Lessons Learned from Estimating Non-Standard Equipment (NSE)

M. Michael Metcalf Senior Cost Analyst Technomics, Inc.

ICEAA Workshop 2014, Denver CO

Technomics

Outline

- NSE Background and Studies
- Estimating Challenges
- Conclusions
- Special Thanks and Questions

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Introduction to NSE

- Unconventional warfare required the DoD to develop new strategies to support the warfighter
 - DoD purchased Non-Standard Equipment (NSE) to fill technology gaps
 - Tens of billions of dollars invested in lifesaving equipment







M160 Mine Clearance Robot



PSS-14 Mine Detector

Technomics Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Characteristics of NSE

- Rapid design and use of Commercial Off-the-Shelf (COTS) systems
- · Rapid production and deployment
- Sustainment in theater, often by Original Equipment Manufacturer (OEM) or Contractor Logistics Support (CLS)
- Primary focus on immediate threat, not necessarily cost or configuration

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Current State of Wartime NSE

- US operations have ended in Iraq and are drawing down in Afghanistan
- Phase out of Overseas Contingency Operations (OCO) funding, ending in FY16 (or sooner!)
 - Most NSE programs do not have line items in the base budget
- Development of requirements for NSE future is ongoing
 - Assessment of what capabilities should be retained
 - Transition of retained equipment to traditional lifecycle process
 - Or: storage/disposal
- Result: Equipment is returning to CONUS without fully defined guidance

"Requirements and funding are everything"

– Jeff McLean, TACOM ILSC

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Case Study I: Robots

Small Unmanned Ground Vehicle Robots

Vehicle Transportable

Soldier Portable

Ultra-Light

First Look

Dragon
Runner

COTS systems sent to theater for Route Clearance and Explosive

- COTS systems sent to theater for Route Clearance and Explosive Ordnance Disposal (EOD) missions
- Managed by Robotics Systems Joint Project Office (RSJPO)
- 7,000+ systems procured, primarily from Qinetiq and iRobot
- Plan to retain 1,500-2,700 bots in five models as bridge strategy

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Case Study 2: MRAP

Mine Resistant Ambush Protected Vehicles







MATV UIK

MaxxPro Dash ISS

MaxxPro LWB Ambulance

- Urgent need development/procurement to protect soldiers and convoys in theater from IEDs and attacks
- Joint program purchased over 20,000 vehicles from seven manufacturers in 20 configurations
- Plan to retain 8,585; three models in seven configurations

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Relevant Studies

Robots: Two related Cost Benefit Analysis (CBA) studies for RSJPO

- CBA I focused on storage vs fielding/sustainment: provide potential sustainment plan and funding justification
- CBA 2 focuses on transition of NSE to new organization and resulting sustainment bridge

MRAP: Support to PM MRAP for two concurrent tasks

- Cost Analysis Requirements Description (CARD)
- Program Office Estimate (POE) to support affordability analysis

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

- Programmatic issues
- Configuration and Reset
- Storage
- Sustainment
- Other Elements

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

NSE Estimating Challenges

- Programmatic Issues
- Configuration and Reset
- Storage
- Sustainment
- Other Elements

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Program-Specific Details - Robots

- Ground robots still relatively new in DoD
- NSE robots bridging to Program of Record (PoR) replacements
 - No "home" organization without PoRs
 - Requirement for PoRs still being defined/approved
 - Number/mix of NSE bots keeps changing
- Short Economic Useful Life (EUL) (5 or 10 years)
 - Retaining older technology
 - Risk of obsolescence and diminishing manufacturing sources
- Few peacetime analogies available for data sources



Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

1

Program-Specific Details - MRAP

- · MRAP Study III provides plan for retained quantity and fielding
- · Retained MRAPs are displacing a select number of vehicles
- Key Leader Vehicle (KLV) configuration filling new requirement as a platform for Army WIN-T
- 30 year EUL after reset/upgrade is complete
- Higher protection levels than many comparables



Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Full Materiel Release (FMR)

- Army issued policy requiring FMR for all fielded NSE
- Requires type classification, logistics demos, training plans, tech data package, technical manuals, testing

Robots:

- CBA I included estimate for FMR and potential rationale for proposing waiver
- CBA 2 assumes some FMR activities completed

MRAP:

 Tech manuals to be completed (last remaining condition to achieve Full Material Release)



Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

11

Funding

 As OCO funds expire, MRAP and Robots need to be added to Army base budget

Robots:

- Funding cannot be provided without a home organization
- Without precedent and PoRs to bridge to, difficult to find organization to absorb NSE robots
- Goal of CBA 2 is to provide path to parent organization

MRAP:

 Goal of ongoing Affordability Estimate is to finalize requirement for 8,585 retained systems and attain base budget funding stream

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

- Programmatic issues
- Configuration and Reset
- Storage
- Sustainment
- Other Elements

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

15

Configuration – Return from OCONUS

 Configuration and equipment condition are not welltracked in theater

Robots:

- Many return with missing parts (controllers, arms, tracks, manuals, etc.)
- 45% Talon IV have outdated lead-acid batteries

MRAP:

- Disposition of Government Furnished Equipment (GFE) is in question
- Enduring configurations approved by Vice Chief of Staff of the Army 14 Mar 2013

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Configuration - Reset/Upgrade

- · After wartime usage, retained NSE requires reset
- OCO funding can be used to cover reset costs (while supplies last)

Robots:

- Annual wartime repair cost actuals used to assume reset; upgrades include power mast
- All robots require new batteries and CONUS radios

MRAP:

- Reset to completely serviceable condition (Army 10/20 + maintenance standards)
- Modifications based on Engineering Change Proposals (ECPs)



Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

10

Configuration - GFE

Robots:

GFE usually provided by receiving unit (cameras, accessories, etc.)

