

Targeting Affordability and Controlling Cost Growth through Should-Cost Analysis

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Secretary Carter Memorandum

On September 14th 2010 The Honorable Ashton B. Carter; Under Secretary of Defense for Acquisition, Technology and Logistics, released a memorandum addressed to the acquisition professionals of the Department of Defense. The primary thrust of the memorandum was the current need for greater efficiency and productivity in defense spending.

Secretary Carter provided guidance organized into five initiatives ¹:

- Target Affordability and Control Cost Growth
- Incentivize Productivity and Innovation in Industry
- Promote Real Competition
- Improve Tradecraft in Services Acquisition
- Reduce Non-Productive Processes and Bureaucracy.
- **Notes:** 1 Memorandum for Acquisition Professionals: SUBJECT: Better Buying Power for Obtaining Greater Efficiency and Productivity in Defense Spending (Washington, D.C Sep 14 2010).

2 - Memorandum for Secretaries of the Military Departments / Directors of the Defense Agencies: SUBJECT: Implementation Directive for Better Buying Power – Obtaining Greater Efficiency and Productivity in Defense Spending (Washington, D.C Nov 3 2010).

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Secretary Carter's Guidance Summarized

Initiative #1

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- Focus on affordability
- Drive to obtain cost control
- Improve production rates
- Use Will Cost / Should Cost Management to drive productivity
 - Use should cost analysis to negotiate productivity improvements
 - Scrutinize every element of program cost to assess the contractor's ability to reduce cost year to year



Guidance Roadmap

Target Affordability and Control Cost Growth

- Mandate affordability as a requirement • At Milestone A set affordability target as a Key
- Performance Parameter
- At Milestone B establish engineering trades showing boursething score charactering the levest nost Drive productivity growth through Will Cost/Should Cost

- Employee within w

- Make production rates economical and hold them stable
- Set shorter program timelines and manage to them

Incentivize Productivity & Innovation in Industry

- Reward contractors for successful supply chain and indirect expense management
- Increase the use of FPIF contract type where appropriate using a 50/50 share line and 120 percent ceiling as a point of departure
- Adjust progress payments to incentivize performance
- Extend the Navy's Preferred Supplier Program to a DoD-wide pilot
- Reinvigorate industry's independent research and development and protect the defense technology base

Promote Real Competition

- Present a competitive strategy at each program milestone
- Remove obstacles to competition
 Allow reasonable time to bid
 - Require non-certified cost and pricing data on single offers
- Require open system architectures and set rules for acquisition of technical data rights
- Increase dynamic small business role in defense
- marketplace competition

Sept 14, 2010

Improve Tradecraft in Services Acquisition - Create a senior manager for acquisition of services in each component, following the Air Force's example

- Adopt uniform taxonomy for different types of services
- Address causes of poor tradecraft in services acquisition
 - Assist users of services to define requirements and prevent creep via requirements templates
 - Assist users of services to conduct market research to support competition and pricing
 - Enhance competition by requiring more frequent re-compete of knowledge-based services
 - Limit the use of time and materials and award fee contracts for services
 - Require that services contracts exceeding \$1B contain cost efficiency objectives
- Increase small business participation in providing services

Reduce Non-Productive Processes and Bureaucracy

- Reduce the number of OSD-level reviews to those necessary to support major investment decisions or to uncover and respond to significant program execution issues
- Eliminate low-value-added statutory processes
- Reduce by half the volume and cost of internal and congressional reports
- Reduce non-value-added overhead imposed on industry
- Align DCMA and DCAA processes to ensure work is complementary
- Increase use of Forward Pricing Rate Recommendations (FPRRs) to reduce administrative costs



Definitions Should Cost (Analysis)

- Approximation of a contract-price, developed by the customer's accounting, engineering, procurement, and other costing staff. The staff conducts a thorough, in-depth review of the contractor's plan to identify and eliminate inefficiencies and diseconomies, and quantifies their effect on the total cost of the project. The resulting cost figure is the should-cost estimate.¹
- Practical Guidance on Using Should Cost / Will Cost set of contract Pricing that employs an integrated team of Government Procurement cost and st review and Evaluation of a program at the contractor's plant. Its purpose is Analysis to achieve efficiencies and affordability wicient practices in the contractor's management and operations, to Negotiation

