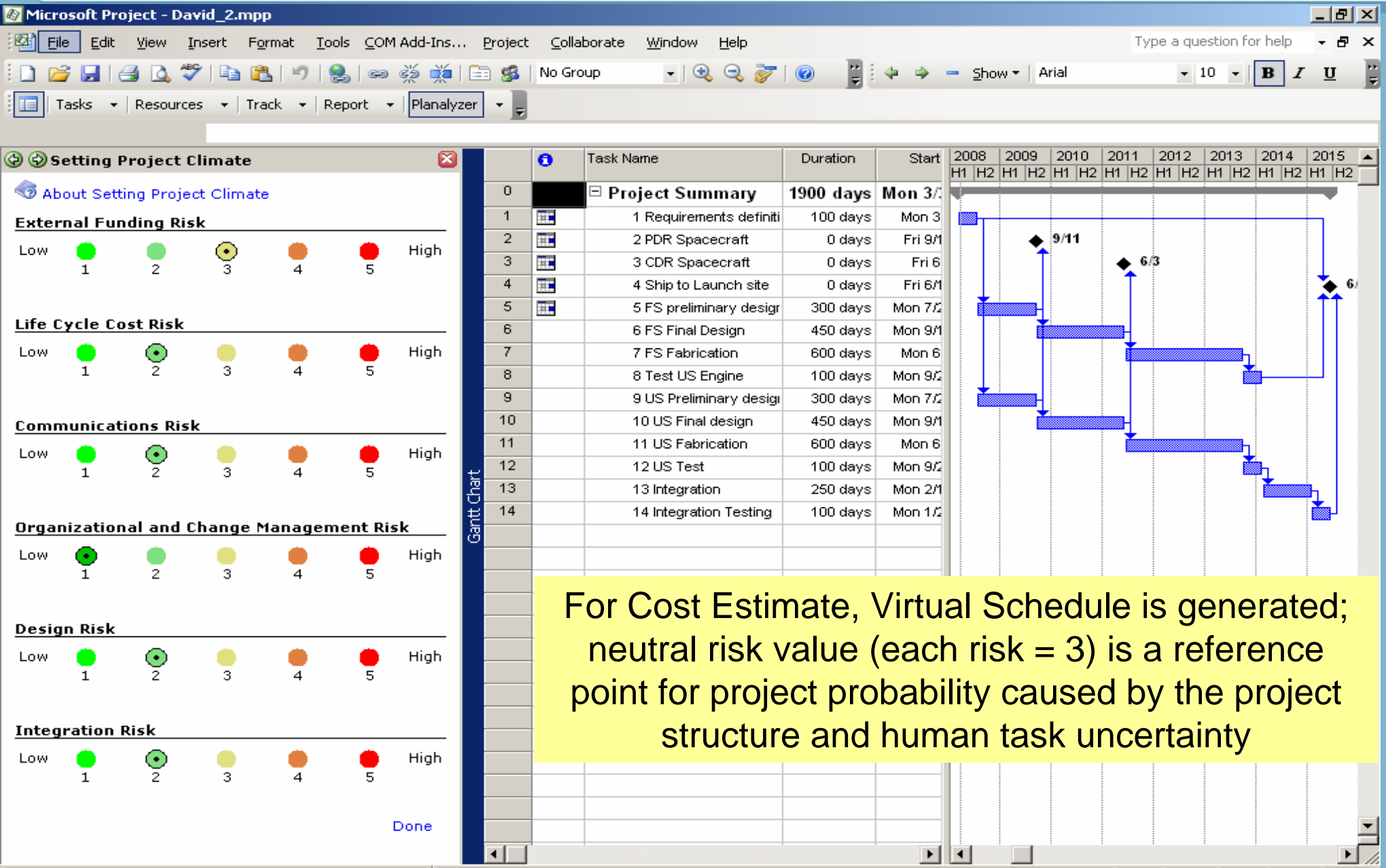
Time Constraint Causes Distribution Function Asymmetry



Comparison with Monte Carlo Simulations



Qualitative Risks Assessment



Example: High-Level Plan to Build House

Microsoft Project - House_Sum_Sum.mpp

File Edit View Insert Format Tools COM Add-Ins... Project Collaborate Window Help

Tasks Resources Track Report Planalyzer

1 day?