MRAP:

- GFE is a significant cost driver
 - "A-Kits" (standard brackets & cables)
 - "I-Kits" (vehicle-unique mounts)
 - "B-Kits" (actual GFE end item)
- Final MRAP configurations are still being refined
- GFE needs to be reset (or purchased) and sustained
- Some GFE items no longer in production

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

- Programmatic issues
- Configuration and Reset
- Storage
- Sustainment
- Other Elements

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

19

Storage

- · Potential for NSE to be retained in storage
- Care of Supplies in Storage (COSIS) for items in depot float or long-term storage

Robots:

- In CBA I, explored "cold storage" of all retained robots
- Sierra Army Depot stores non-COSIS items for free after receipt



MRAP:

- 65% of vehicles going into Army Prepositioned Stock (APS) and other storage
- Facility requirements for APS locations TBD

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

- Programmatic issues
- Configuration & Reset
- Storage
- Sustainment
- Other Elements

Technomics

essons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

2

Sustainment Concept - Robots

- Wartime sustainment reflected extraordinary support
 - Tech/Trainer contractors were stationed with each unit
 - PM-run Joint Robot Repair and Fielding (JRRF) activity provided parts, depot-level support, upgrades, and electronics repair
- · CBAs to provide guidance on sustainment concepts
 - Retain contractor-based JRRF
 - Convert JRRF to organic
 - Enlist existing depot
 - Utilize maintenance operations at each base

↑Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Sustainment Concept - MRAP

- Again, wartime sustainment not reflective of realistic post-war operations
- Plan is to convert to traditional organic support
 - "Green Suit" field level maintenance
 - Depot Level Maintenance at ... depots
- Analogies from existing vehicles sufficient for estimates
 - Requires assumptions about COSIS level of stored vehicles



Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

2:

Interim Sustainment

Sustainment required after fielding while Army finalizes logistics chain

Robots:

- Purpose of CBA 2 is to determine a feasible bridge sustainment until PoRs come online
- Existing JRRF potentially could support, but still requires parent organization

MRAP:

- Interim CLS provided by Field Service Reps (FSRs), often from OEM
- Can only be funded with procurement and must be completed one year after FMR

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Sustainment - Initial Parts

- Most initial Authorized Stockage Lists (ASLs) fulfilled using parts on hand
 - Large stocks remain from wartime
 - Can cannibalize parts from non-retained vehicles

Robots:

 Supply chain and parts obsolescence must be captured in risk calculations

MRAP:

- Exception: MATVs need full set of ASLs
- ASLs are required for vehicles going into APS but not other storage



Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

2!

Sustainment - Parts

- Typically use OPTEMPO to estimate parts costs
 - Miles or hours (cost per mile or cost per hour)
- Wartime OPTEMPO not representative of peacetime mission (training)

Robots:

 Cost per bot per year from JRRF CONUS training/repair at Ft Leonard Wood (not based on OPTEMPO)

MRAP:

- Can use historical data from similar vehicles until CONUS data is available
- Still need to generate cost basis
- Additional challenge: Reserve/National Guard OPTEMPO

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

- Programmatic issues
- · Configuration and Reset
- Storage
- Sustainment
- Other Elements

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

2

Training - Robots

- In Theater, Tech/Trainers on-site with units, JRRF provided support & maintenance training
- Now, difficult to find training proponent for NSE robots
 - Need organization to perform New Equipment Training (NET)
 - Very small user base footprint to keep up user and maintainer training
 - Army TRADOC Engineer, EOD & Route Clearance schools provide mission training only

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Other Cost Elements

Other elements estimated did not necessarily present NSEunique challenges or were out of scope

- Selection & Disposal from theater
- Systems Engineering/Program Management
- Manpower
- Special Tools
- · Fielding and Transportation
- Software/Post-Deployment Software Support (PDSS)
- Overhaul
- Disposal & Environmental



Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

20

Conclusions

- Actuals from NSE wartime operations were often not useful for estimating peacetime sustainment
 - DoD should require consistent data collection & oversight for NSE in the future
 - But: alternative methodologies will still be required
- Army small robots provide a particular estimating challenge
 - Lack of precedent
 - Changing requirements
 - Obsolescence issues
 - Funding uncertainty

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

Special Thanks To:



Robotics Systems Joint Project Office (RSJPO) and Robot Logistics and Systems Center (RLSC)

- Michelle Link, Karen Arnold, Jeff Jaczkowski, et al.



PM Mine Resistant Ambush Protected Vehicles (PM MRAP)

- Andrew Lamarand, Craig Penny, et al.
- Rich Bazzy, Technomics Task Lead



TACOM Cost & Systems Analysis (C&SA)

 Dave Holm, Shatiel Edwards, Jerry Teper, Mary Nesbitt

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014

3

QUESTIONS?

Technomics

Lessons Learned from NSE, M Michael Metcalf, ICEAA Denver 2014