Will Cost Estimate

do a particular job within a Contract pricing based on what the bio specified timeframe. Such projections are base therefore, require analysis to eliminate the likelihood

Should Cost Estimate

An Estimate of contract price which reflects reasonably achievable contractor Efficiency, and is developed by a Should Cost analysis at a contractor's plant.²

Notes: 1 – Should Cost Definition Retrieved December 3, 2010, from Business Dictionary: http://www.businessdictionary.com/definition/should-cost-estimate.html & http://www.businessdictionary.com/definition/will-cost.html 2 - "Should Cost" Analysis Literature Review; Tomeka Williams, Professor Of Business-Cost and Financial Management Defense Acquisition University-CNE. Retrieved December 3, 2010, from DAU Acquisition Community Connection -: https://acc.dau.mil/CommunityBrowser.aspx?id=399121

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Definitions from "Financial Management Hot Topics" February 22, 2011



Will Cost vs Should Cost

- Will Cost
 - Most likely cost (at least at the 50% confidence level)
 - ICE/POE
 - APB/SAR
 - Budget
- Should Cost
 - Not the same as the FAR definition of "Should Cost"
 - Challenge all aspects of program costs to do better
 - Challenge learning curves
 - Challenge overhead costs
 - Look for cost reduction initiatives (e.g., labor hours, materials, processes, CDRLs)
 - Component breakout
 - Prototype/Production quantities
 - MYP

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Shorten time to develop/build

Roberta Tomasini Professor of Financial Management Defense Acquisition University <u>roberta.tomasini@dau.mil</u> 703-805-3764



Should Cost Modeling¹

Definition

Should cost modeling is the process of determining what a product should cost based upon its component raw material costs, manufacturing costs, production overheads, and reasonable profit margins.

Why Use Parametric Cost Modeling?

-Speed, Accuracy, top-level parameters

-Lower cost over traditional methods

-Provides ability to conduct sensitivity analysis gaining greater insight into cost drivers

-Product-oriented WBS allows identification and simulation of efficiencies

Issues Associated Cost Modeling 6

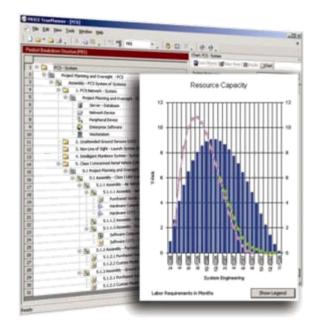
-Most cost modeling vendors are hardware parts and commodity oriented (material costs account for 70% hardware costs)

-Requires data collection and mining

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Note: 1 - Should-Cost Modeling. Retrieved December 3, 2010, from Sourcing Innovation: http://blog.sourcinginnovation.com/2006/08/22/shouldcost-modeling.aspx





Agile, parametric models are essential!

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🞯 PRICE TruePlanning - [Should Cost Example*] - 0 × File Edit View Tools Window Help 🗋 🗁 - 🛃 🗀 🍕 🚬 👗 📭 🐘 🗛 🚬 💁 📟 🕅 🔪 🧔 🧇 💭 Input Sheet: System X Product Breakdown Structure Cost Objects 🛒 Input Sheet 🗐 Results 🖓 Chart Simple Detailed 🔊 🕘 🛛 Detailed Estimate 1 🖃 🛄 Should Cost Example . Cost \$23,941,931 98.23% Labor Requirement 85 685 66 Hours ė- 🕞 System X 2 Project Cost: \$24,373,816 Project Labor Requirement: 89.047.22 Hours 3 - i- 😪 System X Software Dev_Component_SW_Comp_1 Worksheet Set: <Inherited> 4 5 Dev Component SW Comp 2 Value Units Spread Notes 6 COTS Component SW Comp 3 7 É. System X Hardware 1/1/... 1 Start Date 8 Processing Box 2 🚯 Quantity Per Next Higher Level 1.00 1 Data Link Box 3 1 Number of Prototypes 0.00 10 Contractor Logistics Support 10 1 Number of Production Units 452 10 \sim Sustaining Engineering 1 Number of System Deployments 10 Custom - ... Spares Management Field Support 7 Operating Specification 1.80 🗸 🔤 8 Multiple Site Development 1.0 🗸 🛙 Set program factors 9 Vendor Interface Complexity No ve... 🔽 Create A WBS 10 Project Complexity Factor 50.00 🗸 🛙 in accordance with 11 which accounts for 12 Number of Equivalent Requirements 25.00 🗸 🔤 historical data or 13 Requirements Stability Stable,... 🔽 all aspects of the 14 Number of Unique Interfaces 4.00 🖌 🛅 assumptions 15 Number of Vendors 0.00 1.00 🗸 🗑 program 16 Number of Operational Scenarios 17 Life Cycle Inputs -----18 Maintenance Concept 12.B... 🔽 10 19 Equipment Supply Points 20 Organization Supply Points Set Life Cycle / Determine correct 21 Intermediate Supply Points 22 Depot Supply Points Logistics factors in number of 23 Organization Maintenance Points 24 Intermediate Maintenance Points accordance with production and 25 Depot Maintenance Points 50.00 26 Number of Operational Hours program plan, prototype units historical data or assumptions