Analyze Your Project

Refresh

About Analyzing Your Project

- There are **0%** task assignment errors in your file
- On scale from 1 (easy) to 10 (difficult), project climate factor is **5**

0 milestones have <50% chance to succeed. Click on ID# for details:

ID	Milestone Probability (%)	Milestone Name	Finish	Date Uncertainty (days)
13	89	Project sign-off		1.4

Task Name	Duration	Start
Foundation	13 days	Fri 7/27/0
Ground work	6 days	Fri 7/27/0
Concrete	7 days	Mon 8/6/0
Frame/Roof	22 days	Wed 8/15/0
Inside Installation	27 days	Tue 9/4/0
Installation	5 days	Tue 9/4/0
Drywall/Flooring	10 days	Tue 9/11/0
Certifications	5 days	Thu 9/20/0
Carpet/Appliecie	12 days	Tue 9/25/0
Landscape	11 days	Mon 9/10/0
A.A. Move In	2 days	Thu 10/11/0
Project sign-off	0 days	Fri 10/19/0

Effect of Date Slip: Project sign-off(13)

Export Print Help

[Project Climate Factor is 5]
Milestone "Project sign-off(13)"
has 89% chance to be completed on time

Date	Probability (%)
10/11/07	0
10/18/07	89
10/25/07	90
11/01/07	92
11/08/07	95

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start House_Sum_Sum.mpp Effect of Date Slip: Pr... 7:16 PM

Project Evolves: Detailed Plan to Build House

Microsoft Project - House_Sum.mpp
Type a question for help

File Edit View Insert Format Tools COM Add-Ins... Project Collaborate Window Help

Tasks Resources Track Report Analyzer

Analyze Your Project

Refresh

About Analyzing Your Project

- There are **0%** task assignment errors in your file
- On scale from 1 (easy) to 10 (difficult), project climate factor is **5**

1 milestones have <50% chance to succeed. Click on ID# for details:

ID	Milestone Probability (%)	Milestone Name	Finish	Date Uncertainty (days)
38	42	Project sign-off		0.6

Task Name	Duration	Start
1 A. Sign Contract	1 day	Thu 7/26/07
2 Foundation	13 days	Fri 7/27/07
3 Ground Work	6 days	Fri 7/27/07
4 B. Clear Site	4 days	Fri 7/27/07
5 C. Excavate Basement	2 days	Thu 8/2/07
6 H. Temporary Electrical	1 day	Thu 8/2/07
7 Concrete	7 days	Mon 8/6/07
8 Set Forms	2 days	Mon 8/6/07
9 E. Pour foundation	2 days	Wed 8/8/07
10 F. Strip Forms /Waterpr	2 days	Fri 8/10/07
11 G. Backfill	1 day	Tue 8/14/07
12 Frame/Roof	22 days	Tue 8/14/07
13 I. Frame House	11 days	Tue 8/14/07
L. Install Windows / Doors	3 days	Wed 8/29/07
J. Sheet /Tar Roof	4 days	Wed 8/29/07
K. Shingle Roof	3 days	Mon 9/10/07
M. Lay Bricks / Install Siding	5 days	Mon 9/3/07
Inside Work/Installation	27 days	Tue 9/4/07
Installation	5 days	Tue 9/4/07
O. Instal Rough Plumbin;	4 days	Tue 9/4/07
P. Install Heating / Air Ct	5 days	Tue 9/4/07
N. Install Rough Electric;	4 days	Tue 9/4/07
Drywall/flooring	10 days	Tue 9/11/07
Q. Drywall	7 days	Tue 9/11/07
R. Flooring	3 days	Thu 9/20/07
Certifications	5 days	Thu 9/20/07
T. Final Electrical / Sertit	2 days	Thu 9/20/07
U. Final Plumbing / Sertit	2 days	Tue 9/25/07
Carpet/Apliences	12 days	Tue 9/25/07

Effect of Date Slip: Project sign-off(38)

