

# Mobile Applications, Function Points and Cost Estimating

Tammy Preuss

International Cost Estimation & Analysis Association Conference

June 11, 2013



- Mobile Applications Fun Facts
- Function Points
- Sizing models to consider for Cost Estimation
- The Terrific Tuner A mobile application

## What is meant by Mobile and Connected?

Regulation	Network Protocols	Radio Frequencies in the United States	Distance	Primary use
Licensed	Cell towers (GSM and CDMA standards)	Various frequencies between 700 - 2100 Megahertz	Up to 10 square miles	Cellular coverage
Licensed	Femtocell (GSM and CDMA standards)	Various frequencies between 700 - 2100 Megahertz	5000 square feet	Provide cellular coverage in little to no-coverage areas and residences
Licensed and Unlicensed	Wi-MAX (GSM and CDMA standards)	2.5 Gigahertz	30 miles	Cellular coverage
Unlicensed	Wi-Fi	2.4 or 5 Gigahertz	300 feet	Connect 2 or more devices
Unlicensed	Bluetooth	2.4-2.485 Gigahertz	33 feet	Connect 2 or more devices. Very close range
Unlicensed	Near Field Communications	13.85 Gigahertz	4 cm	Connect 2 devices. Extremely close range

### **Classification of Mobile Applications**

- Connect to a Network
  - Connect tablet to the network
- Use the wireless network for short, bursty data from the originating device or service to another device
  - Find a pet with tracking collars
- Applications that are self-contained on the device
  - The Terrific Tuner
- Social Networking Applications
  - Facebook, Instagram
- Live Streaming, Netflix, various Music services
  - World Cup Games
- Cloud Applications/Storage
  - Salesforce.com
- Combinations of the above

#### Mobile Application Stores

- Popular: Apple's App Store & Google Play
- Corporate App Stores

Number of apps in the store (free and paid)



#### **Mobile Apps – Other characteristics**

- Usually Development teams use Agile
- Native Operating Systems vs. HTML 5
- Companies with small numbers of employees command large market capitalization
  - Rovio Angry Birds (650 employees in 2013)
  - Facebook Instagram (13 employees in 2012) when acquired by Facebook \$1 billion
  - Facebook What's App (55 employees in 2014) when acquired by Facebook) 19 billion

## **Function Points (FP)**

- Brief Background/History
- What they are?
- How are they used?
- Why are they important to software measurement?

#### Function Points (FP) Brief History

- Developed by Allan Albrecht at IBM for better software estimation
- A New Way of Looking at Tools

1979

1980's

1990's

2000's

2014

- First Formal Function Point GuidelinesIFPUG elects first Board of Directors
- Publication of Function Points as Assets
- Certified Function Point Specialist Certification
- Publication of Counting Practices Manual
- IFPUG FSM Method: ISO/IEC 20926:2009 Software and systems engineering Software measurement IFPUG is first ISO approved functional size measurement method
- CFPS certification test is automated
- Publication of IFPUG Guide to IT & Software Measurements (2012)
- Counting Practices Manual (CPM) v4.3.1
- International Software Measurements & Analysis Conference ISMA 9 Madrid Spain
- Special interest groups in Agile methodology & Cloud
- Working relationships with industry groups including TM Forum, CCC, ICEAA, OMG, NIST, ISBSG

#### Function Points (FP) Counting Process

1. Gather Available Documentation and Identify Subject Matter Experts (SME) 2. Determine counting scope & boundaries. Identify functional user requirement

#### 3. Measure Data Functions

5. Calculate Functional Size

#### 6. Document & Report

## Function Points (FP) Let's Get Started



- Gather documentation & identify the Subject Matter Experts
- Determine counting scope and boundary
- Identify functional user requirements

## Function Points (FP) Measure Data



- Identify Functional User Requirements
  - Internal Logical Files
  - External Interface Files

### Function Points (FP) Measure Transactions



EI = Maintains ILF or passes control data into the application EO = data sent out of application with added value (e.g., calculated totals)

EQ = External Inquiry (e.g. queries)

Complexity determined by number of Data Element Types (DETs) and number of File Types Reference (FTRs) Key is that data is passed into or out of the boundary

## Function Points (FP) Calculate Functional Size & Document

Function Type	Low	Average	High
EI	x 3	x 4	x 6
ΕΟ	x 4	x 5	x 7
EQ	x 3	x 4	x 6
ILF	x 7	x 10	x 15
EIF	x 5	x 7	x 10

#### Function Points (FP) Where are they used?

- Estimating
  - (What is the estimated effort? Estimated cost per function point)
- Contracting
  - (How much will you charge me per FP?)
- Outsourcing
  - (How much will you charge me per FP?)
- Software Quality
  - (What is my defect ratio? Defects/FP)
- Productivity
  - (What is my productivity? FP/time unit)
- Benchmarking
  - (How do I compare against my company, other companies, international standards?)