Steps to Targeting Affordability and Controlling Cost Growth through Should-Cost Analysis

1. Establish Will Cost using

- a) Contract price
- b) Models that leverages supplier's actual productivity history to simulate most-likelycost at 50% confidence level

2. Establish Should Cost using models that

- a) simulate best practices applied to your program or item
- b) simulate desired objectives, i.e.; weight reduction
- 3. Identify CRIs Work with suppliers to determine specific cost reduction initiatives (CRIs) that drive efforts a Should Cost target
- 4. Incentivize suppliers to realize subsequent phase CRIs with Award Fees
- 5. Create a Should Cost glide path and implement a continuous process that uses models to track CRIs results over time

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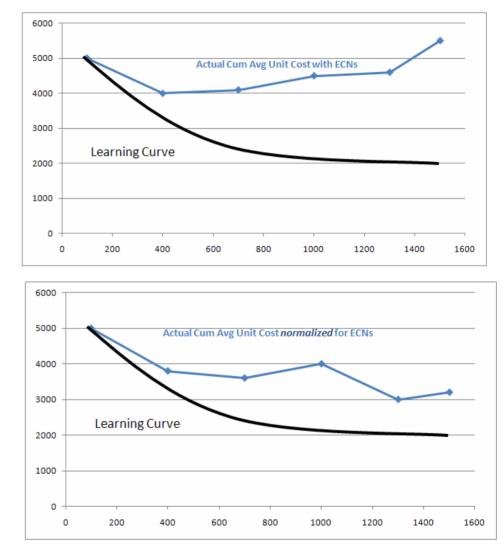
Example: Using Learning Curve and ECN Modeling to Establish Should Cost*

- Track supplier's cumulative average unit cost over product lots
- Use models to determine cost of engineering change notices (ECNs) and normalize average unit costs
- Use learning curve to determine Should Cost

*taken from Lockheed Martin Tactical Aircraft Supplier Assessment using PRICE H, 1997

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Example: Using Models to simulate best practices to establish Should Cost*

- Identify an analogous system/item that employs best practices
- Use models to recast system/item in target operating environment and other specifics
- Present findings to supplier and determine a fair Should Cost target

*taken from Global Positioning System (GPS) and the use of Parametrics, LT COL Latterman, USAF 1992; Approach saved the program millions of dollars

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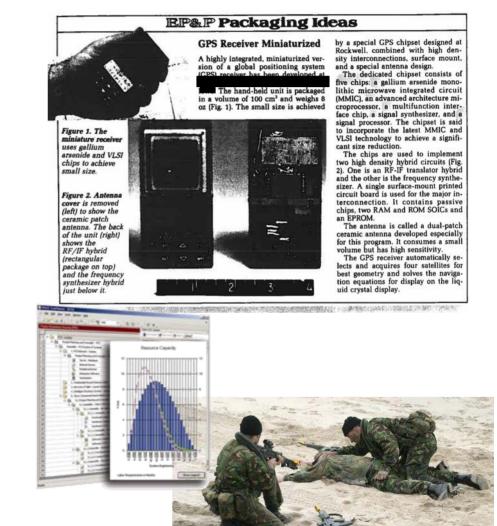