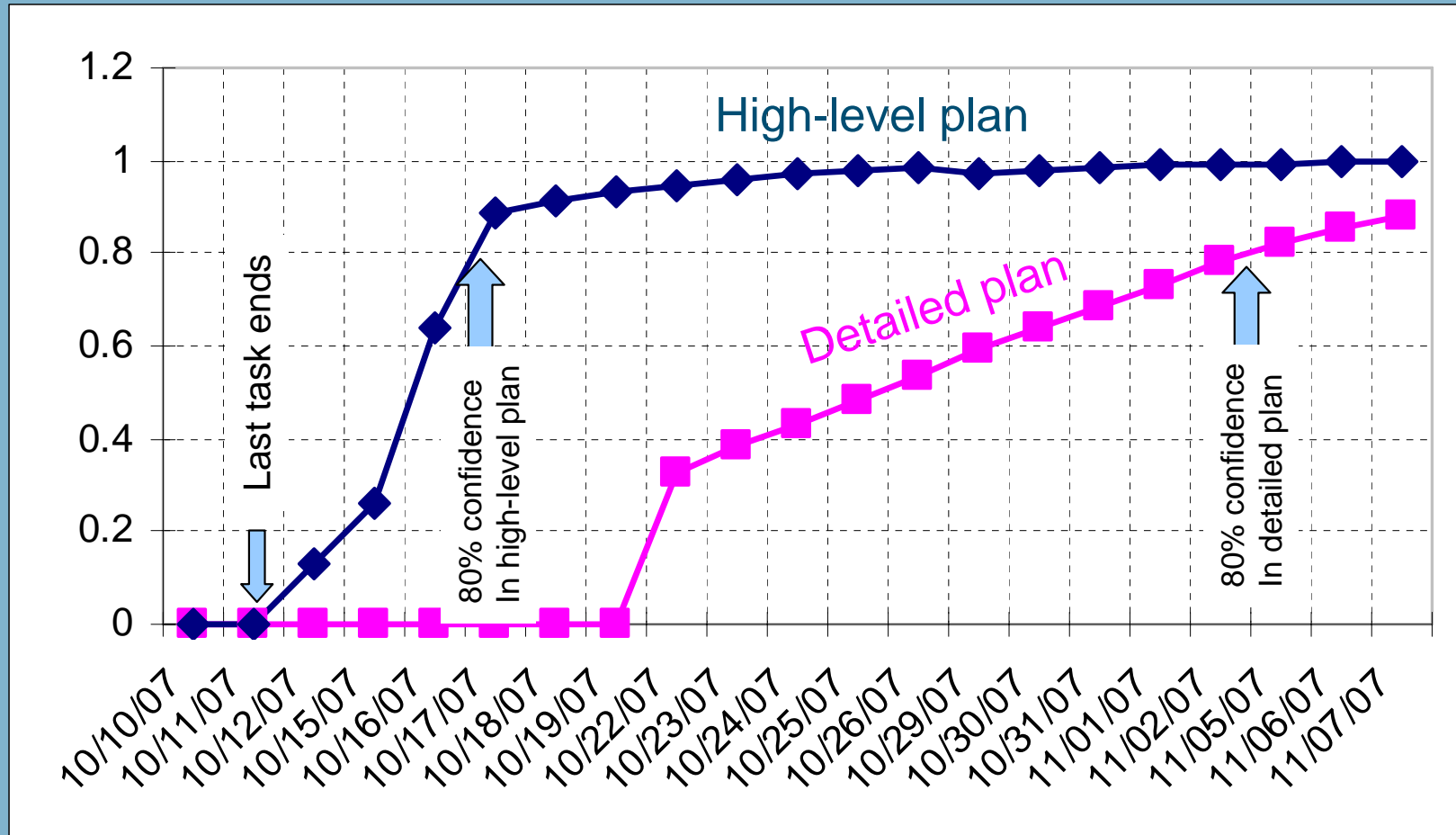
Export Print Help

[Project Climate Factor is 5]
Milestone "Project sign-off(38)"
has 42% chance to be completed on time

Milestone Date	Milestone Probability of Success (%)
10/17/07	42
10/24/07	55
10/31/07	70
11/07/07	85
11/14/07	95
11/21/07	98
11/28/07	99

EXT CAPS NUM SCRL OVR
start
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House_Sum.mpp
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S-curve Evolution



Summary: Cost and Schedule are Related

- Cost has to be considered together with schedule
- Human tasks are well presented by quantum model
- Asymmetry of probability density is due to project time constraint, not asymmetry of individual activities
- Approach supports fast accumulation of knowledge, improves predictability of cost and project performance