Sizing Models to Consider for Estimating Cost

## **Function Points**

## Source Lines of Code

**User Stories** 

#### Cost Estimation & Mobile Applications Where are sizing measures used?

Stage	FP	SLOC	User Story Pts.
Requirements	Х		X
Coding	X	X	X
Testing	Х	X	X
Production	Х	X	

## **Cost Estimation & Mobile Applications**

- Determine how long it will take to develop the user's requirements for an app
  - Effort months
- Determine how much labor will cost to develop an app
  - Cost per unit of sizing

## The Terrific Tuner



#### Strategy

- Target Market
  - High School & College Students
- What Problem am I solving?
  - An inexpensive tool used to tune an instrument wherever the student is.
  - Allows the student to have some fun with a boring but important part of performing by customizing the tuning screen with pictures of drinks or friends
- What are competitors doing?
  - Cleartune

#### Marketing and Pricing

- High School & College Band & Orchestra
  Directors
- High School & College students
- Professional Musicians
- Where do customers congregate?
  - Social media
  - School
  - Rehearsals
- Pricing Free to customers
  - Later Product Placement dollars, click-thru revenue and a percentage of food & beverage sales in many cities

#### Release 1.0 – The Terrific Tuner



Boundary of the Application

## Release 1.0 – The Terrific Tuner Measure the Data

Data Supporting the	application	
Logical data	Data Elements	Data Type
String	Name of instrument	ILF
Instruments	Picture of Instrument	
	Number of Strings	
	Common note names	
	Common tunings (in hertz)	
Favorite	Name of drink	ILF
Drinks	Picture of drink	
Customer Data	Number of times customer opens application	ILF
	Customer's favorite drink	
	Customer location when using application	
	Length of time application is open	
Location	GPS longitude and latitude	EIF
	Wi-Fi registered name	
	Wi-Fi longitude and latitude	
	Cellular Tower identification	
	Cellular Tower longitude and latitude	



#### Release 1.0 – The Terrific Tuner Measure the Transactions

		Transaction
Transactions using the data	Logical Data used	Туре
Select string instrument to tune	Strings	EQ
For tuning by ear (aural tuning), present screen to select		
pitch. Sound pitch.	Strings	EQ
Select Favorite Drink	Favorite Drinks	EQ
For visual tuning, present screen to match pitch. Use pictures		
of favorite drinks on a string to indicate closeness to pitch.		
Drinks steam when exact pitch is attained.	Strings, Favorite Drinks	EO
Add new string instrument	Strings	EI
Delete string instrument	Strings	EI
Add new favorite drink	Favorite Drinks	EI
Get Customer Location GPS	Customer, Location	EI
Get Customer Location Wi-Fi	Customer, Location	EI
Get Customer Location Cellular	Customer, Location	EI
Report: Most popular drink	Favorite Drinks	EO
Report: Most popular location	Customer, Location	EO
Report: Average length of use by customer	Customer	EO
Report: Number of times customer opens application in a day	Customer	EO



## Release 1.0 – The Terrific Tuner Summary of Functional Analysis

Summary of Functional Analysis			
Number	Quantity	Data or Transactions	
Internal Logical Files	3	Strings, Favorite Drinks, Customer	
External Interface Files	1	Location	
		Add & Delete strings, Add drinks,	
		Get Customer Location GPS, Get	
		Customer Location Wi-FI, Get	
External Inputs	6	Customer Location Cellular	
		Select string instrument, Aural	
External Inquiries	3	tuning, Select Favorite Drink	
		Visual tuning with drinks, All reports	
External Outputs	5	(4)	

Quick Tip! Use "Average" Sizes for these functions to get a quick estimate.

ILF = 3 * 10	= 30 FP
EIF = 1 * 7	= 7 FP
EI = 6 * 4	= 24 FP
EQ = 3 * 4	= 12 FP
EO = 5 * 5	= <u>25 FP</u>
Total	= 98 FP

## Release 1.0 – The Terrific Tuner Estimated Costs

- Current development labor cost is \$100 per function point.
- Current output is 20 function points in a month.
- How long will it take to develop the Terrific Tuner?
- How much will it cost to develop it?

## Release 1.0 – The Terrific Tuner Estimated Costs

- Current development labor cost is \$100 per function point.
- Current output is 20 function points in a month.
- How much will it cost to develop it?
  - Answer: \$98,000
- How long will it take to develop the Terrific Tuner?
  - Answer: 5 months

# Conclusion

- Function Points are not only are a good analytic tool but also can be used to estimate the cost of mobile applications.
- Functional Sizing (Function Points) is an ISO standard.
- International Benchmarking data is available.



#### Contact information: <a href="mailto:tpreuss@comcast.net">tpreuss@comcast.net</a>

When Tammy isn't playing her clarinet or working for a major telecommunications company, she is mom to a teenager and a long distance bike rider.



## **Appendix - About IFPUG**



- International Function Point Users Group
  - Volunteers who maintain the standards, publish materials to assist counters, and software measurement programs
    - <u>www.ifpug.org</u>
  - Established in 1982
  - Headquarters in Princeton, New Jersey, USA
  - Currently 1,200 members in 30 Countries
  - Members are in AT&T, Steria, IBM, HP, Accenture, Booz Allen Hamilton, Northwestern Mutual, LG CNS, USMC, Banco Brandesco, Banco Central do Brasil, US Department of Defense, Semantys
  - Internatio

# Bibliography

Preuss, Tammy. *"Mobile Applications, Functional Analysis and the Customer Experience"* in <u>The IFPUG</u> <u>Guide to IT and Software Measurement</u>, Boca Raton, CRC Press 2012

Garmus, David. "A Guide to Sizing and Estimating Projects Using IFPUG Function Points" in <u>The IFPUG</u> <u>Guide to IT and Software Measurement</u>, Boca Raton, CRC Press 2012

International Function Point Users Group. <u>Function Point Counting Practices Manual v4.3.1</u>, Princeton Junction, Self-Published, 2010

International Function Point Users Group. <u>IT Measurement Practical Advice from the Experts</u>, Indianapolis, Addison-Wesley, 2002

Jones, Jacque. Estimating Project Size Early in the Life Cycle, Berkeley, Self-Published 2003

# Bibliography

International Software Benchmarking Standards Group. Practical Project Estimation – A Toolkit for estimating software development effort and duration, Self-published, 2001

International Function Point Users Group. <u>Guidelines to Software Measurement</u>, Westerville, IFPUG 1996