Example: Using Models to simulate best practices to establish Should Cost*

- Publically available information used to model best commercial practice for GPS handheld receiver
- Used PRICE models to recast receiver in military operating environment and other requirements
- Presented findings to supplier and determined a fair Should Cost target

*taken from Global Positioning System (GPS) and the use of Parametrics, LT COL Latterman, USAF 1992: Approach saved the program millions of dollars

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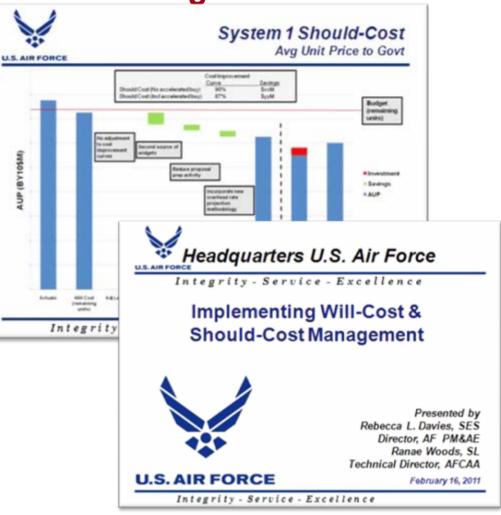
Identify CRIs - Work with suppliers to determine specific cost reduction initiatives (CRIs) that drive efforts a Should Cost target

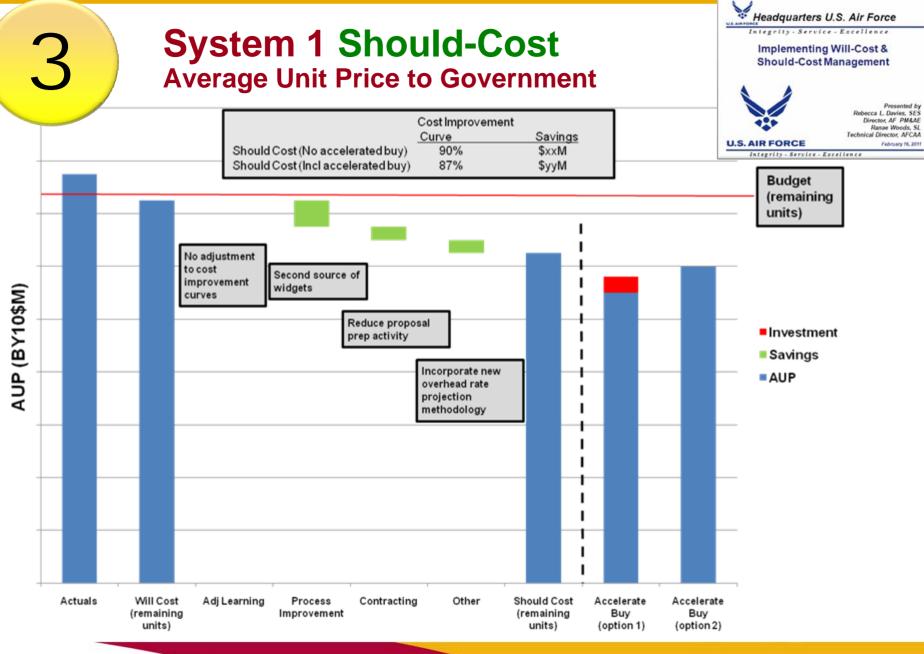
What if...

3

- Aluminum vs. Titanium?
- 7 production lots of 100 over 7 years vs. 3 production lots of 250 500 over 7 years?
- No gaps between lots vs. 5 month gap between lots?
- Weight is increased?

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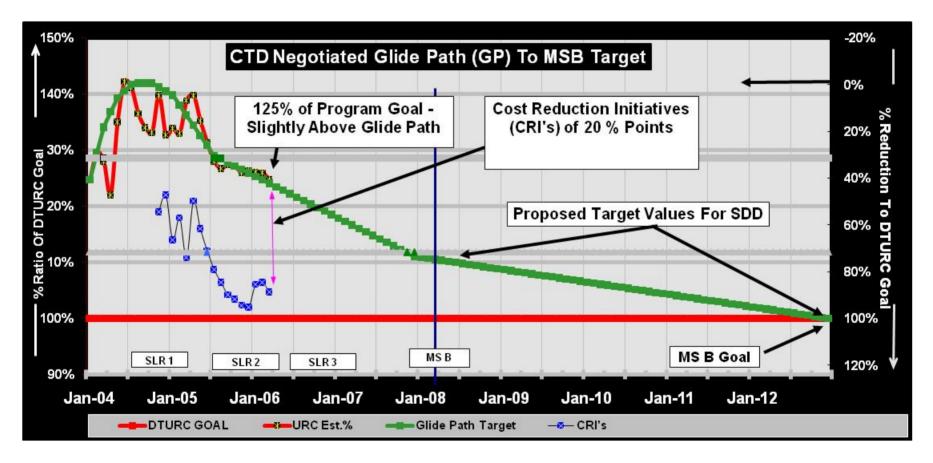
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Identify CRIs - Work with suppliers to determine specific cost reduction initiatives (CRIs) that drive efforts a Should Cost target

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Taken from Army Program awarded Army CAIV Program of the Year 1998

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Should Cost Example

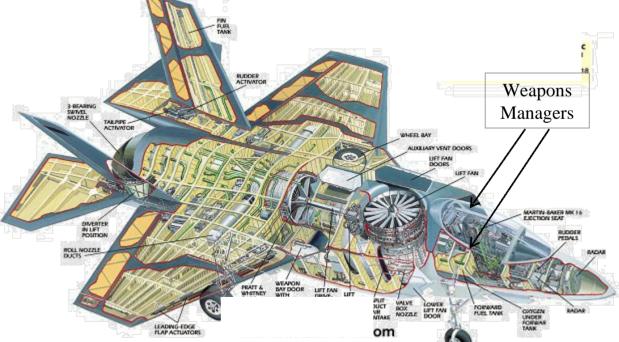
Weapons Manager - flexible remote interfacing product tailored to Jet Fighter AC & Weapons distributed I/O management and actuation control.

- Sanitized Data from an actual program
- Cost Savings Opportunity via Technology Refreshes – 4 times over 52 year operating period.

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Baseline (Will Cost)

 Development for 15 prototype & 2880 production A/C (SW & HW).

- LRIP followed by full scale production of first lot.
- 4 lots of multi-year (5) buys follow
- 10 15 hour per month average A/C operation over 50 years.
- Contractor repair of unit failures.



Opportunity (Should Cost)

- Development for 15 prototype & 140 production A/C (SW & HW); LRIP & full scale production of first lot only.
- 4 technology refresh developments (2 A/C prototype systems for each) followed by full scale production quantities of: 760, 970, 780, and 230.
- 10 15 hour per month average A/C operation over 50 years.
- Contractor repair of unit failures.

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Baseline (Will Cost) Estimate Structure

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Simple De	tailed		I	Input Sheet 🖂 Chart 🔳 Resul	ts 📄 Cost Objects	;				
		<u>^</u>	We	apons Manager Baseline				Costs		
1 🖃 🧰 Fighter Aircraft			Cost	: \$393,486,3	49 0.05% Lat	or Requirement:		1,676,384.30	30 Hours	
2 ⊡- ि Aircraft 3 ⊡- ि Airframe			Proje	ect Cost: \$771,384,437,2	\$771,384,437,207 Pro		oject Labor Requirement:		1,317,002,356.40 Hours	
			Rov	w: Activity Name	Column:	Phase	•	Include Children		
4	🖻 🎯 Basic Structure			Costs : Weapons Manager Baselin	e Total	Development	Production	Operation &	_	
5	Wing Group Tail Group			Currency in USD (\$) (as spent)	e iotai	Development	Houdelion	Support		
12	E Sody Group									
16	E Subsystems			System Design	115.461	115.461				
17	Alighting Gear Group			Development Engineering	2.551.345	2.551.345				
18	👻 🚱 Main			Development Manufacturing	2,001,040	2,551,545				
22	🗈 🗑 Nose/Tail			Development Tooling and Test	584,115	584,115				
26	🕺 Arresting Gear			Production Engineering	181,838	504,115	181,838			
27	Engine Section or Nacelle Group	-		Production Manufacturing	118.674.143		118.674.143			
28	- 🙇 Auxiliary Power Plant Group	=		Production Tooling and Test	18,631,666		18.631.666			
29	- 🎽 Hydraulic Pneumatic Group			Software Integration and Test	0	0	10,001,000			
30	- 🏂 Air Induction Group			System Integration and Test	0	0				
31	Electrical Group			Operational Test and Evaluation	257.591	257.591				
32	Air Conditioning Group			Assembly Operation and Support	1.974.112			1,974,112		
33	Anti-Icing Group			Development First Article Milestone		0				
34	 Instruments Group Generation Furnishings Equipment 		20	Production First Article Milestone	0		0			
35	Furnishings Equipment Flight Controls		21	Support Equipment Procurement	0		0			
40	Propulsion Group		22	Support Equipment Maintenance	0			0		
50	Avionics Group		23	Initial Spares Procurement	1,164,601		1,164,601			
51	📴 🕞 Weapons Manager Baseline		24	Replenishment Spares Procuremer	nt 27,741,815			27,741,815		
52	🔄 🚱 Manager Assembly		25	Maintenance	6,807,508			6,807,508		
53	Manager Component									

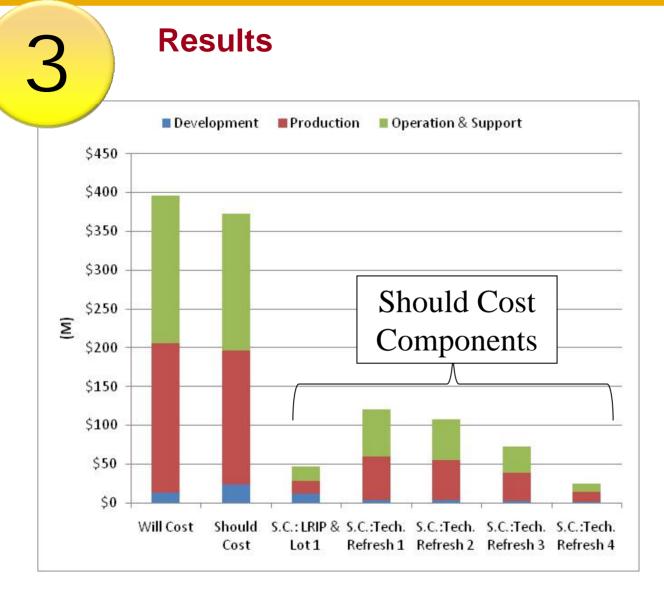
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Opportunity (Should Cost) Estimate Structure

D D → · D → O → O → O → O → O → O → O → O → O →				ults					
Simple Det	ailed			Input Sheet 🖂 Chart 🖽 Results	Cost Objects				
		^	W	eapons Manager Technology Refr	esh Option			Costs	
4	🖻 🖓 Basic Structure		Cos	t: \$369,881,507	0.05% Lab	or Requirement:		1,481,865.79 Ho	ours
5	🖭 🍘 🛛 Wing Group		Pro	ject Cost: \$761,919,864,796	Proj	ect Labor Requiren	nent:	1,238,137,041.30 Ho	ours
9	🕀 🍘 🛛 Tail Group		Ro	W: Activity Name	Column:	Phase	_	Include Children	
12	🗄 🖓 Body Group								
16	🖻 🖓 Subsystems			Costs : Weapons Manager Technolo Currency in USD (\$) (as spent)	Total	Development	Production	Operation & Support	
17	🖻 🖓 Alighting Gear Group								
18	🖻 🖓 Main								
22	🗈 🖓 Nose/Tail			8 System Design	182,514	182,514			
26	🔤 🌉 Arresting Gear			9 Development Engineering	4,357,298	4,357,298			
27	- 🙇 Engine Section or Nacelle Group		1	0 Development Manufacturing	3,293,055	3,293,055			
28	- 🎽 Auxiliary Power Plant Group		1	1 Development Tooling and Test	852,145	852,145			
29	- 🌉 Hydraulic Pneumatic Group		1	2 Production Engineering	608,938		608,938		
30	Air Induction Group		1	3 Production Manufacturing	116,515,498		116,515,498		
31	🚔 Electrical Group	≡	1	4 Production Tooling and Test	12,873,789		12,873,789		
32	Air Conditioning Group		1	5 Software Integration and Test	0	0			
33	- 🎽 Anti-Icing Group		1	6 System Integration and Test	0	0			
34	Instruments Group		1		405,230	405,230			
35	E G Furnishings Equipment		1	8 Assembly Operation and Support	1,480,054			1,480.054	
40	E G Flight Controls		1	9 Development First Article Milestone	0	0			
43	Propulsion Group		2		0	-	0		
50	Avionics Croup			1 Support Equipment Procurement	0		- 0		
51	Weapons Manager Technology Refresh Option			2 Support Equipment Maintenance	0			0	
52 55	😟 🕞 Weapons Manager w. Tech Refresh - Base			3 Initial Spares Procurement	1,444,063		1.444.063	5	
58	🗄 🔂 Weapons Manager w. Tech Refresh - Refres			4 Replenishment Spares Procurement	26,137,399		1,444,000	26,137,399	
58	🕀 🕞 Weapons Manager w. Tech Refresh - Refres			5 Maintenance	5,327,262			5,327,262	
64	Weapons Manager w. Tech Refresh - Refres Weapons Manager w. Tech Refresh - Refres			5 Maintenance	5,327,262			0,327,202	



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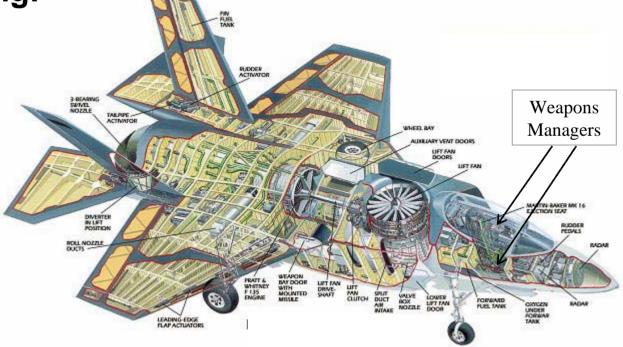
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•\$11M additional Dev to save \$20M Prod & \$14M O&S. •Is a Net Savings of \$23M (approx. 6%) over 50+ years really an exciting opportunity?



Bigger Picture

- A/C could be an \$800B program.
- If only 25% of it can achieve 6% savings, the net would be \$12B - \$3B more than the 2011 operating budget of Toronto – that's getting exciting!

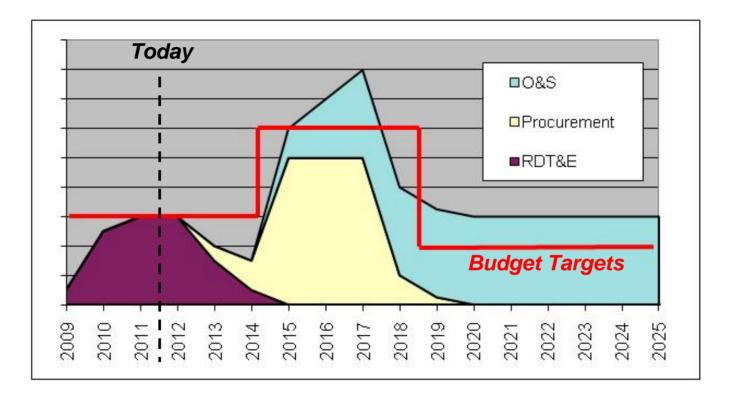


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Incentivize suppliers to realize subsequent phase CRIs with Award Fees

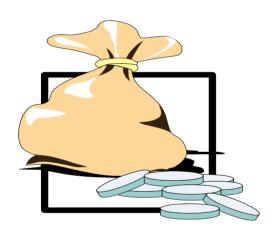


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Incentivize suppliers to realize subsequent phase CRIs with Award Fees



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Army Program Example

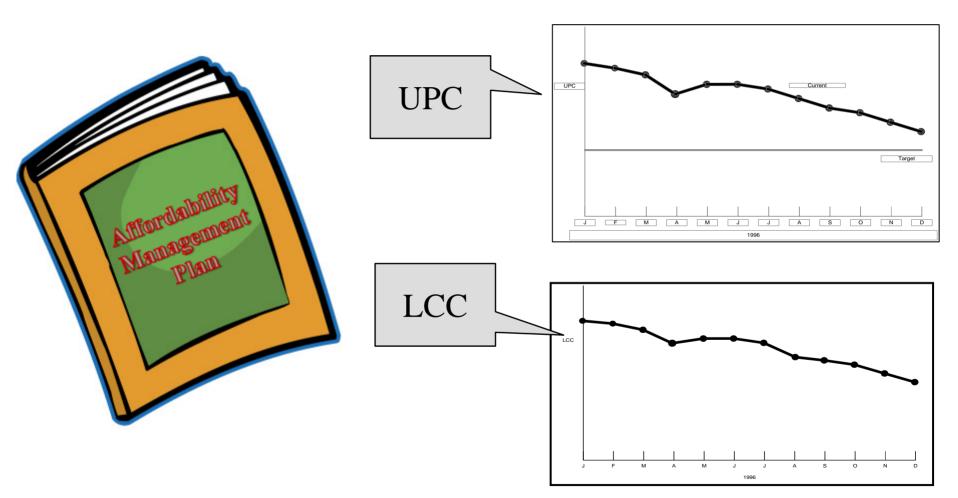
- CPIF contract with an Award Fee incentive up to 8%.
- Identifying Efficiencies & Affordability Management is an area of emphasis in the award fee criteria.
- Unearned award fee rolled over to look-back period at end of contract to provide long-term incentive.
- Three cost goals:
 - Minimize Life Cycle Costs
 - Achieve Unit Rollaway Cost Goal
 - Control O&S cost drivers

Create a Should Cost glide path and implement a continuous process that uses models to track results over time as CRIs are accomplished

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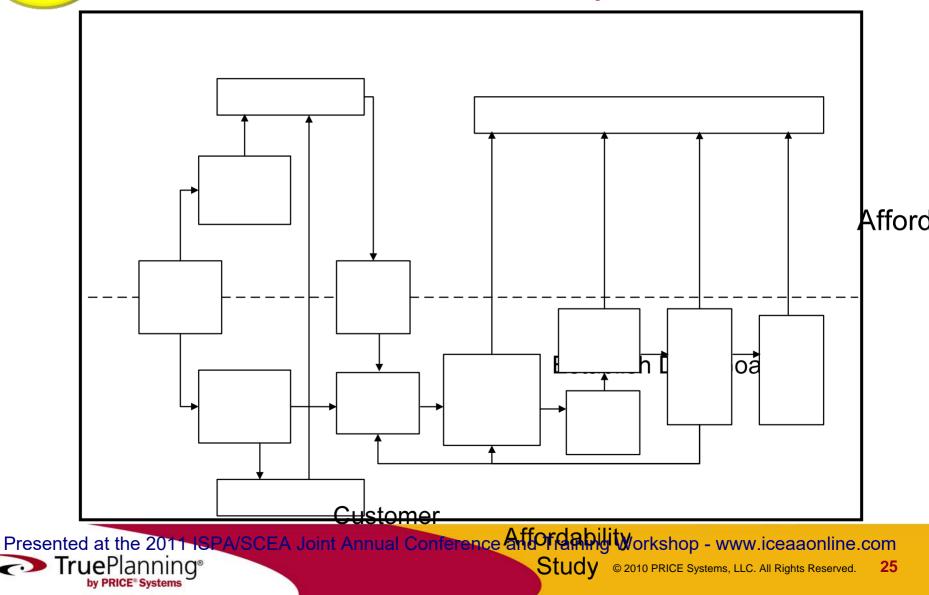
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Summary

- Program Managers and Suppliers are challenged to identify efficiencies and manage affordability using Will Cost and Should Cost analysis
- Agile parametric models are necessary to rapidly analyze data, determine Should Costs, and identify efficiencies that drive savings
- There are many examples of success and reusable artifacts from these successes
- Common among the successes are

proven

steps to successfully target affordability and control cost growth through Should-Cost analysis





